

Enterprise Vault

Management and Control of Business Information

Your enterprise depends on the availability and integrity of your data. Trust Symantec to work with you within your existing IT infrastructure to implement an email messaging archive solution using Enterprise Vault™. Our consultants can help you achieve a more efficient archive and retrieval process, resulting in increased productivity and greater resilience for your enterprise.

Our professionals will assess your archiving requirements and design, deploy, and optimize the ideal solution for your enterprise.

Our Enterprise Vault consultants will:

- Apply best practices to design and optimize your archiving architecture
 - Define your archiving strategy
 - Implement your mail/document retention policy
 - Customize the tuning of Enterprise Vault to ensure maximum performance
 - Estimate storage requirements for archived information
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Enterprise Vault Pro-Launch Services:

Implementation Services for Enterprise Vault

Archiving & PST Migration Services

Given the complexity of Email and File System Archiving systems, the challenges of time to production demands, and ever-present issue of resource availability, the Symantec Enterprise Vault Pro-Launch Service offers you a proven approach to deploying mailbox archiving and personal folders (PST) migration. Our Consulting Services help reduce deployment time, lower the learning curve, and minimize time to production. Our services include:

Product Installation - Establish A Solid Base: Following our pre-engagement consultation, our consultants will provide

you with a customized deployment strategy based on your specific requirements.

Configuration and Tuning - Building On The Base: During the Configuration and Tuning phase, the product is configured to match the specific configuration and component requirements that were established during the Product Installation Phase.

Validation and Testing - The Proof Is In Production:

The objective of the Validation and Testing phase is to ensure that the installed Enterprise Vault system is operational and to demonstrate proper system operation.

Knowledge Transfer and Acceptance: Knowledge transfer is an informal hands-on orientation session. The objective of this phase is to familiarize your staff with the feature/functions of the installed Symantec products.

Discovery Accelerator Services

This service implements the rich feature set of the Enterprise Vault Discovery Accelerator product. It provides you with a framework that will enable your organization to realize the benefits of legal discovery, HR investigation, or other email discovery scenarios. Symantec will assist you by modeling sample cases in accordance with your email retention and discovery policies. Our services will focus on the following activities:

Implementation: We will introduce you to journaling and to the Discovery Accelerator legal review process while effectively executing the product into your business environment.

Modeling: Our services will provide hands-on case modeling in order to prepare your organization for discovery activities.

Reporting: We will produce case reports for each of the models in an email, PST, or HTML format.

Upgrade Services

This service optimizes the operation, configuration, and resilience of your existing Enterprise Vault deployments. It is available on a periodic basis to ensure that your initial deployment still meets the needs of your growing business environment. We will provide a solution to effectively upgrade to Enterprise Vault while ensuring the most efficient implementation possible.

Assessment: We will focus on helping you with a detailed pre-upgrade assessment and a very detailed plan to upgrade to the most current version of Enterprise Vault.

Upgrade: We will do a comprehensive upgrade and conversion to your current version of Enterprise Vault. This will include a migration to all new feature sets with the new version of Enterprise Vault.

System Healthcheck: This part of the solution is designed to achieve maximum performance/optimization, minimal potential failure and errors, and best practices for all configuration and implemented components. We will also do a feature update at this time.

More Information

Visit our Web site

<http://www.veritas.com/services/index.jsp>

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Education – Delivering Critical Technical Training

Symantec Education provides technical training across all Symantec software via face-to-face classroom instruction, eLearning, and onsite training. Our goal is to equip your IT professionals with the highest caliber technical problem-solving skills to ensure the successful implementation of your Symantec software.

Enterprise Vault Courses

Enterprise Vault courses include: Enterprise Vault Administration Training, Compliance Accelerator, and Discovery Accelerator.

Why Symantec Consulting?

We know how important it is for you to keep your business moving ahead. We have the real-world experience and the technical expertise to help you rapidly design, deploy, and optimize a business-resilient solution with Enterprise Vault. Applying our knowledge, experience, and methods to your business ensures you get a faster, more effective implementation. Let our consultants help you with all aspects of your Enterprise Vault solution. For more information on our services, please contact our Consulting Services Center: 1 877 870 5700.

