

## Course Schedule

December 2008–  
March 2009

Symantec Education Services provides a full range of services, including technical training, IT Best Practices Education, and Custom Learning Services, that enable your organization to manage IT risk and ultimately operate with confidence in a connected world.

## WHY TRAIN WITH SYMANTEC

Proper use of technology is tied to the user's skill with the product. How important are the proper skills? Research conducted by MIT has shown that 41% of IT failures were the result of insufficient skills.<sup>1</sup> And IDC research has shown that well-trained teams spend 25% more time improving their operations and 11% less time fixing IT problems.<sup>2</sup> Give your productivity a boost today and sign up!



This schedule represents our available classes at education centers throughout North America and online. With training from Symantec Education you benefit from:

- Unrivaled product training expertise featuring up-to-date product and technical content taught using proven, effective live and self-paced methods
- Hands-on technical labs that reinforce the skills learned in class
- Courses written with direct input from Symantec's product developers, support engineers, and consultants, as well as feedback from the 30,000 students who enroll per year
- Uniquely qualified and certified instructors who keep up to date on Symantec solutions and usage best practices

## WHERE YOU CAN LEARN

Classes are offered at Symantec training centers, partner training centers, or via Virtual Academy, our online learning environment that combines live interactive webcasts, hands-on labs, on-demand modules, and expert mentoring to recreate the classroom experience. We also offer numerous self-paced and subscription-based training opportunities.

## RESERVE YOUR SEAT

To reserve your seat or learn more about these courses, visit [www.symantec.com/education](http://www.symantec.com/education) or contact us at:

Phone: **800-327-2232** (option 4)  
Email: [americas\\_education@symantec.com](mailto:americas_education@symantec.com)

## PRE-PURCHASE OPTIONS

Not ready to reserve your seat? Be sure to ask about our 2- to 5-day Education Packs or 30- and 50-day Corporate Passes that allow you to purchase training in advance and sign up when you are ready.

<sup>1</sup> MIT/Symantec Common Causes of IT Failure, 2007

<sup>2</sup> IDC, Information Security and Availability: The Impact of Training on IT Organizational Performance, 2007

## BACKUP AND ARCHIVING



## Symantec Backup Exec™ 11.x for Windows® Administration I &amp; II

Jan 12–16: PA—Philadelphia area  
Feb 23–27: NJ—Edison area  
Mar 16–20: FL—Ft. Lauderdale

## Symantec Backup Exec 12.x for Windows Servers: Administration

Dec 01–05: CA—Sacramento area	Feb 09–13: Canada—Ottawa, ON
Dec 01–05: NY—New York City area	Feb 09–13: TX—Houston area
Dec 01–05: WA—Seattle area	Feb 23–27: CA—Sacramento area
Dec 08–12: Canada—Montreal, QC	Feb 23–27: Virtual Academy
Dec 08–12: CA—San Jose area	Feb 23–27: WA—Seattle area
Dec 08–12: Virtual Academy	Mar 02–06: Canada—Toronto, ON
Dec 15–19: Canada—Vancouver, BC	Exit Certified (EXC)
Dec 15–19: CO—Denver area*	Mar 02–06: CO—Denver area
Dec 15–19: IL—Chicago area	Mar 02–06: DC—Washington DC area
Jan 05–09: FL—Orlando area*	Mar 02–06: MA—Boston area
Jan 05–09: MA—Boston area*	Mar 02–06: NV—Las Vegas area
Jan 12–16: CA—San Francisco area	Mar 09–13: Canada—Vancouver, BC
Jan 12–16: GA—Atlanta area	Mar 09–13: FL—Orlando area
Jan 12–16: Virtual Academy	Mar 09–13: IL—Chicago area
Jan 19–23: DC—Washington DC area	Mar 16–20: Canada—Calgary, AB
Jan 26–30: AZ—Phoenix area	Mar 16–20: Canada—Montreal, QC
Jan 26–30: NY—New York City area*	Mar 16–20: CA—San Jose area
Feb 02–06: CA—San Francisco area	Mar 16–20: GA—Atlanta area
Feb 02–06: CA—San Jose area	Mar 23–27: Canada—Toronto, ON
Feb 02–06: IL—Chicago area*	Mar 30–Apr 03: TX—Dallas area
Feb 09–13: CA—Culver City area	Mar 30–Apr 03: Virtual Academy

## Symantec Backup Exec System Recovery 8.x

Jan 07–09: CO—Denver area  
Feb 18–20: FL—Orlando area

## Symantec Enterprise Vault™ 2007 for Domino®: Administration

Dec 08–12: Virtual Academy

\*"Guaranteed Class" will NOT be cancelled.

**REGISTER TODAY** Online: [www.symantec.com/education](http://www.symantec.com/education) | Phone: Call the Education Sales Team at **800-327-2232 (option 4)** or in Canada at **416-774-0045**  
Email: [americas\\_education@symantec.com](mailto:americas_education@symantec.com)

## Symantec Enterprise Vault 2007 for Exchange: Administration I & II

Dec 01-05: Canada—Toronto, ON	Feb 02-06: CA—Sacramento area
Dec 01-05: FL—Orlando area	Feb 02-06: FL—Orlando area*
Dec 01-05: NY—New York City area	Feb 02-06: TX—Houston area
Dec 08-12: GA—Atlanta area	Feb 09-13: AZ—Phoenix area
Dec 08-12: IL—Chicago area	Feb 09-13: Canada—Edmonton, AB
Dec 08-12: MA—Boston area	Feb 09-13: Canada—Toronto, ON
Dec 15-19: DC—Washington DC area*	Feb 09-13: GA—Atlanta area
Dec 15-19: NJ—Edison area	Feb 23-27: Canada—Toronto, ON (EXC)
Dec 15-19: NV—Las Vegas area	Feb 23-27: CA—San Jose area
Jan 05-09: TX—Dallas area*	Feb 23-27: NY—New York City area
Jan 12-16: CA—San Jose area	Mar 02-06: Canada—Calgary, AB
Jan 12-16: NY—New York City area	Mar 02-06: DC—Washington DC area
Jan 19-23: Canada—Ottawa, ON	Mar 02-06: IL—Chicago area
Jan 19-23: MA—Boston area	Mar 09-13: PA—Philadelphia area
Jan 19-23: Virtual Academy	Mar 09-13: Virtual Academy
Jan 19-23: WA—Seattle area	Mar 16-20: AZ—Phoenix (Downtown)
Jan 26-30: Canada—Montreal, QC	Mar 16-20: TX—Dallas area
Jan 26-30: CA—San Francisco area	Mar 23-27: CA—Culver City area
Jan 26-30: CO—Denver area	Mar 23-27: Canada—Vancouver, BC
Jan 26-30: DC—Washington DC area*	Mar 30-Apr 03: CO—Denver area
Jan 26-30: IL—Chicago area	Mar 30-Apr 03: MA—Boston area

## Symantec Enterprise Vault 2007 for Exchange: Troubleshooting and Maintenance

Jan 20-23: TX—Dallas area*	Mar 10-13: Canada—Toronto, ON
Feb 03-06: MA—Boston area	

## Symantec Enterprise Vault 7.x Compliance Accelerator for End Users

Jan 14: Virtual Academy	Mar 18: Virtual Academy
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## Upgrading Symantec Backup Exec 11d to 12

Mar 09-10: Virtual Academy

## Upgrading Veritas NetBackup™ 6.0 to 6.5 for UNIX and Windows

Mar 09-10: NJ—Edison Area

## Veritas™ Backup Reporter 6.2

Dec 01-02: Canada—Toronto, ON	Feb 26-27: IL—Chicago area
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## Veritas NetBackup 6.5 Bare Metal Restore™

Feb 23-25: IL—Chicago area	Mar 03-05: MA—Boston area
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## Veritas NetBackup 6.5 for Solaris™ Administration

Dec 01-05: Canada—Toronto, ON (EXC)	Jan 26-30: FL—Orlando area
Dec 01-05: IL—Chicago area	Jan 26-30: MA—Boston area
Dec 01-05: KS—Kansas City area	Feb 02-06: Canada—Toronto, ON
Dec 01-05: MD—Columbia area	Feb 02-06: NY—New York City area
Dec 01-05: PA—Philadelphia area	Feb 09-13: WA—Seattle area
Dec 08-12: Canada—Toronto, ON	Feb 16-20: MO—St. Louis area
Dec 08-12: CA—Sacramento area	Feb 23-27: CA—San Jose area*
Dec 08-12: CA—San Francisco area	Feb 23-27: DC—Washington DC area
Dec 08-12: NC—Cary area	Feb 23-27: KS—Kansas City area
Dec 08-12: NC—Charlotte area	Feb 23-27: NC—Cary area
Dec 08-12: NY—New York City area	Mar 02-06: Virtual Academy
Dec 08-12: TX—Dallas area	Mar 09-13: FL—Ft. Lauderdale
Dec 15-19: Canada—Calgary, AB	Mar 09-13: GA—Atlanta area*
Dec 15-19: MA—Boston area	Mar 16-20: MA—Boston area
Dec 15-19: Virtual Academy	Mar 16-20: MD—Columbia area
Jan 05-09: GA—Atlanta area	Mar 23-27: CO—Denver area
Jan 12-16: CA—San Jose area	Mar 23-27: NY—New York City area*
Jan 12-16: DC—Washington DC area	Mar 30-Apr 03: Canada—Toronto, ON
Jan 19-23: CO—Denver area	Mar 30-Apr 03: CA—San Jose area
Jan 19-23: NE—Omaha area	Mar 30-Apr 03: FL—Orlando area*
Jan 19-23: Virtual Academy	

## Veritas NetBackup 6.5 for Windows Administration

Dec 01-05: Canada—Toronto, ON (EXC)	Jan 26-30: CA—San Jose area
Dec 01-05: CO—Denver area	Jan 26-30: DC—Washington DC area
Dec 01-05: DC—Washington DC area	Feb 02-06: NJ—Edison area
Dec 01-05: PA—Philadelphia area	Feb 02-06: Virtual Academy
Dec 01-05: Virtual Academy	Feb 09-13: CO—Denver area
Dec 08-12: CA—San Jose area	Feb 09-13: FL—Orlando area
Dec 15-19: Canada—Edmonton, AB	Feb 23-27: CA—Culver City area
Dec 15-19: FL—Orlando area	Feb 23-27: NC—Cary area
Dec 15-19: IL—Chicago area	Mar 02-06: Canada—Toronto, ON
Dec 15-19: NY—New York City area	Mar 02-06: MD—Columbia area
Jan 05-09: NC—Charlotte area	Mar 09-13: CA—San Jose area
Jan 05-09: Virtual Academy	Mar 09-13: MA—Boston area*
Jan 05-09: WA—Seattle area	Mar 16-20: NC—Cary area
Jan 12-16: Canada—Toronto, ON	Mar 16-20: NY—New York City area*
Jan 12-16: FL—Ft. Lauderdale	Mar 23-27: GA—Atlanta area
Jan 12-16: MA—Boston area	Mar 23-27: Virtual Academy
Jan 19-23: GA—Atlanta area	Mar 30-Apr 03: DC—Washington DC area
Jan 19-23: NY—New York City area	Mar 30-Apr 03: PA—Philadelphia area

## Veritas NetBackup 6.5 Vault

Jan 15-16: TX—Dallas area	Jan 26-27: NY—New York City area
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## Veritas NetBackup 6.x Troubleshooting Techniques for Solaris

Jan 06-08: CA—San Jose area	Feb 24-26: NY—New York City area
Jan 21-23: MD—Columbia area	

## Veritas NetBackup 6.x Troubleshooting Techniques for Windows

Dec 03-05: Canada—Toronto, ON	Mar 17-19: IL—Chicago area
Feb 17-19: DC—Washington DC area	

## Veritas NetBackup Bare Metal Restore 6.x

Feb 18-20: DC—Washington DC area

## Veritas NetBackup PureDisk™ 6.5

Jan 12-14: TX—Dallas area

## BUSINESS CONTINUITY



## Veritas™ Volume Replicator for Windows

Mar 23-27: Canada—Toronto, ON

## COMPLIANCE AND SECURITY MANAGEMENT



## Symantec™ Control Compliance Suite 8.5

Jan 12-16: TX—Houston area*	Mar 23-27: DC—Washington DC area
Jan 19-23: Canada—Toronto, ON	

## Symantec™ Security Information Manager 4.5

Jan 28-30: NY—New York City area

\*"Guaranteed Class" will NOT be cancelled.

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Email: [americas\\_education@symantec.com](mailto:americas_education@symantec.com)

## ENDPOINT SECURITY



### Migration to Symantec Endpoint Protection 11.x

Dec 15-16: Virtual Academy

### Symantec Endpoint Protection Administration 11.0

Dec 01-05: MA—Boston area	Feb 02-06: PA—Philadelphia area
Dec 01-05: TX—Dallas area	Feb 09-13: CA—Sacramento area
Dec 08-12: DC—Washington DC area	Feb 09-13: CA—San Jose area*
Dec 08-12: Virtual Academy	Feb 09-13: FL—Ft. Lauderdale
Dec 15-19: Canada—Toronto, ON (EXC)	Feb 09-13: IL—Chicago area
Dec 15-19: CA—San Jose area	Feb 09-13: MA—Boston area
Dec 15-19: GA—Atlanta area	Feb 09-13: MD—Columbia area
Jan 05-09: Canada—Toronto, ON	Feb 09-13: Virtual Academy
Jan 05-09: IL—Chicago area	Feb 23-27: DC—Washington DC area
Jan 05-09: MA—Boston area	Feb 23-27: GA—Atlanta area
Jan 05-09: Virtual Academy	Feb 23-27: TX—Dallas area
Jan 12-16: CO—Denver area	Mar 02-06: CA—San Francisco area
Jan 12-16: FL—Orlando area	Mar 02-06: NY—New York City area
Jan 12-16: NY—New York City area*	Mar 09-13: CA—Culver City area
Jan 19-23: AZ—Phoenix area	Mar 16-20: FL—Orlando area
Jan 19-23: DC—Washington DC area	Mar 16-20: IL—Chicago area
Jan 19-23: NC—Charlotte area	Mar 23-27: CA—San Jose area
Jan 26-30: Canada—Vancouver, BC	Mar 23-27: MA—Boston area
Jan 26-30: TX—Houston area	Mar 23-27: NJ—Edison area
Jan 26-30: WA—Seattle area	Mar 23-27: Virtual Academy
Feb 02-06: Canada—Ottawa, ON	Mar 30-Apr 03: NC—Cary area

### Symantec™ Network Access Control 11.x

Jan 26-27: Virtual Academy

## SERVER AND CLIENT MANAGEMENT



### Disaster Recovery Using Veritas™ Volume Replicator 5.0 and Global Clustering (Veritas Cluster Server 5.0) for Solaris

Mar 02-06: NY—New York City area      Mar 16-20: Canada—Toronto, ON

### Symantec Ghost™ Solution Suite 2.0 Administration

Dec 02-03: Canada—Montreal, QC	Jan 26-30: Canada—Toronto, ON (EXC)
Jan 13-16: Canada—Calgary, AB	Feb 17-20: CA—San Francisco area
Jan 20-23: Canada—Montreal, QC	Mar 31-Apr 03: NY—New York City area

### Symantec Ghost Solution Suite 2.5

Dec 09-12: IL—Chicago area      Mar 10-13: MA—Boston area

### Veritas Cluster Server 5.0 for Solaris

Dec 01-05: Canada—Ottawa, ON	Feb 02-06: CO—Denver area*
Dec 01-05: CA—San Francisco area	Feb 02-06: GA—Atlanta area
Dec 01-05: GA—Atlanta area	Feb 02-06: NV—Las Vegas area
Dec 01-05: NJ—Edison area	Feb 09-13: DC—Washington DC area
Dec 01-05: Virtual Academy	Feb 09-13: NY—New York City area
Dec 08-12: CA—San Jose area*	Feb 23-27: Canada—Calgary, AB
Dec 08-12: FL—Orlando area	Feb 23-27: Canada—Toronto, ON
Dec 08-12: IL—Chicago area	Feb 23-27: FL—Orlando area
Dec 08-12: MN—Minneapolis area	Feb 23-27: PA—Philadelphia area
Dec 15-19: Canada—Montreal, QC	Feb 23-27: Virtual Academy
Dec 15-19: DC—Washington DC area	Mar 02-06: IL—Chicago area
Dec 15-19: KS—Kansas City area	Mar 02-06: MO—St. Louis area
Dec 15-19: MA—Boston area	Mar 02-06: NC—Charlotte area
Dec 15-19: NC—Cary area	Mar 02-06: WA—Seattle area
Dec 15-19: TX—Dallas area	Mar 09-13: Canada—Ottawa, ON
Dec 15-19: WA—Seattle area	Mar 09-13: CA—San Francisco area
Jan 05-09: Canada—Vancouver, BC	Mar 09-13: CA—San Jose area
Jan 05-09: NY—New York City area	Mar 09-13: TX—Dallas area
Jan 12-16: AZ—Phoenix area	Mar 16-20: CO—Denver area
Jan 12-16: Virtual Academy	Mar 16-20: DC—Washington DC area
Jan 26-30: CA—Sacramento area	Mar 16-20: MA—Boston area
Jan 26-30: CA—San Jose area*	Mar 23-27: Canada—Montreal, QC
Jan 26-30: IL—Chicago area	Mar 23-27: KS—Kansas City area
Jan 26-30: MA—Boston area	Mar 30-Apr 03: NY—New York City area
Jan 26-30: MD—Columbia area	Mar 30-Apr 03: Virtual Academy
Feb 02-06: Canada—Toronto, ON (EXC)	

### Veritas Cluster Server 5.0 for Solaris, Managing Multiple Clusters and Global Clustering

Dec 16-18: Canada—Toronto, ON      Mar 17-19: DC—Washington DC area  
Feb 03-05: CA—San Jose area

### Veritas Cluster Server 5.x for Windows

Jan 19-23: IL—Chicago area\*      Mar 23-27: DC—Washington DC area

## STORAGE MANAGEMENT



### Veritas Storage Foundation™ 5.0 for Oracle® 10g RAC for Solaris

Jan 19-23: Virtual Academy      Mar 09-13: DC—Washington DC area

### Veritas Storage Foundation 5.0 for Solaris

Dec 01-05: Canada—Calgary, AB	Jan 26-30: KS—Kansas City area
Dec 01-05: CA—San Jose area*	Jan 26-30: NC—Cary area
Dec 01-05: IL—Chicago area	Feb 02-06: DC—Washington DC area
Dec 01-05: NV—Las Vegas area	Feb 02-06: MO—St. Louis area
Dec 08-12: CO—Denver area*	Feb 02-06: NC—Charlotte area
Dec 08-12: DC—Washington DC area	Feb 02-06: NY—New York City area
Dec 08-12: MA—Boston area	Feb 02-06: TX—Dallas area
Dec 08-12: MO—St. Louis area	Feb 02-06: WA—Seattle area
Dec 08-12: PA—Philadelphia area	Feb 09-13: CA—San Francisco area
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Dec 15-19: FL—Ft. Lauderdale	Feb 16-20: Canada—Montreal, QC
Dec 15-19: MD—Columbia area	Feb 23-27: Canada—Ottawa, ON
Dec 15-19: NY—New York City area	Feb 23-27: CO—Denver area
Jan 05-09: AZ—Phoenix area	Feb 23-27: IL—Chicago area
Jan 05-09: Canada—Toronto, ON (EXC)	Feb 23-27: MA—Boston area
Jan 05-09: Virtual Academy	Mar 02-06: CA—San Jose area
Jan 12-16: Canada—Edmonton, AB	Mar 09-13: MD—Columbia area
Jan 12-16: IL—Chicago area	Mar 09-13: NY—New York City area
Jan 12-16: NJ—Edison area	Mar 16-20: Virtual Academy
Jan 19-23: CA—San Jose area*	Mar 23-27: CA—Sacramento area
Jan 19-23: FL—Orlando area*	Mar 23-27: FL—Orlando area
Jan 19-23: MA—Boston area*	Mar 30-Apr 03: GA—Atlanta area
Jan 26-30: Canada—Toronto, ON*	Mar 30-Apr 03: IL—Chicago area
Jan 26-30: GA—Atlanta area*	

### Veritas Storage Foundation 5.0 for Windows

Dec 18-19: Virtual Academy      Mar 12-13: Virtual Academy  
Jan 29-30: Virtual Academy

\*Guaranteed Class™ will NOT be cancelled.