

Course Schedule

February–June 2008

Symantec Education Services provides a full range of services, including technical training, IT Best Practices Education, and Custom Learning Services, that enable your organization to manage IT risk and ultimately operate with confidence in a connected world.

WHY TRAIN WITH SYMANTEC

Proper use of technology is tied to the user's skill with the product. How important are the proper skills? Research conducted by MIT has shown that 41% of IT failures were the result of insufficient skills.* And IDC research has shown that well-trained teams spend 25% more time improving their operations and 11% less time fixing IT problems.** Give your productivity a boost today and sign up!



This schedule represents our available classes at education centers throughout North America and online. With training from Symantec Education you benefit from:

- Unrivaled product training expertise featuring up-to-date product and technical content taught using proven, effective live and self-paced methods
- Hands-on technical labs that reinforce the skills learned in class
- Courses written with direct input from Symantec's product developers, support engineers, and consultants, as well as feedback from the 30,000 students who enroll per year
- Uniquely qualified and certified instructors who keep up to date on Symantec solutions and usage best practices

WHERE YOU CAN LEARN

Classes are offered at Symantec training centers, partner training centers, or via Virtual Academy, our online learning environment that combines live interactive webcasts, hands-on labs, on-demand modules, and expert mentoring to recreate the classroom experience. We also offer numerous self-paced and subscription-based training opportunities.

RESERVE YOUR SEAT

To reserve your seat or learn more about these courses, visit www.symantec.com/education or contact us at:

Phone: **800-327-2232** (option 4)
Email: americas_education@symantec.com

PRE-PURCHASE OPTIONS

Not ready to reserve your seat? Be sure to ask about our 2- to 5-day Education Packs or 30- and 50-day Corporate Passes that allow you to purchase training in advance and sign up when you are ready.

*MIT/Symantec *Common Causes of IT Failure*, 2007

**IDC, *Information Security and Availability: The Impact of Training on IT Organizational Performance*, 2007

BACKUP AND ARCHIVING

**Legal Discovery Using Symantec Enterprise Vault™ 7.x Discovery Accelerator**

May 16: Virtual Academy

Symantec Backup Exec™ 11.x for Windows® Administration I & II

Feb 25–29: AZ—Phoenix area	Mar 17–21: Virtual Academy
Feb 25–29: IL—Chicago area	Mar 24–28: Canada—Vancouver, BC
Feb 25–29: NC—Cary area	Mar 24–28: GA—Atlanta area
Feb 25–29: NY—New York City	Apr 07–11: Virtual Academy
Mar 03–07: Canada—Calgary, AB	Apr 14–18: CA—San Francisco area
Mar 03–07: Canada—Toronto, ON	Apr 21–25: FL—Orlando area
Exit Certified (EXC)	Apr 28–May 02: Canada—Ottawa, ON
Mar 03–07: IL—Chicago area	May 12–16: CA—Culver City
Mar 10–14: CA—Culver City	May 26–30: Canada—Toronto, ON (EXC)
Mar 10–14: CA—Sacramento area	Jun 02–06: Canada—Calgary, AB
Mar 10–14: Canada—Montreal, QC	Jun 09–13: CA—San Francisco area
Mar 10–14: CO—Denver area	Jun 16–20: Canada—Montreal, QC
Mar 17–21: CA—San Jose area	Jun 16–20: Canada—Vancouver, BC
Mar 17–21: TX—Houston area	Jun 23–27: NV—Las Vegas area

Symantec Enterprise Vault 2007 for Exchange: Administration I & II

Feb 25–29: GA—Atlanta area	Apr 14–18: FL—Orlando area
Mar 03–07: CO—Denver area	Apr 21–25: CA—San Jose area
Mar 03–07: MA—Boston area	Apr 28–May 02: GA—Atlanta area
Mar 10–14: NY—New York City	May 12–16: DC—Washington DC area
Mar 24–28: IL—Chicago area	May 12–16: FL—Orlando area
Apr 07–11: IL—Chicago area	May 12–16: TX—Dallas area
Apr 14–18: Canada—Toronto, ON	

Symantec Enterprise Vault 2007 for Exchange: Troubleshooting and Maintenance

Mar 03–06: GA—Atlanta area	Apr 29–May 02: WA—Seattle area
Apr 21–24: Canada—Toronto, ON	May 05–08: NY—New York City

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Email: americas_education@symantec.com

Symantec Enterprise Vault 7.x Administration I & II

Feb 25–29: Canada—Ottawa, ON
Feb 25–29: Canada—Toronto, ON
Feb 25–29: IL—Chicago area
Feb 25–29: MN—Minneapolis area
Mar 03–07: Canada—Calgary, AB
Mar 10–14: Virtual Academy
Mar 10–14: WA—Seattle area
Mar 17–21: CA—Culver City
Mar 17–21: FL—Orlando area
Mar 24–28: CA—San Jose area

Apr 07–11: Canada—Vancouver, BC
Apr 14–18: Canada—Toronto, ON (EXC)
Apr 21–25: Canada—Montreal, QC
Apr 28–May 02: CA—San Francisco area
Apr 28–May 02: Virtual Academy
May 19–23: CO—Denver area
May 19–23: MA—Boston area
May 19–23: Virtual Academy
May 26–30: MN—Minneapolis area

Symantec Enterprise Vault 7.x: Discovery Accelerator for End Users

Mar 28: Virtual Academy
Apr 14: Virtual Academy

Symantec Enterprise Vault 7.x: Compliance Accelerator for End Users

Mar 27: Virtual Academy
Apr 15: Virtual Academy
May 15: Virtual Academy

Veritas™ Backup Reporter 6.2

Apr 07–08: Canada—Toronto, ON

Veritas NetBackup™ 6.5 for Solaris™ Administration

Feb 25–29: Canada—Vancouver, BC
Feb 25–29: FL—Orlando area
Mar 03–07: Canada—Toronto, ON
Mar 03–07: Virtual Academy
Mar 10–14: CA—San Jose area
Mar 10–14: DC—Washington DC area
Mar 10–14: NC—Charlotte area
Mar 17–21: GA—Atlanta area
Mar 17–21: NE—Omaha area
Mar 17–21: NY—New York City
Mar 24–28: Canada—Toronto, ON (EXC)
Mar 24–28: KS—Kansas City area
Mar 24–28: NC—Cary area
Mar 24–28: TX—Houston area
Mar 24–28: WA—Seattle area
Mar 31–Apr 04: Canada—Edmonton, AB
Mar 31–Apr 04: CO—Denver area
Apr 07–11: IL—Chicago area
Apr 07–11: PA—Philadelphia area
Apr 14–18: CA—San Jose area

Apr 14–18: NC—Charlotte area
Apr 21–25: CA—Culver City
Apr 21–25: Virtual Academy
Apr 28–May 02: AZ—Phoenix area
Apr 28–May 02: Canada—Toronto, ON
Apr 28–May 02: NJ—Edison area
Apr 28–May 02: TX—Dallas area
May 05–09: DC—Washington DC area
May 05–09: FL—Ft. Lauderdale
May 05–09: MA—Boston area
May 05–09: MO—St. Louis area
May 12–16: CA—San Jose area
May 12–16: GA—Atlanta area
May 12–16: MN—Minneapolis area
May 12–16: NC—Cary area
May 12–16: Virtual Academy
May 19–23: CA—Culver City
May 19–23: NY—New York City
May 19–23: WA—Seattle area
Jun 09–13: KS—Kansas City area

Veritas NetBackup 6.5 for Windows Administration

Feb 25–29: Canada—Vancouver, BC
Feb 25–29: MA—Boston area
Feb 25–29: TX—Dallas area
Mar 03–07: CA—San Jose area
Mar 03–07: NC—Cary area
Mar 03–07: Virtual Academy
Mar 10–14: AZ—Phoenix area
Mar 10–14: GA—Atlanta area
Mar 10–14: TX—Houston area
Mar 17–21: NE—Omaha area
Mar 17–21: NJ—Edison area
Mar 17–21: WA—Seattle area
Mar 24–28: Canada—Toronto, ON (EXC)
Mar 24–28: CO—Denver area
Mar 24–28: DC—Washington DC area
Mar 24–28: KS—Kansas City area
Mar 31–Apr 04: CA—Sacramento area
Mar 31–Apr 04: Canada—Montreal, QC
Mar 31–Apr 04: IL—Chicago area
Mar 31–Apr 04: NY—New York City
Mar 31–Apr 04: PA—Philadelphia area

Apr 07–11: CA—San Jose area
Apr 07–11: Canada—Toronto, ON
Apr 07–11: MA—Boston area
Apr 21–25: Canada—Ottawa, ON
Apr 21–25: DC—Washington DC area
Apr 21–25: NC—Cary area
Apr 21–25: NC—Charlotte area
Apr 21–25: TX—Dallas area
Apr 21–25: Virtual Academy
Apr 28–May 02: CA—Culver City
Apr 28–May 02: FL—Orlando area
May 05–09: AZ—Phoenix area
May 05–09: CO—Denver area
May 05–09: MO—St. Louis area
May 05–09: Virtual Academy
May 12–16: DC—Washington DC area
May 12–16: TX—Houston area
May 19–23: GA—Atlanta area
May 19–23: NC—Cary area
May 26–30: Canada—Toronto, ON
Jun 09–13: KS—Kansas City area

Veritas NetBackup 6.5 Vault

Mar 13–14: MA—Boston area
Mar 18–19: Canada—Toronto, ON
Apr 17–18: NY—New York City
May 01–02: MA—Boston area

Veritas NetBackup 6.x Bare Metal Restore™

Feb 26–28: WA—Seattle area

Upgrading Veritas NetBackup 6.0 to 6.5 for UNIX® and Windows

Apr 09–10: Canada—Toronto, ON
Apr 10–11: Virtual Academy

Veritas NetBackup 6.x for UNIX, Administration

Mar 17–21: CA—Sacramento area
Mar 17–21: NC—Cary area
Mar 24–28: FL—Ft. Lauderdale
Apr 07–11: NV—Las Vegas area
Apr 21–25: Canada—Ottawa, ON
May 19–23: NC—Charlotte area

Veritas NetBackup 6.x for Windows, Administration

Feb 25–29: CA—San Francisco area
Feb 25–29: FL—Ft. Lauderdale
Mar 24–28: NC—Charlotte area
May 12–16: FL—Ft. Lauderdale

Veritas NetBackup 6.x Troubleshooting Techniques for Solaris

Mar 10–12: MA—Boston area
Mar 24–26: CA—San Jose area
Apr 14–16: IL—Chicago area
Apr 14–16: NY—New York City
Apr 28–30: MA—Boston area
May 28–30: CO—Denver area
May 28–30: GA—Atlanta area
May 28–30: TX—Dallas area

Veritas NetBackup 6.x Troubleshooting Techniques for Windows

Feb 25–27: CA—San Jose area
Apr 07–09: CO—Denver area
May 27–29: MA—Boston area
May 28–30: DC—Washington DC area
May 28–30: FL—Orlando area
May 28–30: IL—Chicago area
May 28–30: WA—Seattle area

COMPLIANCE AND SECURITY MANAGEMENT



Symantec™ Control Compliance Suite 8.5

Feb 25–29: DC—Washington DC area
Mar 10–14: MA—Boston area
May 12–16: NY—New York City
May 19–23: TX—Houston area

Symantec™ Security Information Manager 4.5

Mar 04–06: Canada—Toronto, ON
May 07–09: MA—Boston area
May 20–22: Canada—Toronto, ON

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Email: americas_education@symantec.com

ENDPOINT SECURITY



Migration to Symantec™ Endpoint Protection 11.x

Mar 31–Apr 01: Canada—Toronto, ON
Apr 08–09: Virtual Academy
May 05–06: MA—Boston area

Symantec AntiVirus™ Corporate Edition 10.1

Mar 24–26: Virtual Academy

Symantec Endpoint Protection 11.0 Administration

Feb 25–29: Canada—Ottawa, ON
Mar 03–07: DC—Washington DC area
Mar 03–07: TX—Dallas area
Mar 10–14: Canada—Calgary, AB
Mar 10–14: IL—Chicago area
Mar 10–14: Virtual Academy
Mar 17–21: CA—San Jose area
Mar 24–28: CA—Culver City
Mar 24–28: NY—New York City
Mar 31–Apr 04: AZ—Phoenix area
Mar 31–Apr 04: FL—Orlando area
Mar 31–Apr 04: GA—Atlanta area
Mar 31–Apr 04: MA—Boston area
Apr 07–11: TX—Dallas area
Apr 14–18: MN—Minneapolis area
Apr 14–18: Virtual Academy
Apr 14–18: WA—Seattle area
Apr 28–May 02: CA—San Jose area
Apr 28–May 02: DC—Washington DC area
Apr 28–May 02: TX—Houston area
May 05–09: Canada—Vancouver, BC
May 05–09: FL—Orlando area
May 05–09: TX—Dallas area
May 12–16: MA—Boston area
May 12–16: Virtual Academy
May 19–23: AZ—Phoenix area
May 19–23: CA—San Francisco area
May 19–23: NY—New York City
Jun 09–13: Canada—Ottawa, ON

Symantec™ Network Access Control 11.x

Apr 02–03: Canada—Toronto, ON

SERVER AND CLIENT MANAGEMENT



Symantec Ghost™ Solution Suite 2.0

Feb 26–29: MA—Boston area
Apr 01–04: Canada—Montreal, QC
Apr 08–11: GA—Atlanta area
Apr 08–11: TX—Houston area
May 13–16: AZ—Phoenix area
May 20–23: DC—Washington DC area

Veritas™ Cluster Server 5.0 for Solaris, Managing Multiple Clusters and Global Clustering

May 12–14: CA—San Jose area
May 27–29: DC—Washington DC area

Veritas Cluster Server 5.x for Solaris

Feb 25–29: CO—Denver area
Feb 25–29: KS—Kansas City area
Feb 25–29: PA—Philadelphia area
Mar 03–07: Canada—Montreal, QC
Mar 03–07: NV—Las Vegas area
Mar 10–14: CA—San Francisco area
Mar 10–14: CA—San Jose area
Mar 10–14: Canada—Ottawa, ON
Mar 10–14: Canada—Vancouver, BC
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Mar 24–28: MA—Boston area
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May 05–09: DC—Washington DC area
May 05–09: NC—Charlotte area
May 12–16: KS—Kansas City area
May 12–16: WA—Seattle area
May 19–23: IL—Chicago area
May 19–23: MN—Minneapolis area
May 19–23: Virtual Academy

Veritas Cluster Server 5.x for Windows

Feb 25–29: Virtual Academy
Mar 03–07: DC—Washington DC area
Mar 17–21: TX—Dallas area
Mar 24–28: Virtual Academy
Mar 31–Apr 04: IL—Chicago area
Apr 07–11: NY—New York City
May 05–09: IL—Chicago area
May 12–16: MA—Boston area
May 19–23: FL—Orlando area
May 19–23: Virtual Academy

STORAGE MANAGEMENT



Disaster Recovery Using VVR 5.0 and GC (VCS 5.0) for Solaris

Mar 03–07: NY—New York City
Apr 07–11: MA—Boston area
May 05–09: Canada—Toronto, ON
May 19–23: CA—San Jose area

Disaster Recovery Using VVR 4.x and Global Cluster Option (VCS 4.x) for Windows

May 19–23: IL—Chicago area

Veritas Storage Foundation™ 4.x Cluster File System HA for Solaris

Mar 31–Apr 02: Virtual Academy

Veritas Storage Foundation 5.0 for Oracle® 10g RAC for Solaris

Mar 03–07: IL—Chicago area
Mar 10–14: Virtual Academy
Mar 17–21: DC—Washington DC area
Mar 24–28: CA—San Jose area

Veritas Storage Foundation 5.x for Solaris

Feb 25–29: Canada—Montreal, QC
Feb 25–29: Virtual Academy
Mar 03–07: CA—San Jose area
Mar 03–07: FL—Ft. Lauderdale
Mar 03–07: MN—Minneapolis area
Mar 10–14: Canada—Ottawa, ON
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May 05–09: WA—Seattle area
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May 12–16: IL—Chicago area
May 19–23: DC—Washington DC area

Veritas Storage Foundation 5.x for Windows

Mar 17–18: IL—Chicago area
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May 28–29: IL—Chicago area
May 28–29: Virtual Academy