



Administration of Symantec™ Management Platform 7.5 Study Guide

The following tables list the SCS Certification exam objectives for the *Administration of Symantec Management Platform 7.5* exam and how these objectives align to the *Symantec Management Platform 7.5 Administration* course.

The recommended course to prepare for this exam is:

Symantec Management Platform 7.5 Administration (ILT/VA or WBT)

For more information on the Symantec Certification Program, visit <http://go.symantec.com/certification>.

EXAM SECTION 1

Overview and Architecture

Exam Objectives	Course Topics from <i>Symantec Management Platform 7.5 Administration</i>
Describe the general functions and interactions between each component of Symantec Management Platform 7.5.	<i>Lesson: Understanding the Symantec Management Platform</i> <i>Topic: Symantec Management Platform Components</i>

EXAM SECTION 2

Installation, Configuration and Console Basics

Exam Objectives	Course Topics from <i>Symantec Management Platform 7.5 Administration</i>
Describe installation prerequisites and recommended system requirements for Symantec Management Platform 7.5.	<i>Lesson: Planning and Designing the Symantec Management Platform</i> <i>Topic: Scaling to Size</i> <i>Lesson: Installing the Management Platform</i> <i>Topic: Becoming Familiar with installation Requirements for Management Platform</i>
Describe the Symantec Installation Manager and its role in the installation process.	<i>Lesson: Installing the Management Platform</i> <i>Topic: Learning About Symantec Installation Manager</i>
Describe the general layout, how to access, and how to customize the Symantec Management Console.	<i>Lesson: Symantec Management Console</i> <i>Topic: Accessing the Symantec Management Console</i> <i>Topic: Getting to Know the Symantec Management Console</i> <i>Topic: Customizing the Symantec Management Console</i>
Describe the configuration of the database, Symantec Management Platform Server, and purging maintenance in the Symantec Management Platform 7.5.	<i>Lesson: Installing the Management Platform</i> <i>Topic: Configuring the Management Platform After Installation</i>

EXAM SECTION 3
Installation and Configuration of the Symantec Management Agent

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe the push and pull methods to install the Symantec Management Agent.	<i>Lesson: Installing and Setting Up the Altiris Agent</i> <i>Topic: Installing the Altiris Agent</i> <i>Topic: Setting Agent Policies</i> <i>Topic: Learning About Agent Reporting</i> <i>Topic: Agent Processing and Viewing Agent NSEs</i>
Describe the maintenance window, global settings, and targeted settings used to configure the Symantec Management Agent.	<i>Lesson: Configuring Agent Settings and Tabs</i> <i>Topic: Altiris Agent Settings</i> <i>Topic: Unicast versus Multicast</i> <i>Topic: Agent Communication with the Management Platform</i>

EXAM SECTION 4
Resource Management, Organizational Views and Groups

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe resources, resource types, data classes, and resource associations.	<i>Lesson: Resource Management</i> <i>Topic: Understanding Resources</i> <i>Topic: Using the Resource Manager</i>
Describe organizational views and organizational groups and their purposes.	<i>Lesson: Creating and Managing Organizational Views and Organizational Groups</i> <i>Topic: Learning about Organizational Views</i> <i>Topic: Defining Organizational Groups</i>
Describe the process of discovering computer resources using domain membership discovery or active directory import.	<i>Lesson: Resource Management</i> <i>Topic: Discovering Network Resources</i>
Describe how to create an organizational view or an organizational group and populate it with resources, both manually and using an automation policy.	<i>Lesson: Creating and Managing Organizational Views and Organizational Groups</i> <i>Topic: Creating Custom Organizational Views and Groups</i> <i>Topic: Managing Organizational Views and Groups</i>

EXAM SECTION 5
Filters and Targets

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe filters and targets and their differences.	<i>Lesson: Creating and Managing Filters</i> <i>Topic: Introducing Filters</i> <i>Topic: Managing and Working with Pre-defined Filters</i>



Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
	<i>Lesson: Creating and Managing Targets</i> <i>Topic: Introducing Targets</i>
Given a scenario, describe how to create, clone or modify filters using the query builder, raw SQL and explicit inclusions and exclusions.	<i>Lesson: Creating and Managing Filters</i> <i>Topic: Building New Filters Using Query Builder</i> <i>Topic: Creating Filters Using Raw SQL</i> <i>Lesson: SQL Basics and Resource Partitioning</i> <i>Topic: SQL Basics</i>
Given a scenario, describe how to create, clone, or modify resources and apply them to a task or policy.	<i>Lesson: Creating and Managing Targets</i> <i>Topic: Building a Target</i> <i>Topic: Managing and Working with Targets</i>

EXAM SECTION 6

Policies, Tasks and Shared Schedules

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Identify policies including agent policies, automation policies, user-based policies, and shared schedules.	<i>Lesson: Managing Policies</i> <i>Topic: Getting to Know Policies</i> <i>Topic: Configuring Automation Policies</i> <i>Topic: Managing Shared Schedules</i>
Describe how to create, use, modify, and schedule tasks.	<i>Lesson: Managing Tasks</i> <i>Topic: Overview of Task Management</i> <i>Topic: Creating and Scheduling Tasks</i>
Describe how the Altiris Agent receives policies and tasks from the Symantec Management Platform Server and Site Servers running the task service.	<i>Lesson: Configuring Agent Settings and Tabs</i> <i>Topic: Unicast versus Multicast</i> <i>Topic: Agent Communication with the Management Platform</i> <i>Lesson: Managing Tasks</i> <i>Topic: Configuring Automation Policies</i> <i>Lesson: Site Management</i> <i>Topic: Working with Task Service</i>
Given a scenario, describe how to create, clone, modify, and schedule a policy (e.g., automation policy and user-based policy).	<i>Lesson: Managing Policies</i> <i>Topic: Configuring Automation Policies</i> <i>Topic: Managing Shared Schedules</i>
Given a scenario, describe how to create, clone, modify, and schedule a task.	<i>Lesson: Managing Tasks</i> <i>Topic: Creating and Scheduling Tasks</i> <i>Topic: Creating Jobs</i>

EXAM SECTION 7
Resource Scoping and Security

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe security roles, privileges and permissions and how they produce resource scoping when applied to organizational groups.	<i>Lesson: Resource Scoping and Security</i> <i>Topic: Defining Security Roles</i> <i>Topic: Examining Privileges</i> <i>Topic: Learning About Resource Scoping</i>
Describe how to create, clone or modify security roles, modify the role's membership and grant privileges to the role.	<i>Lesson: Resource Scoping and Security</i> <i>Topic: Setting Permissions</i>
Describe how to use the Security Role Manager to grant permissions to console items, including organizational groups.	<i>Lesson: Resource Scoping and Security</i> <i>Topic: Applying Resource Scoping with Filters and Targets</i> <i>Topic: Securing the Infrastructure</i>

EXAM SECTION 8
Reporting

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe how to create, clone, or modify a report.	<i>Lesson: Reporting and the Report Wizard</i> <i>Topic: Creating a Custom Report</i> <i>Lesson: SQL Basics and Resource Partitioning</i> <i>Topic: SQL Basics</i> <i>Topic: Resource Partitioning</i>
Describe how to use, display, and save reports.	<i>Lesson: Reporting and the Report Wizard</i> <i>Topic: Working with Report Results</i> <i>Topic: Migrating Reports</i>

EXAM SECTION 9
Site Management

Exam Objectives	Course Topics from Symantec Management Platform 7.5 Administration
Describe site management, its components, and their proper use.	<i>Lesson: Site Management</i> <i>Topic: Site Management Overview</i> <i>Topic: The Site Management Page</i> <i>Topic: Managing Sites and Subnets</i>
Describe how to create sites, subnets, and site servers and install and configure the package service and task	<i>Lesson: Site Management</i> <i>Topic: Managing Sites and Subnets</i> <i>Topic: Configuring Site Server</i>



Exam Objectives	Course Topics from <i>Symantec Management Platform 7.5 Administration</i>
service on a site.	<i>Topic: Working with Task Service</i> <i>Topic: Working with Package Service</i>

EXAM SECTION 10

Replication and Hierarchy

Exam Objectives	Course Topics from <i>Symantec Management Platform 7.5 Administration</i>
Describe replication, hierarchy and replication rules.	<i>Lesson: Replication Between Management Platforms</i> <i>Topic: What Is Replication?</i> <i>Lesson: Hierarchy Design and Configuration</i> <i>Topic: Introduction to Hierarchy</i>
Describe how to create and modify replication rules to replicate between Symantec Management Platform Servers (e.g., items, resources, events, and security settings).	<i>Lesson: Replication Between Management Platforms</i> <i>Topic: Setting Up and Configuring Replication</i> <i>Topic: Scheduling Replication</i>
Describe how to create a hierarchy and configure settings to replicate items, resources, events, and security settings.	<i>Lesson: Hierarchy Design and Configuration</i> <i>Topic: Setting Up and Designing a Management Platform Hierarchy</i> <i>Topic: Configuring Hierarchy Replication</i>

If you have questions about the Symantec Certification Program, send an email to Customer_Certifications@symantec.com .

About Symantec

Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

For specific country offices and contact numbers, please visit our Web site.

Symantec World Headquarters
350 Ellis St.
Mountain View, CA 94043 USA
+1 (650) 527 8000
1 (800) 721 3934
www.symantec.com