

## VERITAS Education Corporate™ Pass Terms and Conditions

The VERITAS Education Corporate Pass™ is valid for a period of twelve (12) months from the date of purchase ("Term") and is non-transferable, non-refundable, and may not be combined with other discounts, offers or promotions. The VERITAS Education Corporate Pass™ entitles its corporate purchaser (the "Passholder" or "You") to attend thirty (30) training days during the Term.

### Training Courses - Delivery Options

VERITAS currently delivers its standard training courses based on four (4) different delivery models: 1) Open Enrollment, 2) Mobile training, 3) Dedicated training and 4) Onsite training. Open Enrollment offers training for Passholders at a conveniently located VERITAS regional training center. Mobile training offers You the ultimate in convenience and flexibility by bringing the instructors, software, course materials, computers and connectivity directly to You, the Passholder. VERITAS handles the logistics from beginning to end allowing you to focus on learning. Dedicated training is offered at VERITAS regional training centers like Open Enrollment, except that the training facility is dedicated solely to a Passholder's employees. Onsite training is offered by VERITAS' expert instructors to Passholders at their sites, using Passholder equipment and facilities which allows for efficient training of Passholder employees at its own familiar site.

### Delivery Option Costs - Class Size Limits.

Open Enrollment is offered to Passholders as a standard priced training delivery option, while VERITAS' alternate delivery options, Mobile, Dedicated and On Site training are all additional cost options priced in accordance with VERITAS' then current education services policy at the time an order for education services is placed with VERITAS. While Open Enrollment classes are limited by the size of the regional training facility and the ratio of instructors to students, please note that the maximum number of students permitted to participate in a Mobile, Dedicated or Onsite training course is 10, 12, and 12 respectively. For Mobile, Dedicated or Onsite training courses, if class size exceeds the stated maximum number of student enrollees, and if VERITAS agrees to accommodate one or more additional students above the stated maximum class size, a conversion factor will be applied to the quoted price for any additional students enrolled for the training. Please consult your VERITAS training coordinator for the then current conversion factor pricing.

### Exchanging One Type of Elected Training for a Different Training Delivery Option – Conversion Factors for Exchanges.

For those Passholders that wish to convert an Open Enrollment Training day for a corporate pass day, there is a one to one conversion, for example, one (1) Open Enrollment Training Day is equivalent to, and may be exchanged for one (1) Education Corporate Pass Day. Those Passholders wishing to convert Mobile, Dedicated or Onsite training days for Education Corporate Pass days, there is a one (1) to ten (10) conversion, for example one (1) Mobile, Dedicated or Onsite day is equivalent to and may be exchanged for ten (10) Education Corporate Pass days.

Any employee of a Passholder may use the VERITAS Education Corporate Pass to attend the class on behalf of the Passholder, provided always that every Passholder employee attending a class will be counted towards the total Training Days' value of the Pass .

### Training Days

A Training Day entitles the Passholder to attend VERITAS training as provided in VERITAS then-current in-country standard education catalog in effect at the time the Passholder registers for training or custom training. Privileges apply only to individual employees or independent contractors of the Passholder while he/she is employed by the Passholder. When registering for a Training Day, the Passholder must identify himself/herself by providing his/her VERITAS Education Corporate Pass™ Voucher ("Voucher") number.

Training Days are valid for use at any United States VERITAS regional training center location (provided that the Passholder purchased a VERITAS Education Corporate Pass™ for use in the United States) or at any Canadian VERITAS regional training center location (provided that the Passholder purchased a VERITAS Education Corporate Pass™ for use in Canada). The VERITAS Education Corporate Pass™ may not be used to purchase eLearning CD's, web-based training, webcasts, eLearning site licenses, or Certification or Master Series programs.

The Passholder may use Training Days to acquire VERITAS education courses of equal or lesser value (as specified in VERITAS then-current in-country standard education services catalog) to the number of unused Training Days available. The Training Days shall not

be used as partial payment for any education services, e.g. if the applicable charge for an education course is greater than the unused Training Days connected with a particular Voucher, such Training Days may not be applied against such education course. The Passholder shall be responsible for all travel or out-of-pocket expenses incurred by its personnel in attending Training Days or any other VERITAS education courses.

#### **Cancellation/Reschedule Policy**

In the event a Passholder, or any employee of a Passholder, registers for but does not attend a Training Day and fails to cancel or reschedule in accordance with the VERITAS Education Cancellation/Reschedule Policy <http://eval.veritas.com/downloads/edu/VETermsConditions.pdf> the Passholder's right to attend such Training Day shall expire. Refer to the VERITAS Education Cancellation/Reschedule Policy for further information.

#### **Termination of Training Day Period**

At the end of the applicable Term of any Education Corporate Pass, any remaining, pre-paid unused Training Days under that specific Passholder Voucher will expire. No refunds will be provided to a Passholder based on any remaining, pre-paid, unused Training Days. All classes must be registered and attended during the Term or Passholder's right to attend will expire at the end of the Term; provided, however, if VERITAS Education cancels and reschedules a class past the "expiration date", the Passholder may use the applicable Training Days for such class

#### **Course Availability**

All Training Days, education courses and registration are subject to space availability. Please consult your VERITAS training coordinator for a current education services quote for any available training courses you wish to attend.