

Symantec Education Terms and Conditions

WE APPRECIATE YOUR INTEREST IN SYMANTEC EDUCATION AND LOOK FORWARD TO SEEING YOU SOON IN ONE OF OUR TRAINING SESSIONS. MEANWHILE, PLEASE CAREFULLY READ THE FOLLOWING POLICIES BEFORE PLACING YOUR ORDER FOR ANY SYMANTEC TRAINING COURSE(S). YOUR ACCEPTANCE INDICATED DURING THE REGISTRATION PROCESS IS YOUR ACKNOWLEDGMENT THAT YOU HAVE READ, UNDERSTOOD AND AGREED TO THESE POLICIES. YOUR ACCEPTANCE IS YOUR AGREEMENT THAT YOU ARE OVER THE AGE OF 18 AND HAVE THE CAPACITY AND AUTHORITY TO BIND YOURSELF AND YOUR EMPLOYER, AS APPLICABLE, TO THESE TERMS; AND ARE CONSENTING ON BEHALF OF YOURSELF AND YOUR EMPLOYER. IF YOU DO NOT AGREE TO THESE TERMS OR DO NOT REPRESENT THE FOREGOING, CHOOSE THE "I DO NOT ACCEPT" BUTTON, IN WHICH CASE YOU WILL NOT BE ABLE TO ENROLL IN THE TRAINING.

Symantec Education Reservation Policy

Once you reserve space in a Symantec training course, Symantec will hold your reservation(s) for 48 hours. Payment for all reserved training courses is due prior to the expiration of this 48 hour period. Unfortunately, due to course scheduling constraints, reservations for which payment is not received within 48 hours will be canceled without notice.

Symantec Education Cancellation Policy

If for any reason you wish to cancel or reschedule a training course for which you have already paid Symantec, your request for refund must be received at least ten (10) business days prior to the start date for the scheduled training course for which you registered. For cancellation or rescheduling requests received less than ten (10) business days prior to the start date for the scheduled training course, students will be charged full tuition. Thereafter, no refunds will be granted. The same rules apply to web-based training courses. Please note that once activated, web-based training courses may not be cancelled.

Refunds for Symantec's Cancellation or Rescheduling of a Symantec Training Course.

In the event Symantec cancels or reschedules a course, you will be notified of such cancellation or rescheduling by Symantec. Once notified you may request a refund or you may reschedule your attendance. In no event will Symantec be liable for nonrefundable travel arrangements in the event of a course cancellation or rescheduling.

Tech Center Subscription Orders

Your subscription fee entitles you to a one (1) year access privilege to the Tech Center Subscription web site, after which your subscription expires. Each year, thirty (30) days prior to expiration of your Tech Center Subscription, a renewal notification will be sent to your registered email address. Symantec makes commercially reasonable efforts to provide current and accurate information but hereby expressly disclaims all warranties, including but not limited to warranties of merchantability and fitness for purpose, with respect to any technical support information provided on this web site.

Each subscription is licensed for a single User and is not transferable to any other User.

Changes to Training Course Orders.

Symantec will only accept changes to a course order in writing. If you request a change in your original course election, Symantec will make reasonable efforts to accommodate a requested change in course election or a request to reschedule provided such written request is received at least ten (10) business days prior to the scheduled course start date. Under no circumstances will Symantec be liable to you if Symantec is unable to accommodate your requested change in course election.

Compliance Policy

You agree not to export or re-export any of the Course Materials in violation of U.S. export laws and regulations.

Eligibility Export Restrictions

I am not a citizen, national or resident of, and am not under the control of, the government of: Cuba, Iran, Sudan, Iraq, Libya, North Korea, Syria, nor any other country to which the United States has prohibited export. I will not download or otherwise export or re-export the Course Materials, Courses or Courseware, directly or indirectly, to the above mentioned countries nor to citizens, nationals or residents of those countries. I am not listed on the United States Department of Treasury lists of Specially Designated Nationals, Specially Designated Terrorists, and Specially Designated Narcotic Traffickers, nor am I listed on the United States Department of Commerce Table of Denial Orders. I will not download or otherwise export or re-export the Course Materials, Courses or Courseware, directly or indirectly, to persons on the above mentioned lists. I will not use the Course Materials, Courses or Courseware for, and will not allow the Course Materials, Courses or Courseware to be used for, any purposes prohibited by United States law, including, without limitation, for the development, design, manufacture or production of nuclear, chemical or biological weapons of mass destruction.