

**SYMANTEC EDUCATION – TRAINING BUNDLE
TERMS AND CONDITIONS**

This Symantec Training Bundle Certificate ("Certificate") is a legal agreement between the individual or organization ("You" or "Your") named on the face of this Certificate, and Symantec Corporation and/or its subsidiaries ("Symantec"). This Certificate states the terms and conditions applicable to the Symantec education services described below ("Education Services"). By accessing the Education Services and/or ordering training, you acknowledge and agree that Your access to and use of Symantec's Education Services is subject to the terms contained in this Certificate and Symantec's then current Education Services terms and conditions and policies described herein.

IF YOU DO NOT AGREE TO THESE TERMS, THEN YOU ARE NOT ELIGIBLE TO ACCESS AND / OR USE SYMANTEC'S EDUCATION SERVICES. ACCESS TO ANY SYMANTEC EDUCATION SERVICES INCLUDED IN THE TRAINING BUNDLE INDICATES YOUR AGREEMENT TO THESE TERMS.

IMPORTANT: This Certificate entitles You and, as applicable, Your individual employees or independent contractors while acting in such capacity, to access and use the Education Services specified on the face of this Certificate during the period between the Start Date and End Date printed on the face of this Certificate ("Term"). In the event that the Education Services include Symantec training classes, such classes must be registered and attended during the Term. Registration for the Symantec training classes will automatically enable access to the other components purchased hereunder. In the event that Symantec has provided you with registration information prior to receipt of this Certificate, no further action is required. If you have not been previously notified then You must contact Your Symantec representative to register for your Symantec training classes. Please contact Symantec Education Services via one of the following email addresses for information on registering: North America customers: americas_education@symantec.com; Latin America customers: latam_education@symantec.com; Europe, Middle East and South Africa customers: emea_education@symantec.com; Australia and Asia customers: apj_education@symantec.com.

TRAINING (INSTRUCTOR-LED TRAINING AND VIRTUAL ACADEMY): This Certificate entitles a single representative of Yours to attend the Symantec instructor-led training class or Virtual Academy training class specified on the face of this Certificate during the Term. Each class attendee is required to accept Symantec Education's Copyright and Compliance policies prior to the commencement of the training class. Refer to the "Course Terms and Conditions" at http://www.symantec.com/business/training/terms/index.jsp?ptid=tab2&ctid=tab2_2 to review these Symantec Education Copyright and Compliance policies. Use of Training shall also be subject to the then-current in-country Symantec Education Cancellation/Reschedule policy. Refer to the Symantec Education Cancellation/Reschedule policy for further information. All Symantec training classes and registration are subject to space availability.

VIDEO; VIDEO INSTRUCTOR-LED TRAINING: This Certificate entitles a single representative of Yours to access to an on-demand video version of the training class specified on the face of this Certificate during the Term, as such class is made generally available by

Symantec. Note that if Your training class is not generally available on the Issue Date and is first made generally available during the Term, Your entitlement to such training class will still be limited to the Term specified on this Certificate. You are required to accept Symantec Education's Copyright and Compliance policies before accessing Your Video Instructor-Led Training. Refer to the "Course Terms and Conditions" at http://www.symantec.com/business/training/terms/index.jsp?ptid=tab2&ctid=tab2_2 to review these Symantec Education Copyright and Compliance policies.

eLIBRARY: This Certificate entitles a single representative of Yours to a Single User subscription to access to and use of Symantec's eLibrary Subscription web site during the Term. Your eLibrary subscription shall be governed by the Symantec eLibrary terms and conditions located at http://www.symantec.com/business/training/terms/index.jsp?ptid=tab2&ctid=tab2_4.

CERTIFICATION: Your Training Bundle purchase entitles you to take any single Symantec certification exam available during the Term. You will receive a separate Certification voucher ("Certification Voucher") from Symantec within fifteen (15) business days of the Issue Date printed on the face of this Certificate that You can redeem for a single Certification exam. Your Certification shall be governed by the Certification Program policies located at <http://www.symantec.com/business/training/certification/path.jsp?pathID=policies>.

EXPIRATION OF TRAINING BUNDLE PERIOD: At the end of the Term, any pre-paid, remaining unused Education Services under this Certificate shall expire and shall be forfeited. No refunds shall be provided based on any remaining, pre-paid unused Education Services. All training classes must be registered and attended during the Term; provided, however, if Symantec Education cancels and reschedules a class past the "expiration date" of the Term, you may use the applicable Training for such class within ninety (90) days of 'expiration date' of the Term.

CANCELLATION; REFUND: You understand and agree no cancellation of Your Training Bundle(s) are permitted, and Symantec will not issue any refunds of fees paid for Training Bundle(s).

REPLACEMENT: Symantec is not responsible for a lost, expired, or invalid Certificate. In order to obtain a replacement Certificate, You must provide valid proof of purchase from either Symantec or the Symantec Authorized Reseller from whom you obtained the Certificate.

COPYRIGHT WARNING; RESTRICTIONS ON USE: All Symantec Education Services and class materials, including supplemental information (collectively, the "Materials"), are the sole property of Symantec, protected by the Copyright Laws of the United States (Title 17, United States Code), and the laws of other countries where the Materials are made available. Any copying, dissemination, distribution or disclosure of Materials without the written authorization of Symantec is strictly prohibited. You may not use the Materials for any purpose other than for Your own education purposes and no additional license is implied. You may not copy, transfer, lease, assign, make available for timesharing or sublicense Symantec copyrighted Materials, in whole or in part, nor modify, reproduce nor distribute the Materials electronically or otherwise. No right, title or interest to any trademarks, service marks or trade names of Symantec is hereby

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INTEGRATION: This Certificate, including any terms and conditions referenced herein, constitutes the entire agreement between the parties pertaining to the subject matter hereof, and supersedes any and all written or oral agreements with respect to such subject matter. It is expressly agreed that any pre-printed terms appearing on the face or reverse side of any purchase order, acknowledgement or confirmation issued by You that are different from or in addition to the terms provided in this Certificate are not binding on the parties, even if signed and returned by Symantec. In the event of a conflict between this Certificate and any of the terms and conditions and policies applicable to the Education Services described above and located at the URLs identified above, the terms of this Certificate shall control.

GOVERNING LAW: If You are located in North America or Latin America, this Certificate will be governed by the laws of the State of California, United States of America. If you are located in China, this Agreement will be governed by the laws of the Peoples Republic of China. Otherwise, this Agreement will be governed by the laws of England. Such governing laws are exclusive of any provisions of the United Nations Convention on Contracts for Sale of Goods, including any amendments thereto, and without regard to principles of conflicts of law.