

Symantec Education Services provides a full range of services, including technical training, IT Best Practices Education, and Custom Learning Services, that enable your organization to manage IT risk and ultimately operate with confidence in a connected world.

Why train with Symantec

Proper use of technology is tied to the user's skill with the product. How important are the proper skills? Research shows that many IT failures were the result of insufficient skills and that well-trained teams spend more time improving their operations and less time fixing IT problems. Give your productivity a boost today and sign up!

This schedule lists our available classes at education centers throughout North America and online. With training from Symantec Education you benefit from:

- Unrivaled product training expertise featuring up-to-date product and technical content taught using proven, effective live and self-paced methods
- Hands-on technical labs that reinforce the skills learned in class
- Courses written with direct input from Symantec product developers, support engineers, and consultants, as well as feedback from the 30,000 students who enroll per year
- Uniquely qualified and certified instructors who keep up to date on Symantec solutions and usage best practices

Where you can learn

Classes are offered at Symantec training centers, partner training centers, or via Virtual Academy, our online learning environment that combines live interactive webcasts, hands-on labs, on-demand modules, and expert mentoring to re-create the classroom experience. Can't take the time away from the office for training? We also offer the Symantec eLibrary, a subscription-based online service featuring hundreds of self-paced training opportunities on a wide range of Symantec products.

Assess your skills

Not sure where to focus your training investment? Symantec Education offers free training needs assessments that help uncover any gaps in your team's knowledge and recommends the training paths best designed to address those needs. For an individual assessment, go to symantec.com/assess. For a customized team assessment, which includes detailed results and expert guidance from our Education Specialists, contact us at americas_education@symantec.com.

Reserve your seat

To reserve your seat or learn more about these courses, visit symantec.com/education or contact us at:
Phone: **(800) 327-2232** (option 4)
Email: americas_education@symantec.com

Pre-purchase options

Not ready to reserve your seat? Be sure to ask about our Training Credits program that allows you to purchase credits for training in advance and sign up when you are ready.

Business Continuity

Legal Discovery Using Symantec Enterprise Vault™ 9 Discovery Accelerator

Jan. 10–Jan. 12	Virtual Academy
Jan. 23–Jan. 25	Virtual Academy
Feb. 8–Feb. 10	CA – San Jose Area
Feb. 13–Feb. 15	Virtual Academy
Feb. 20–Feb. 22	Virtual Academy
Mar. 27–Mar. 29	Virtual Academy

Symantec Disaster Recovery Using Veritas™ Volume Replicator 5.x from Symantec and Global Cluster Option (Veritas Cluster Server 5.x from Symantec) for Windows®

Jan. 23–Jan. 27	IL – Chicago Area
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Cluster Server 5.1 for Solaris™

Jan. 23–Jan. 27	FL – Orlando Area
Feb. 6–Feb. 10	MA – Boston Area
Feb. 27–Mar. 2	Canada – Edmonton Area
Feb. 27–Mar. 2	Canada – Vancouver Area
Feb. 27–Mar. 2	CA – San Francisco Area
Feb. 27–Mar. 2	PA – Philadelphia Area
Feb. 27–Mar. 2	NJ – Edison Area
Feb. 27–Mar. 2	Canada – Toronto Area
Mar. 5–Mar. 9	CA – San Jose Area
Mar. 5–Mar. 9	Canada – Montreal Area
Mar. 5–Mar. 9	Canada – Ottawa Area
Mar. 12–Mar. 16	AZ – Phoenix Area
Mar. 12–Mar. 16	CA – Sacramento Area
Mar. 19–Mar. 23	NY – New York Area
Mar. 19–Mar. 23	IL – Chicago Area

Cluster Server 5.1 for Windows: Administration

Jan. 16–Jan. 20	IL – Chicago Area
Jan. 30–Feb. 3	Virtual Academy
Feb. 27–Mar. 2	CA – San Jose Area
Mar. 12–Mar. 16	DC – Washington DC Area
Mar. 12–Mar. 16	Virtual Academy

Cluster Server 6.0 for UNIX®

Feb. 6–Feb. 10	MA – Boston Area
Mar. 5–Mar. 9	CA – San Jose Area
Mar. 19–Mar. 23	IL – Chicago Area
Mar. 19–Mar. 23	NY – New York Area

Cluster Server 6.0 for Windows

Feb. 27–Mar. 2	CA – San Jose Area
Mar. 12–Mar. 16	Virtual Academy



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Information Risk and Compliance



Symantec™ Data Loss Prevention 11: Administration

Jan. 10–Jan. 13	FL – Orlando Area
Jan. 24–Jan. 27	MA – Boston Area
Jan. 24–Jan. 27	CA – Culver City Area
Jan. 31–Feb. 3	Virtual Academy
Feb. 21–Feb. 24	MA – Boston Area
Feb. 21–Feb. 24	IL – Chicago Area
Feb. 28–Mar. 2	DC – Washington DC Area
Mar. 6–Mar. 9	Virtual Academy
Mar. 13–Mar. 16	GA – Atlanta Area
Mar. 20–Mar. 23	CA – San Jose Area

Enterprise Vault 10.X for Microsoft® Exchange: Administration

Jan. 9–Jan. 13	PA – Philadelphia Area
Jan. 9–Jan. 13	NJ – Edison Area
Jan. 9–Jan. 13	Canada – Toronto Area
Jan. 9–Jan. 13	MA – Boston Area
Jan. 16–Jan. 20	CA – San Jose Area
Jan. 23–Jan. 27	DC – Washington DC Area
Jan. 23–Jan. 27	Virtual Academy
Jan. 30–Feb. 3	Virtual Academy
Jan. 30–Feb. 3	Canada – Edmonton Area
Jan. 30–Feb. 3	Canada – Vancouver Area
Jan. 30–Feb. 3	CA – San Francisco Area
Jan. 30–Feb. 3	IL – Chicago Area
Jan. 30–Feb. 3	FL – Orlando Area
Feb. 6–Feb. 10	AZ – Phoenix Area
Feb. 6–Feb. 10	CA – Sacramento Area
Feb. 6–Feb. 10	GA – Atlanta Area
Feb. 27–Mar. 2	Virtual Academy
Feb. 27–Mar. 2	MA – Boston Area
Mar. 5–Mar. 9	MN – Minneapolis Area
Mar. 5–Mar. 9	CA – Culver City Area
Mar. 5–Mar. 9	DC – Washington DC Area
Mar. 12–Mar. 16	CA – San Jose Area
Mar. 12–Mar. 16	Virtual Academy
Mar. 19–Mar. 23	Virtual Academy
Mar. 26–Mar. 30	Canada – Montreal Area
Mar. 26–Mar. 30	Canada – Ottawa Area
Mar. 26–Mar. 30	IL – Chicago Area
Mar. 26–Mar. 30	NY – New York Area

Enterprise Vault 9.0 File System Archiving

Jan. 10–Jan. 13	Virtual Academy
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Symantec Control Compliance Suite 10.5: Administration

Jan. 9–Jan. 12	CA – San Jose Area
Jan. 30–Feb. 3	NY – New York Area
Mar. 19–Mar. 23	MA – Boston Area

Infrastructure Operations



Altiris™ Advanced Wise Package Studio 7.0 from Symantec

Jan. 17–Jan. 20	Virtual Academy
Feb. 21–Feb. 24	Virtual Academy
Mar. 26–Mar. 29	Virtual Academy

Altiris Asset Management Suite 7.1 from Symantec: Administration

Jan. 9–Jan. 13	MI – Grand Rapids Area
Jan. 9–Jan. 13	Virtual Academy
Jan. 16–Jan. 20	DC – Washington DC Area
Jan. 23–Jan. 27	MN – Minneapolis Area
Jan. 30–Feb. 3	CA – San Jose Area
Feb. 6–Feb. 10	Virtual Academy
Feb. 27–Mar. 2	Virtual Academy
Feb. 27–Mar. 2	IL – Chicago Area
Mar. 19–Mar. 23	Virtual Academy
Mar. 19–Mar. 23	MA – Boston Area
Mar. 26–Mar. 30	Virtual Academy
Jan. 9–Jan. 13	NY – New York Area
Jan. 16–Jan. 20	Virtual Academy
Jan. 23–Jan. 27	CA – San Jose Area
Jan. 23–Jan. 27	MI – Grand Rapids Area
Jan. 23–Jan. 27	PA – Philadelphia Area
Jan. 23–Jan. 27	NJ – Edison Area
Jan. 23–Jan. 27	Canada – Toronto Area
Jan. 23–Jan. 27	Virtual Academy
Jan. 30–Feb. 3	GA – Atlanta Area
Jan. 30–Feb. 3	Virtual Academy
Feb. 6–Feb. 10	IL – Chicago Area
Feb. 13–Feb. 17	Virtual Academy
Feb. 20–Feb. 24	Virtual Academy
Feb. 27–Mar. 2	MN – Minneapolis Area
Mar. 12–Mar. 16	MN – Minneapolis Area
Mar. 12–Mar. 16	Virtual Academy
Mar. 19–Mar. 23	MI – Grand Rapids Area
Mar. 19–Mar. 23	Virtual Academy
Mar. 26–Mar. 30	Canada – Edmonton Area
Mar. 26–Mar. 30	Canada – Vancouver Area
Mar. 26–Mar. 30	CA – San Francisco Area

Altiris Deployment Solution 7.1 from Symantec: Administration

Jan. 4–Jan. 6	Canada – Edmonton Area
Jan. 4–Jan. 6	CA – San Francisco Area
Jan. 4–Jan. 6	Canada – Vancouver Area
Jan. 9–Jan. 11	DC – Washington DC Area
Jan. 16–Jan. 18	IL – Chicago Area
Jan. 18–Jan. 20	Virtual Academy
Jan. 23–Jan. 27	Virtual Academy
Feb. 13–Feb. 15	MA – Boston Area
Feb. 13–Feb. 17	Virtual Academy
Feb. 14–Feb. 16	Virtual Academy
Feb. 22–Feb. 24	Virtual Academy
Mar. 5–Mar. 7	FL – Orlando Area
Mar. 13–Mar. 15	MN – Minneapolis Area
Mar. 19–Mar. 23	Virtual Academy
Mar. 20–Mar. 22	PA – Philadelphia Area
Mar. 20–Mar. 22	NJ – Edison Area

Mar. 20–Mar. 22	Canada – Toronto Area
Mar. 27–Mar. 29	CA – San Jose Area
Mar. 27–Mar. 29	Virtual Academy

Altiris Repackaging with Wise Packaging Studio 7.0 from Symantec

Jan. 9–Jan. 13	Virtual Academy
Feb. 6–Feb. 10	Virtual Academy
Feb. 13–Feb. 17	CA – San Francisco Area
Feb. 13–Feb. 17	Canada – Edmonton Area
Feb. 13–Feb. 17	Canada – Vancouver Area
Mar. 5–Mar. 9	Virtual Academy
Mar. 12–Mar. 16	PA – Philadelphia Area
Mar. 12–Mar. 16	NJ – Edison Area
Mar. 12–Mar. 16	Canada – Toronto Area

Symantec Ghost™ Solution Suite 2.5

Jan. 3–Jan. 6	AZ – Phoenix Area
Jan. 3–Jan. 6	CA – Sacramento Area
Jan. 23–Jan. 26	Canada – Edmonton Area
Jan. 23–Jan. 26	Canada – Vancouver Area
Jan. 23–Jan. 26	CA – San Francisco Area
Feb. 7–Feb. 10	FL – Orlando Area
Feb. 21–Feb. 24	PA – Philadelphia Area
Feb. 21–Feb. 24	Canada – Montreal Area
Feb. 21–Feb. 24	NJ – Edison Area
Feb. 21–Feb. 24	Canada – Ottawa Area
Feb. 21–Feb. 24	Canada – Toronto Area
Mar. 13–Mar. 16	IL – Chicago Area
Mar. 20–Mar. 23	NY – New York Area

Symantec Management Platform 7.1: Administration

Jan. 9–Jan. 13	CA – San Jose Area
Jan. 9–Jan. 13	Virtual Academy
Jan. 16–Jan. 20	GA – Atlanta Area
Jan. 23–Jan. 27	IL – Chicago Area
Jan. 23–Jan. 27	Virtual Academy
Jan. 23–Jan. 27	MN – Minneapolis Area
Jan. 30–Feb. 3	MA – Boston Area
Jan. 30–Feb. 3	Virtual Academy
Feb. 6–Feb. 10	Virtual Academy
Feb. 6–Feb. 10	MI – Grand Rapids Area
Feb. 27–Mar. 2	NY – New York Area
Feb. 27–Mar. 2	MN – Minneapolis Area
Mar. 5–Mar. 9	Virtual Academy
Mar. 12–Mar. 16	FL – Orlando Area
Mar. 12–Mar. 16	CA – Culver City Area
Mar. 26–Mar. 30	DC – Washington DC Area
Mar. 26–Mar. 30	Virtual Academy

Symantec ServiceDesk 7.1: Administration

Jan. 16–Jan. 20	MA – Boston Area
Jan. 30–Feb. 3	Virtual Academy
Feb. 6–Feb. 10	Virtual Academy
Feb. 13–Feb. 17	MN – Minneapolis Area
Feb. 20–Feb. 24	MI – Grand Rapids Area
Feb. 27–Mar. 2	Virtual Academy
Mar. 5–Mar. 9	Virtual Academy
Mar. 5–Mar. 9	DC – Washington DC Area

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Mar. 12–Mar. 16 CA – San Jose Area
 Mar. 26–Mar. 30 Virtual Academy
 Mar. 26–Mar. 30 IL – Chicago Area

Symantec Workflow 7.1: Administration

Jan. 9–Jan. 13 MA – Boston Area
 Jan. 23–Jan. 27 Virtual Academy
 Feb. 6–Feb. 10 PA – Philadelphia Area
 Feb. 6–Feb. 10 NJ – Edison Area
 Feb. 6–Feb. 10 Canada – Toronto Area
 Feb. 20–Feb. 24 Virtual Academy
 Feb. 27–Mar. 2 DC – Washington DC Area
 Mar. 5–Mar. 9 MI – Grand Rapids Area
 Mar. 5–Mar. 9 Virtual Academy
 Mar. 5–Mar. 9 CA – San Jose Area
 Mar. 19–Mar. 23 IL – Chicago Area
 Mar. 26–Mar. 30 MN – Minneapolis Area

Security



Symantec Critical System Protection Technical Training

Feb. 6–Feb. 10 CA – San Jose Area

PGP Universal™ Server 3.0 from Symantec: Administration

Jan. 16–Jan. 20 NY – New York Area
 Feb. 6–Feb. 10 Virtual Academy
 Feb. 6–Feb. 10 DC – Washington DC Area
 Feb. 13–Feb. 17 CA – San Jose Area
 Feb. 27–Mar. 2 IL – Chicago Area
 Mar. 19–Mar. 23 Virtual Academy
 Mar. 26–Mar. 30 GA – Atlanta Area
 Mar. 26–Mar. 30 CA – Culver City Area

Symantec Endpoint Protection 12.X: Administration

Jan. 9–Jan. 13 Virtual Academy
 Jan. 30–Feb. 3 CA – San Jose Area
 Jan. 30–Feb. 3 PA – Philadelphia Area
 Jan. 30–Feb. 3 NJ – Edison Area
 Jan. 30–Feb. 3 Canada – Toronto Area
 Feb. 6–Feb. 10 NY – New York Area
 Feb. 6–Feb. 10 MN – Minneapolis Area
 Feb. 6–Feb. 10 Canada – Montreal Area
 Feb. 6–Feb. 10 Canada – Ottawa Area
 Feb. 13–Feb. 17 GA – Atlanta Area
 Feb. 13–Feb. 17 IL – Chicago Area
 Feb. 27–Mar. 2 FL – Orlando Area
 Feb. 27–Mar. 2 CA – Culver City Area
 Mar. 5–Mar. 9 Virtual Academy
 Mar. 5–Mar. 9 MA – Boston Area
 Mar. 12–Mar. 15 DC – Washington DC Area
 Mar. 19–Mar. 23 CA – San Francisco Area
 Mar. 19–Mar. 23 Canada – Edmonton Area
 Mar. 19–Mar. 23 Canada – Vancouver Area
 Mar. 26–Mar. 30 NY – New York Area

Mar. 26–Mar. 30 CA – San Jose Area
 Mar. 26–Mar. 30 CA – Sacramento Area
 Mar. 26–Mar. 30 AZ – Phoenix Area

Storage



Symantec Backup Exec™ 2010: Administration

Jan. 16–Jan. 20 MA – Boston Area
 Jan. 16–Jan. 20 CA – San Jose Area
 Jan. 23–Jan. 27 GA – Atlanta Area
 Jan. 23–Jan. 27 CA – Sacramento Area
 Jan. 23–Jan. 27 AZ – Phoenix Area
 Jan. 30–Feb. 3 MN – Minneapolis Area
 Feb. 6–Feb. 10 IL – Chicago Area
 Feb. 13–Feb. 17 Virtual Academy
 Feb. 13–Feb. 17 PA – Philadelphia Area
 Feb. 13–Feb. 17 NJ – Edison Area
 Feb. 13–Feb. 17 Canada – Toronto Area
 Feb. 27–Mar. 2 NY – New York Area
 Feb. 27–Mar. 2 Canada – Montreal Area
 Feb. 27–Mar. 2 Canada – Ottawa Area
 Mar. 5–Mar. 9 Canada – Edmonton Area
 Mar. 5–Mar. 9 Canada – Vancouver Area
 Mar. 5–Mar. 9 CA – San Francisco Area
 Mar. 19–Mar. 23 DC – Washington DC Area
 Mar. 19–Mar. 23 CA – Culver City Area
 Mar. 26–Mar. 30 Virtual Academy

Symantec NetBackup™ 7.0 for UNIX: Administration

Jan. 9–Jan. 13 DC – Washington DC Area
 Jan. 9–Jan. 13 CA – Culver City Area
 Jan. 9–Jan. 13 AZ – Phoenix Area
 Jan. 9–Jan. 13 CA – Sacramento Area
 Jan. 16–Jan. 20 NY – New York Area
 Jan. 16–Jan. 20 Canada – Edmonton Area
 Jan. 16–Jan. 20 Canada – Vancouver Area
 Jan. 16–Jan. 20 CA – San Francisco Area
 Jan. 30–Feb. 3 CA – San Jose Area
 Jan. 30–Feb. 3 Virtual Academy
 Feb. 13–Feb. 17 MA – Boston Area
 Feb. 13–Feb. 17 IL – Chicago Area
 Mar. 5–Mar. 9 GA – Atlanta Area
 Mar. 5–Mar. 9 Virtual Academy
 Mar. 5–Mar. 9 PA – Philadelphia Area
 Mar. 5–Mar. 9 NJ – Edison Area
 Mar. 5–Mar. 9 Canada – Toronto Area
 Mar. 19–Mar. 23 Canada – Montreal Area
 Mar. 19–Mar. 23 Canada – Ottawa Area
 Mar. 26–Mar. 30 CA – San Jose Area

NetBackup 7.0 for UNIX: Maintain and Troubleshoot

Jan. 16–Jan. 18 Canada – Ottawa Area
 Feb. 6–Feb. 8 CA – San Jose Area
 Feb. 20–Feb. 22 IL – Chicago Area
 Feb. 21–Feb. 23 Canada – Toronto Area

Feb. 22–Feb. 24 NY – New York Area
 Mar. 26–Mar. 28 CA – San Francisco Area

NetBackup 7.0 for Windows: Administration

Jan. 9–Jan. 13 IL – Chicago Area
 Jan. 9–Jan. 13 AZ – Phoenix Area
 Jan. 9–Jan. 13 CA – Sacramento Area
 Jan. 9–Jan. 13 Virtual Academy
 Jan. 9–Jan. 13 GA – Atlanta Area
 Jan. 16–Jan. 20 CA – San Jose Area
 Jan. 16–Jan. 20 Canada – Edmonton Area
 Jan. 16–Jan. 20 Canada – Vancouver Area
 Jan. 16–Jan. 20 CA – San Francisco Area
 Jan. 23–Jan. 27 MA – Boston Area
 Jan. 30–Feb. 3 Virtual Academy
 Jan. 30–Feb. 3 DC – Washington DC Area
 Feb. 6–Feb. 10 CA – Culver City Area
 Feb. 13–Feb. 17 NY – New York Area
 Feb. 20–Feb. 24 Virtual Academy
 Mar. 5–Mar. 9 IL – Chicago Area
 Mar. 5–Mar. 9 PA – Philadelphia Area
 Mar. 5–Mar. 9 NJ – Edison Area
 Mar. 5–Mar. 9 Canada – Toronto Area
 Mar. 12–Mar. 16 MA – Boston Area
 Mar. 19–Mar. 23 CA – San Jose Area
 Mar. 19–Mar. 23 MN – Minneapolis Area
 Mar. 19–Mar. 23 Canada – Montreal Area
 Mar. 19–Mar. 23 Canada – Ottawa Area
 Mar. 19–Mar. 23 FL – Orlando Area
 Mar. 26–Mar. 30 DC – Washington DC Area

NetBackup 7.0 for Windows: Maintain and Troubleshoot

Feb. 6–Feb. 8 CA – San Jose Area
 Feb. 20–Feb. 22 IL – Chicago Area
 Feb. 22–Feb. 24 NY – New York Area

Veritas Storage Foundation™ 5.1 for Solaris

Feb. 13–Feb. 17 DC – Washington DC Area
 Feb. 27–Mar. 2 GA – Atlanta Area
 Feb. 27–Mar. 2 CA – San Jose Area
 Mar. 12–Mar. 16 NY – New York Area
 Mar. 12–Mar. 16 IL – Chicago Area
 Mar. 19–Mar. 23 AZ – Phoenix Area
 Mar. 19–Mar. 23 CA – Sacramento Area
 Mar. 26–Mar. 30 FL – Orlando Area

Storage Foundation 5.1 for Windows

Jan. 12–Jan. 13 IL – Chicago Area
 Feb. 22–Feb. 23 DC – Washington DC Area
 Feb. 23–Feb. 24 CA – San Jose Area
 Feb. 23–Feb. 24 Virtual Academy

Storage Foundation 6.0 for UNIX

Feb. 6–Feb. 8 CA – San Jose Area
 Feb. 20–Feb. 22 IL – Chicago Area
 Feb. 22–Feb. 24 NY – New York Area

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Storage Foundation 6.0 for Windows

Feb. 23–Feb. 24	CA – San Jose Area
Feb. 23–Feb. 24	Virtual Academy

Storage Foundation Cluster File System 5.1 for Solaris

Jan. 10–Jan. 12	Canada – Edmonton Area
Jan. 10–Jan. 12	Canada – Vancouver Area
Jan. 10–Jan. 12	CA – San Francisco Area
Feb. 22–Feb. 24	AZ – Phoenix Area
Feb. 22–Feb. 24	CA – Sacramento Area
Mar. 26–Mar. 28	PA – Philadelphia Area
Mar. 26–Mar. 28	NJ – Edison Area
Mar. 26–Mar. 28	Canada – Toronto Area