

Symantec Education Services: Virtual Academy

“Using VERITAS Education’s Virtual Academy [now from Symantec], I was able to sit wherever I choose, in complete comfort and interact with the session. This made the learning experience unique. In addition, the ability to access lab machines remotely was a huge bonus. This was a very new experience for me, and I totally enjoyed it and found it a fantastic way to train.” — Adam Mason, Senior Consultant, InTechnology

For a comprehensive training option when your IT teams are spread out across a continent or around the globe, consider the Symantec Virtual Academy. This online learning environment combines multiple live training tools with self-paced training to recreate the classroom experience—wherever your teams are located.

Virtual Academy Highlights

Virtual Academy classes are a unique combination of interactive, live components and self-paced learning technologies. You achieve the level of deep knowledge transfer that you would receive in a classroom with:

- **Interactive Live Webcasts:** Experience live training through online interaction. During scheduled Webcasts, communicate directly with your Symantec instructor, attend Q&A sessions, and experience live navigation of Symantec software.
- **Practical Hands-on Labs:** Practice what you learn with a hands-on authentic lab. You’ll remotely access live Symantec systems, and benefit from thorough, real-world experience.
- **Expert Mentoring Support:** Access your instructor’s expertise with private one-on-one sessions.
- **Convenient On-Demand Modules:** Plan self-study time around your schedule. Web-based modules are available in a variety of multimedia formats—24/7.

Practical Benefits

- **The Convenience of eLearning—**Save valuable time by training IT members at their own workstations.
- **Save on Travel Costs—**Train every member of your IT team around their schedules, without added traveling costs.
- **Stay Current and Confident—**Access a pool of Symantec experts who work behind the scenes in program development.
- **Maximize Efficiency—**Get your team up to speed quickly with custom-designed critical training.
- **Peace of Mind—**Prepare your team to handle any situation and to respond effectively to real-world situations onsite.
- **Minimize Set up Time and Costs—**Learn at your location with a Symantec instructor onsite and hands-on labs running on our Virtual Academy systems.

Choose Your Courses

Symantec offers Virtual Academy courses across many of our curriculum areas including:

- **Data Protection, including NetBackup™, Backup Exec™, and Enterprise Vault**
- **High Availability, including Cluster Server™**
- **Storage and Server Automation, including Storage Foundation™**
- **Security including Symantec AntiVirus, Symantec Client Security, and Symantec Mail Security for 8300 and SMTP**
- **Systems Management including Symantec Ghost Solution Suite**

For complete information on Virtual Academy including the latest schedule, visit

www.symantec.com/virtualacademy

With Our Compliments

Receive a FREE Education Skills Assessment to get you started on the road to training success. If you're not certain where to start, a skills assessment is an excellent way to determine where you should begin. And if you've already enrolled, an assessment will help you identify areas on which to focus during your class. Visit www.symantec.com/education to assess your skills.

Register Today

To register or request more information about the Virtual Academy, or any other Symantec Education offering, simply contact your local Symantec Education team, your local reseller, or visit www.symantec.com/education.

More Information

Visit our website
www.symantec.com/education

Virtual Academy
www.symantec.com/virtualacademy

Minimum System Requirements

To participate in a Virtual Academy live event, please ensure that your system meets the following requirements:

Browser:

- Microsoft Internet Explorer 5.0 or later versions
 - Temporary Internet File Space ≥ 400 MB
- Netscape 4.0 and above

Hardware:

- Windows 98, ME, NT 4 (SP4), 2000, or XP
- 233 MHz processor
- 64 MB RAM

Disk space:

- 5.0 MB for the participant plug-in—no admin rights needed
- TCP/IP Internet or Intranet access
 - Telephone only—no bandwidth
 - PC and telephone ≥ 12.8 Kb
 - PC and Internet phone ≥ 28Kb
 - Application Sharing (PC) ≥ 33.6Kb
 - Video (PC) ≥ 56Kb

Monitor:

- Minimum 800 x 600 resolution
- High-color (16-bit) display definition

Audio:

- Sound card
- Internet Phone—standard headset or microphone and speaker

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