



### Overview

For a comprehensive training option when your IT teams are spread out across a continent or around the globe, consider the Symantec Virtual Academy. This online learning environment combines multiple live training tools with self-paced training to recreate the classroom experience—wherever your teams are located.

### Virtual Academy highlights

Virtual Academy classes are a unique combination of interactive, live components and self-paced learning technologies. You achieve the level of deep knowledge transfer that you would receive in a classroom with:

- **Interactive live webcasts**—Experience live training through online interaction. During scheduled webcasts, communicate directly with your Symantec instructor, attend Q&A sessions, and experience live navigation of Symantec software.
- **Practical hands-on labs**—Practice what you learn with a hands-on authentic lab. You'll remotely access live Symantec systems, and benefit from thorough, real-world experience.
- **Expert mentoring support**—Access your instructor's expertise with private one-on-one sessions.
- **Convenient on-demand modules**—Plan self-study time around your schedule. Web-based modules are available in a variety of multimedia formats—24 hours a day, seven days a week.

### Practical benefits

- **The convenience of eLearning**—Save valuable time by training IT members at their own workstations.
- **Save on travel costs**—Train every member of your IT team around their schedules, without added traveling costs.
- **Stay current and confident**—Access a pool of Symantec experts who work behind the scenes in program development.

- **Maximize efficiency**—Get your team up to speed quickly with custom-designed critical training.
- **Peace of mind**—Prepare your team to handle any situation and to respond effectively to real-world situations on-site.
- **Minimize your classroom set up time and costs**—Use Symantec's virtual lab environment for private classes.

### Choose your courses

Symantec offers Virtual Academy courses across many of our curriculum areas including:

- Data protection, including Symantec NetBackup™, Symantec Backup Exec™, and Symantec Enterprise Vault
- High availability, including Veritas Cluster Server™ from Symantec
- Storage and server automation, including Veritas Storage Foundation™ Basic from Symantec
- Security including Symantec™ Data Loss Prevention and Symantec™ Endpoint Protection
- Altiris including Symantec™ Management Platform and Altiris™ Client Management Suite from Symantec™

## Virtual Academy system requirements

### Live webcasts (AT&T Connect)

AT&T Connect Participant Application (PC only), Mac users will be redirected to the AT&T Connect Web client when clicking on the class link.

To setup the AT&T Connect Participant application, a user's PC must run:

#### Operating systems:

- Windows® 2000—English only
- Windows® XP—English only
- Windows Vista®—English only—Note: a user account with Administration Rights is required on all Windows Vista workstations.
- Windows 7®

#### Browsers:

- Microsoft® Internet Explorer V6 ,V7 or V8
- Mozilla Firefox® V3.0 and V3.5
- Google Chrome™ V2 or V3

#### Office: (required for on-line insert of office materials)

- Office XP, 2003 and 2007
- IBM Lotus Notes® 6.5 and above

#### Hardware:

- 800 MHz processor—32 bit or 64 bit CPU (Recommended: 1 GHz or faster)
- 256 MB RAM (Recommended: 512 or higher)
- Monitor with 800 X 600 resolution or higher
- Monitor with high color (16 bit) display definition
- Telephone or headset or microphone and speakers

#### Disk space:

- 12 MB for the Participant application installation.
- 50 MB set aside for Event Materials (Recommended: 100 MB). This setting is configurable
- TCP/IP intranet access or modem Internet access:
- PC and telephone ≥ 64Kb and above
- Video (PC) ≥ 512Kb

### Hands On Labs (TrueLab):

The following web browsers are supported for use with TrueLab:

- For Windows 2000, XP, 2003, and Vista:
- Internet Explorer 6
- Internet Explorer 7
- Internet Explorer 8
- Mozilla Firefox 1.5 \*known issues\*
- Mozilla Firefox 2, Mozilla FireFox 3

#### For Sun Solaris 10:

- Mozilla 1.7 \*known issues\*
- Mozilla Firefox 1.5 \*known issues\*,
- Mozilla Firefox 2

#### Linux®:

- FireFox 3.x

#### Apple Mac® OS X "Tiger" (10.4.6 and later):

- Firefox 2 and later
- Safari® 2.0 and later

#### Mac OS X "Leopard" (10.5.x):

- Firefox 2 and later
- Safari 2.0 and later

#### Java Versions Supported

- Sun JVM 1.5x or later
- Sun JVM 1.6.x (recommended)

You can download it from <http://www.java.com>

Internet Network Connection Use a dedicated 56Kbps or better Internet connection. Broadband or leased line connection (recommended). The link to the TrueLab system checker is below: <http://truelab.hatsize.com/syscheck>

For complete information on Virtual Academy including the latest schedule, visit [www.symantec.com/virtualacademy](http://www.symantec.com/virtualacademy)

## More Information

### *Visit our website*

<http://enterprise.symantec.com>

### *To speak with a Product Specialist in the U.S.*

Call toll-free 1 (800) 745 6054

### *To speak with a Product Specialist outside the U.S.*

For specific country offices and contact numbers, please visit our website.

### *About Symantec*

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored.

Headquartered in Mountain View, Calif., Symantec has operations in 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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