

The Value of Symantec Training

To get the most out of your IT initiatives, lead with your staff

Effective staff training can dramatically reduce the operational risks associated with complex IT environments. Apart from improving your implementations, research shows that skilled IT staff can increase first-time resolution rates by 40%.

Symantec Education will help you:

- Define your needs – we can help you identify the right training for the right people using our on-line Symantec Education Skills Assessment.
- Design the right training plan – now you know who needs training, we can design a curriculum path to bring you and your team to the appropriate skill level.
- How do you want to be trained? We'll help you determine the right blend of live Instructor Led training and self-paced training.
- Customize learning programs – we can provide customize classes for your unique environment and IT issues.

Symantec Security Awareness Program - **NEW!**

The Symantec Security Awareness Program is a comprehensive set of training and communication tools that help organizations meet regulatory requirements for employee security awareness training.

It includes SCORM-compliant technology-based training modules; screen savers; ready-to-print security awareness pamphlets, reference cards, and posters; and other information resources.

Read more about this program at http://go.symantec.com/edu_au_ssap

Pre-Purchase Options

Education Pack

Need flexibility? Symantec EdPacks allow you to pre-purchase 2, 3, 4 or 5 Day vouchers to redeem on any Symantec Education class.

Corporate Pass

30 or 50 Day Passes, valid for one year, are ideal for larger IT teams with complex training needs. Use them for any person, any class, either at our site or yours.

How We Deliver

Classroom Training – is the most effective way to gain the critical concepts and skills your technical team needs to prepare for installation, configuration and troubleshooting.

Private Training – if your project has a tight timeline and you need to bring your team up to speed fast, consider private sessions either at Symantec's Education Centers or at your site and on your schedule, either using your equipment or ours.

Virtual Academy – is our on-line training option, mixing live Instructor Led training, self paced modules and hands-on labs in an authentic product environment. Get all this without the need to travel or have time out of the office.

Self-Paced Training – for those who want the convenience of learning on-line or on their own schedule, Symantec Education has a wide range of CD and Web-based training.

Subscription-Based Training – this offering allows students to access a library of continually updated technical training over the course of a full year.

Registering for a Symantec Class is simple:

Step 1	Visit http://go.symantec.com/edu_training_au and search for your desired course from "View Course Catalogue & Register" link
Step 2	Select a date that suits you best and provide payment with a PO or voucher and your seat will be confirmed.
Step 3	If you have any questions or need further assistance, Call Us at +61 2 8220 7000 or Email educationanz@symantec.com and ask for the Education Sales Team

Where can we train you?

Symantec Education Centers are located in Sydney, Melbourne, Brisbane, Canberra, Perth and Auckland.

Virtual Academy classes can be accessed remotely from anywhere via a web browser.

Onsite training can be delivered in any location across Australia and New Zealand.

Get Serious! Get Certified - **NEW!**

The Symantec Certification Program is a valuable investment for the IT manager and professional. Those certified demonstrate the highest levels of technical competency and productivity, help lower operating cost, and gain industry recognition. Both employers and individuals benefit from certification.

The certification exams are administered through Prometric Worldwide Test Centers (available in more than 130 countries) at a date and time that are convenient for you.

Read more about this program and recommended training path at <http://go.symantec.com/certification>

Symantec Asia Pacific Pte Ltd.

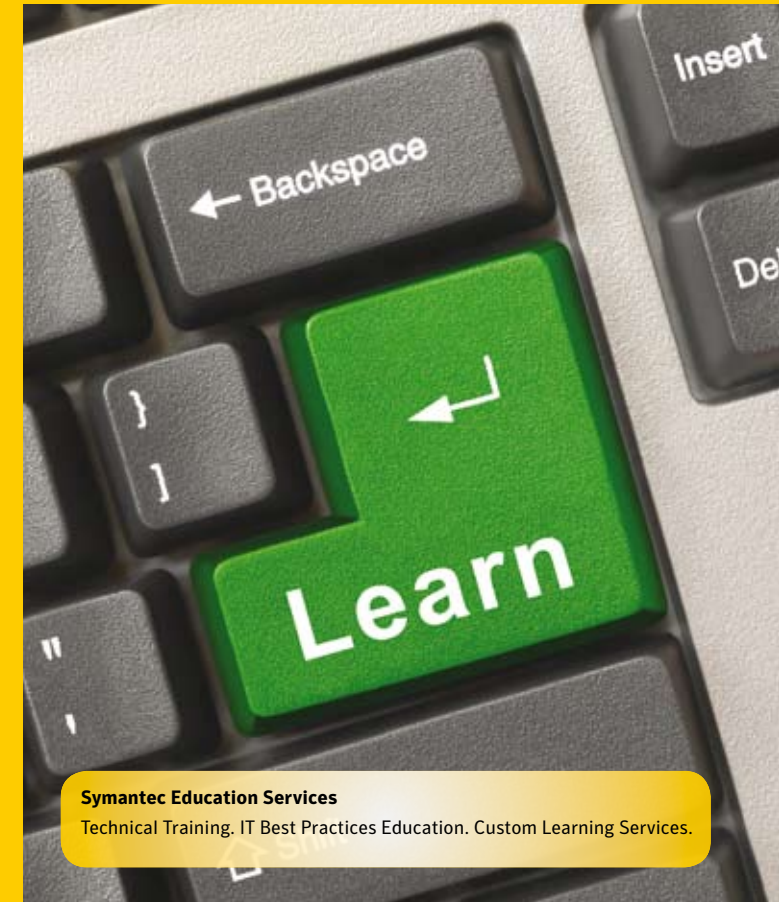
207 Kent Street, Sydney 2000 Tel: +61 2 8220 7000 Fax: +61 2 8220 7075	437 St. Kilda Road, Melbourne 3004 Tel: +61 3 8866 8000 Fax: +61 3 8866 8001
---	---

Symantec and the Symantec logo are U.S. registered trademarks of Symantec Corporation or its subsidiaries. Copyright © 2009 Symantec Corporation. All rights reserved.



AUSTRALIA AND NEW ZEALAND

Symantec Education Course Schedule May to Sep 2009



Symantec Education Services

Technical Training. IT Best Practices Education. Custom Learning Services.

NEW offerings ▶ Certification Program
▶ Security Awareness Program

Confidence in a connected world.



Symantec Education Course Schedule May to September 2009

COURSE	CODE	DAYS	COST (AUD)	MAY				JUNE						JULY				AUGUST					SEPTEMBER		
				SYD	MEL	BRIS	PER	SYD	MEL	PER	BRIS	CAN	NZ*	SYD	MEL	PER	NZ*	SYD	MEL	BRIS	NZ*	ALL	SYD	MEL	NZ*
DATA PROTECTION																									
Symantec Backup Exec v12.5 for Windows Servers - Part 1	14190884	2	1,600		4-5											27-28					10-11				28-29
Symantec Backup Exec v12.5 for Windows Servers - Part 2	14190885	3	2,400		6-8											29-31					12-14				30-20ct
Symantec Backup Exec v12.5 for Windows Servers - Part 1 & 2	13560628	5	4,000		4-8											27-31					10-14				28-20ct
Symantec Backup Exec v12.5 for Windows Servers - Part 1 & 2 VIRTUAL ACADEMY	13560629	5	4,000																				31-4Sep		
Symantec Backup Exec System Recovery v8	13560630	2	1,600								9-10										17-18				21-22
VERITAS NetBackup v6.5 for Unix	14190900	5	4,500	4-8	18-22		25-29	15-19				22-26	1-5				6-10				20-24	3-7			21-25
VERITAS NetBackup v6.5 for Windows	14190902	5	4,500	4-8	18-22		25-29	15-19				22-26	1-5				6-10				20-24	3-7			21-25
VERITAS NetBackup v6.5 VIRTUAL ACADEMY	14190901	5	4,500																						24-28
VERITAS NetBackup v6 to v6.5 Differences	12552271	2	1,800																						
VERITAS NetBackup v6.5 - Troubleshooting	14190898	3	2,700					24-26									20-22								14-16
VERITAS NetBackup v6.5 for Operators	14190896	1	900					22									23								18
VERITAS NetBackup PureDisk 6.5 Administration	TCAU-ILT-TRN-DAY	3	2,700						29-1Jul							13-15									28-30
Symantec Enterprise Vault Ver 8 for Exchange - Part 1: Install, Configure & Deploy	14551448	3	2,700		25-27	11-13		1-3		29-1Jul				15-17	13-15	20-22					17-19	10-12			7-9
Symantec Enterprise Vault Ver 8 for Exchange - Part 2: Manage & Administer	14551447	2	1,800		28-29	14-15		4-5						18-19	16-17	23-24	2-3				20-21	13-14			10-11
Symantec Enterprise Vault Ver 8 for Exchange - Parts 1 & 2	14551449	5	4,500		25-29	11-15		1-5		29-3Jul				15-19	13-17	20-24					17-21	10-14			7-11
Symantec Enterprise Vault Ver 8 for Exchange - Parts 1 & 2 VIRTUAL ACADEMY	14551453	5	4,500																					3-7	14-18
Symantec Enterprise Vault Ver 8 for Exchange: Troubleshooting and Maintenance	TCAU-ILT-TRN-DAY	3	2,700																						
Symantec Enterprise Vault Discovery Accelerator	14190890	1	900																						
Symantec Enterprise Vault 2007 for Exchange	14190886	5	4,500																						
HIGH AVAILABILITY																									
VERITAS Cluster Server v5 for Unix	14190894	5	4,500		11-15			29-3Jul								13-17					17-21	31-4Sep			
VERITAS Cluster Server v5 for Windows	14190895	5	4,500		11-15			29-3Jul								13-17					17-21				
High Availability Fundamentals for Unix (covers Cluster Server & Storage Foundation)	14190880	5	4,500	18-22	25-29																10-14				21-25
High Availability Fundamentals for Windows (covers Cluster Server & Storage Foundation)	14190881	5	4,500												6-10	27-31									
DISASTER RECOVERY																									
VERITAS Volume Replicator for Unix	14190907	3	2,700													20-22									
VERITAS Volume Replicator for Windows	14140909	3	2,700																						
SECURITY (More Security Classes Available Upon Request)																									
Symantec Endpoint Protection 11.x - Antivirus, Antispyware and Proactive Threat Protection	12711348	5	4,500					15-19	22-26																7-11
Migration to Symantec Endpoint Protection - Migrating from Client Security	12711368	2	1,800					22-23													10-11				21-25
STORAGE AND SERVER AUTOMATION																									
VERITAS Storage Foundation v5 for Unix	14190905	5	4,500						15-19							13-17									
VERITAS Storage Foundation v5 for Windows	14190906	2	1,800					11-12								6-7	27-28								
ALTIRIS Version 6																									
Altiris Notification System Foundation	20014358	5	4,500					15-19	22-26					8-12											
Altiris Deployment Solution Foundation	TCAU-ILT-TRN-DAY	5	4,500	18-22										15-19	27-31	13-17									
Altiris Repackaging with Wise Package Studio	20013088	5	4,500	25-29					1-5												6-10	3-7	24-28		
Altiris Advanced Wise Package Studio	20012844	4	3,600					29-2Jul								27-30					13-16				14-17
Altiris Helpdesk Solution Administration & Configuration	20013162	3	2,700		25-27																				28-10ct
Altiris Asset & Contract Mangement Foundation	20012982	3	2,700																						
Altiris Workflow Solution Foundation	20012851	4	3,600																						
ALTIRIS Version 7																									
Symantec Notification Server 7 Administration	20013140	5	4,500	25-29					29-3Jul														31-4Sep		21-25
Altiris Client Management Suite 7 Core Administration	20013030	5	4,500												6-10						3-7				7-11
Altiris Client Management Suite 7 Deployment & Imaging	20012957	5	4,500												20-24						17-21				14-18
Altiris e-Library Subscription - call for single user or volume discounts																									
e-LEARNING CD'S & WEB																									
Symantec Courses on Demand - selected products available	N/A		Vary																						
SYMANTEC eCAMPUS OFFERINGS - GET THE MOST OUT OF YOUR PRODUCTS. VISIT www.symantec.com/ecampus																									
Symantec Backup Exec, Endpoint Security, Security Awareness, Control Compliance & Enterprise Vault	N/A		Vary																						

NEW! To view **COURSE SAMPLES**, please visit http://go.symantec.com/edu_coursesamples

Note: Costs are in AUD and exclude GST. Schedule dates and pricing may be changed. For the latest schedule, please visit http://go.symantec.com/edu_training_au or contact Symantec Education Services at +61 2 8220 7000.

***NZ** New Zealand - course location to be advised. Daily course cost is NZ\$1,025 per day ex GST. Auldhouse has been appointed as Symantec's Education Services Partner in New Zealand. Contact Auldhouse on 0800 835 835 or email symantec@auldhouse.co.nz