

The Value of Symantec Training

To get the most out of your IT initiatives, lead with your staff

Effective staff training can dramatically reduce the operational risks associated with complex IT environments. Apart from improving your implementations, research shows that skilled IT staff can increase first-time resolution rates by 40%.

Symantec Education will help you:

- Define your needs – we can help you identify the right training for the right people using our online Symantec Education Skills Assessment.
- Design the right training plan – now you know who needs training, we can design a curriculum path to bring you and your team to the appropriate skill level.
- How do you want to be trained? – we'll help you determine the right blend of live instructor-led training and self-paced training.
- Customised learning programs – we can provide customised classes for your unique environment and IT issues.

How We Deliver

Classroom Training – is the most effective way to gain the critical concepts and skills your technical team needs to prepare for installation, configuration and troubleshooting.

Private Training – if your project has a tight timeline and you need to bring your team up to speed fast, consider private sessions either at Symantec's Education Centres or at your site and on your schedule, either using your equipment or ours.

Virtual Academy – is our on-line training option, mixing live instructor-led training, self paced modules and hands-on labs in an authentic product environment. Get all this without the need to travel or have time out of the office.

Symantec Security Awareness Program

The Symantec Security Awareness Program is a comprehensive set of training and communication tools that help organisations meet regulatory requirements for employee security awareness training.

It includes SCORM-compliant technology-based training modules; screen savers; ready-to-print security awareness pamphlets, reference cards, and posters; and other information resources.

Read more about this program at http://go.symantec.com/edu_au_ssap

Symantec Education Training Credits – **NEW!**

New from Symantec Education, Training Credits give you the flexibility to purchase training upfront and use throughout the year as needs arise. Benefits include:

- **Flexibility** – credits can be redeemed for classroom, onsite, virtual, self-paced training, and certification.
- **Organisation-wide Redemption** – credits can be used by anyone within the organisation.
- **Savings** – discounts based on volume of Training Credits purchased – up to 15%!
- **Single Transaction** – minimise purchase transactions and costs throughout the year.
- **Enhanced Tracking** – online tracking to view balances and future planning around your training needs.

Symantec Education Training Bundles: A Complete Learning Experience – **NEW!**

Symantec Education's new Training Bundles combine hands-on training with supporting resources to help you learn and maintain skills throughout the year. Available for NetBackup, Cluster Server, and Storage Foundation, bundles include live or self-paced administrator training, On-Demand ILT video-based recording, subscription to the Symantec eLibrary, and a certification voucher. Benefits include:

- **Ongoing Support Tools** – not just instructor-led training but access to a wealth of eLearning and on-demand video of the class.
- **Prepare for and achieve Certification** – a pre-packaged total offering to help achieve certification.
- **Savings** – save up to 35% off the cost of purchasing stand-alone training (depending on the bundle purchased).

Symantec eLibrary – A Year Of Technical Self-Paced eLearning Across The Full Range Of Symantec Products

The new eLibrary provides a cost-effective, just-in-time option to keep you current and confident for 12 months. With access to over 25 Symantec, Veritas and Altiris web-based courses, you have the added advantage of access to all new online courses released during your subscription period.

- **Comprehensive coverage** – basic to advanced topics.
- **Just-in-time training** – access your training anywhere, any time when you need it.
- **Outstanding value** – hundreds of hours of training available for a full year with new topics added regularly.
- **Generous discounts** – four pricing levels to meet every organisation, including great pricing for enterprise customers.
- **Try before you buy** – sample modules available online.

Registering for a Symantec Class is simple:

Step 1	Visit http://go.symantec.com/edu_training_au and search for your desired course from "View Course Catalogue & Register" link
Step 2	Select a date that suits you best and provide payment with a PO or voucher and your seat will be confirmed.
Step 3	If you have any questions or need further assistance, Call Us at +61 2 8220 7000 or Email educationanz@symantec.com and ask for the Education Sales Team

Where can we train you?

Symantec Education Centres are located in Sydney, Melbourne, Brisbane, Canberra, Perth and Auckland.

Virtual Academy classes can be accessed remotely from anywhere via a web browser.

Onsite training can be delivered in any location across Australia and New Zealand.

Get Serious! Get Certified!

The Symantec Certification Program is a valuable investment for the IT manager and professional. Those certified demonstrate the highest levels of technical competency and productivity, help lower operating costs, and gain industry recognition. Both employers and individuals benefit from certification.

The certification exams are administered through Prometric Worldwide Test Centers (available in more than 130 countries) at a date and time that are convenient for you.

Read more about this program and recommended training path at <http://go.symantec.com/certification>

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AUSTRALIA AND NEW ZEALAND

Symantec Education

Course Schedule
February to June 2012



Symantec Education Services

Technical Training. IT Best Practices Education. Custom Learning Services.

NEW! Training Bundles

Attend an instructor-led class and receive two additional offerings:

1. 12-months access to the Symantec's On-Demand Instructor-Led Training – a video-based learning tool with full transcription and robust search capability
2. Certification exam voucher to validate your knowledge, technical skills and competence

See inside for classes that include these value-added components.

Confidence in a connected world.



