

The Value of Symantec Training

To get the most out of your IT initiatives, lead with your staff

Effective staff training can dramatically reduce the operational risks associated with complex IT environments. Apart from improving your implementations, research shows that skilled IT staff can increase first-time resolution rates by 40%.

Symantec Education will help you:

- Define your needs – we can help you identify the right training for the right people using our on-line Symantec Education Skills Assessment.
- Design the right training plan – now you know who needs training, we can design a curriculum path to bring you and your team to the appropriate skill level.
- How do you want to be trained? We'll help you determine the right blend of live Instructor Led training and self-paced training.
- Customize learning programs – we can provide customized classes for your unique environment and IT issues.

Symantec Security Awareness Program - **NEW!**

The Symantec Security Awareness Program is a comprehensive set of training and communication tools that help organizations meet regulatory requirements for employee security awareness training.

It includes SCORM-compliant technology-based training modules; screen savers; ready-to-print security awareness pamphlets, reference cards, and posters; and other information resources.

Pre-Purchase Options

Education Pack

Need flexibility? Symantec EdPacks allow you to pre-purchase 2, 3, 4 or 5 Day vouchers to redeem on any Symantec Education class.

Corporate Pass - **NEW!**

30 or 50 Day Passes, valid for one year, are ideal for larger IT teams with complex training needs. Use them for any person, any class, either at our site or yours.

How We Deliver

Classroom Training – is the most effective way to gain the critical concepts and skills your technical team needs to prepare for installation, configuration and troubleshooting.

Private Training – if your project has a tight timeline and you need to bring your team up to speed fast, consider private sessions either at Symantec's Education Centers or at your site and on your schedule, either using your equipment or ours.

Virtual Academy – is our on-line training option, mixing live Instructor Led training, self paced modules and hands-on labs in an authentic product environment. Get all this without the need to travel or have time out of the office.

Self-Paced Training – for those who want the convenience of learning on-line or on their own schedule, Symantec Education has a wide range of CD and Web-based training.

Subscription-Based Training – this offering allows students to access a library of continually updated technical training over the course of a full year.

Registering for a Symantec Class is simple:

| | |
|---------------|--|
| Step 1 | Visit http://go.symantec.com/edu_training_sg and search for your desired course. |
| Step 2 | Select a date that suits you best, Call Us at +65 6413 4322 and ask for the Education Sales Team or Email asiasouthtraining@symantec.com |
| Step 3 | Provide payment with a PO or Enrollment Form and your seat will be confirmed. |

Where can we train you?

Symantec Education Centers are located in India.

Virtual Academy classes can be accessed remotely from anywhere via a web browser.

Onsite training can be delivered in any location across Asia South Region.

Get Serious! Get Certified – **NEW!**

Symantec Education presents the new improved Certification program! The historical VERITAS and Symantec programs have been merged together, creating a combined program that better enables customers to have confidence in their connected experiences—infrastructure, information, and interactions.

Read more about this program at <http://go.symantec.com/certification>

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INDIA

Symantec Education Course Schedule May to Sep 2008



Symantec Education Services
Technical Training. IT Best Practices Education. Custom Learning Services.

NEW offerings ▶ Certification Program
▶ Security Awareness Program

Confidence in a connected world.



Symantec Education Course Schedule May to September 2008

| COURSE | CODE | DAYS | COST (USD) | MAY | | | | | JUNE | | | | | JULY | | | | | AUGUST | | | | | SEPTEMBER | | | | | |
|--|-------------|------|------------|-----------|---------|-----------|--------|-----------|-----------|---------|-----------|----------|-----------|-----------|---------|-----------|----------|-----------|-----------|---------|-----------|--------|-----------|-----------|---------|-----------|--------|-----------|---|
| | | | | BANGALORE | CHENNAI | HYDERABAD | MUMBAI | NEW DELHI | BANGALORE | CHENNAI | HYDERABAD | MUMBAI | NEW DELHI | BANGALORE | CHENNAI | HYDERABAD | MUMBAI | NEW DELHI | BANGALORE | CHENNAI | HYDERABAD | MUMBAI | NEW DELHI | BANGALORE | CHENNAI | HYDERABAD | MUMBAI | NEW DELHI | |
| DATA PROTECTION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Backup Exec v11d for Windows Servers | TCIN-ILT-5D | 5 | 1,000.00 | - | 05-09 | - | - | - | - | - | - | 30-04Jul | 02-06 | - | - | - | 07-11 | - | - | - | - | - | - | - | - | - | - | - | |
| Symantec Enterprise Vault 2007 for Exchange, Administration I & II | TCIN-ILT-5D | 5 | 1,000.00 | 26-30 | - | - | 05-09 | - | - | 23-27 | - | - | - | - | 21-25 | 28-01Aug | - | - | - | - | - | - | - | 18-22 | - | - | - | - | |
| VERITAS Bare Metal Restore v6 for NetBackup | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS NetBackup v6 to v6.5 Differences for Unix and Windows | 12552273 | 2 | 400.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS NetBackup v6 Troubleshooting Techniques for Unix | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS NetBackup v6 Troubleshooting Techniques for Windows | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS NetBackup v6.5 for Unix, Administration I & II | TCIN-ILT-5D | 5 | 1,000.00 | - | 26-30 | - | 19-23 | - | 02-06 | 16-20 | - | 16-20 | - | 14-18 | 21-25 | - | 07-11 | 21-25 | 11-15 | 18-22 | - | 25-29 | - | 08-12 | - | - | 15-19 | - | |
| VERITAS NetBackup v6.5 for Windows, Administration I & II | TCIN-ILT-5D | 5 | 1,000.00 | - | - | - | 12-16 | - | - | - | - | - | - | - | - | - | 28-01Aug | - | - | - | - | 25-29 | - | 22-26 | - | - | - | | |
| ENTERPRISE ADMINISTRATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Ghost Solution Suite v2 | TCIN-ILT-4D | 4 | 800.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HIGH AVAILABILITY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS Cluster Server v5 for Unix* | TCIN-ILT-5D | 5 | 1,000.00 | 26-30 | - | - | - | - | 30-04Jul | - | - | - | - | 07-11 | - | - | 21-25 | - | 04-08 | 11-15 | - | - | - | - | 01-05 | - | - | - | - |
| VERITAS Cluster Server v5 for Windows* | TCIN-ILT-5D | 5 | 1,000.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DISASTER RECOVERY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS Volume Replicator v5 for Unix | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS Volume Replicator v5 for Windows | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SECURITY | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Migration to Symantec Endpoint Protection v11 | TCIN-ILT-2D | 2 | 400.00 | 22-23 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Symantec Control Compliance Suite v8 | TCIN-ILT-5D | 5 | 1,000.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Critical System Protection v5 | TCIN-ILT-2D | 2 | 400.00 | - | - | - | 26-27 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Symantec Endpoint Protection v11 | 12711437 | 5 | 1,000.00 | 26-30 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 04-08 | - | - | - | 25-29 | - | 08-12 | - | - | - | |
| Symantec Enterprise Security Manager v6 | TCIN-ILT-3D | 3 | 600.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Mail Security for 8300 | TCIN-ILT-2D | 2 | 400.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Mail Security for SMTP v5 | TCIN-ILT-2D | 2 | 400.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Network Access Control v11 | 12709211 | 2 | 320.00 | - | - | - | - | - | - | - | - | - | - | 17-18 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |
| Symantec Security Information Manager v4 | TCIN-ILT-3D | 3 | 600.00 | 21-23 | - | 19-21 | - | - | 16-18 | - | - | - | - | - | - | - | - | - | 04-06 | - | - | - | - | - | - | - | - | - | |
| STORAGE AND SERVER AUTOMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VERITAS Storage Foundation v5 for Oracle 10g RAC for Solaris | TCIN-ILT-5D | 5 | 1,000.00 | 12-16 | - | - | - | - | - | - | - | 23-27 | - | - | - | - | - | - | - | - | - | - | 04-08 | - | - | - | - | - | |
| VERITAS Storage Foundation v5 for Unix | TCIN-ILT-5D | 5 | 1,000.00 | 05-09 | - | - | - | - | 09-13 | - | - | - | - | 14-18 | - | - | - | - | - | - | - | - | - | - | 15-19 | - | - | - | |
| VERITAS Storage Foundation v5 for Windows | TCIN-ILT-2D | 2 | 400.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| e-LEARNING CD'S & WEB | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Courses on Demand - selected products available | | N/A | Vary | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SYMANTEC eCAMPUS OFFERINGS - GET THE MOST OUT OF YOUR PRODUCTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Symantec Backup Exec, Endpoint Security, Security Awareness, Control Compliance & Enterprise Vault Visit www.symantec.com/ecampus | | N/A | Vary | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BEST PRACTICE SEMINARS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Business Continuity Management (BCM) | TCIN-ILT-5D | 3 | 1,800.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Certified Data Centre Professional (CDCP) | TCIN-ILT-5D | 2 | 1,200.00 | - | - | - | 02-03 | - | 12-13 | - | - | - | 09-10 | - | - | - | - | - | - | - | - | - | - | 28-29 | - | - | - | - | |
| Certified IT Manager (CITM) | TCIN-ILT-5D | 3 | 1,800.00 | - | - | - | - | - | 11-13 | - | - | - | 04-06 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | |

*** NEW!** To view course samples, please visit http://go.symantec.com/edu_coursesamples

- Note:
1. Costs are in USD and exclude 12.5% VAT.
 2. Schedule & pricing subject to change.
 3. For latest schedule, please visit http://go.symantec.com/edu_training_sg or contact Symantec Education Services at +65 6413 4322 or asiasthtraining@symantec.com