

The Value of Symantec Training

To get the most out of your IT initiatives, lead with your staff

Effective staff training can dramatically reduce the operational risks associated with complex IT environments. Apart from improving your implementations, research shows that skilled IT staff can increase first-time resolution rates by 40%.

Symantec Education will help you:

- Define your needs – we can help you identify the right training for the right people using our on-line Symantec Education Skills Assessment.
- Design the right training plan – now you know who needs training, we can design a curriculum path to bring you and your team to the appropriate skill level.
- How do you want to be trained? We'll help you determine the right blend of live Instructor Led training and self-paced training.
- Customized learning programs – we can provide customized classes for your unique environment and IT issues.

Symantec Security Awareness Program - **NEW!**

The Symantec Security Awareness Program is a comprehensive set of training and communication tools that help organizations meet regulatory requirements for employee security awareness training.

It includes SCORM-compliant technology-based training modules; screen savers; ready-to-print security awareness pamphlets, reference cards, and posters; and other information resources.

Read more about this program at

http://go.symantec.com/edu_sg_ssap

Pre-Purchase Options

Education Pack

Need flexibility? Symantec EdPacks allow you to pre-purchase 2, 3, 4 or 5 Day vouchers to redeem on any Symantec Education class.

Corporate Pass

30 or 50 Day Passes, valid for one year, are ideal for larger IT teams with complex training needs. Use them for any person, any class, either at our site or yours.

How We Deliver

Classroom Training – is the most effective way to gain the critical concepts and skills your technical team needs to prepare for installation, configuration and troubleshooting.

Private Training – if your project has a tight timeline and you need to bring your team up to speed fast, consider private sessions either at Symantec's Education Centers or at your site and on your schedule, either using your equipment or ours.

Virtual Academy – is our on-line training option, mixing live Instructor Led training, self paced modules and hands-on labs in an authentic product environment. Get all this without the need to travel or have time out of the office.

Self-Paced Training – for those who want the convenience of learning on-line or on their own schedule, Symantec Education has a wide range of CD and Web-based training.

Subscription-Based Training – this offering allows students to access a library of continually updated technical training over the course of a full year.

Registering for a Symantec Class is simple:

Step 1	Visit http://go.symantec.com/edu_training_sg and search for your desired course from "View Course Catalog & Register" link.
Step 2	Select a date that suits you best and provide payment with a PO or voucher and your seat will be confirmed.
Step 3	If you have any questions or need further assistance, Call us at +65 6413 4320 or Email asiasouthtraining@symantec.com and ask for the Education Sales Team

Where can we train you?

Symantec Education Centers are located in Singapore.

Virtual Academy classes can be accessed remotely from anywhere via a web browser.

Onsite training can be delivered in any location across Asia South Region.

Get Serious! Get Certified – **NEW!**

The Symantec Certification Program is a valuable investment for the IT manager and professional. Those certified demonstrate the highest levels of technical competency and productivity, help lower operating cost, and gain industry recognition. Both employers and individuals benefit from certification.

The certification exams are administered through Prometric Worldwide Test Centers (available in more than 130 countries) at a date and time that are convenient for you.

Read more about this program and recommended training path at <http://go.symantec.com/certification>

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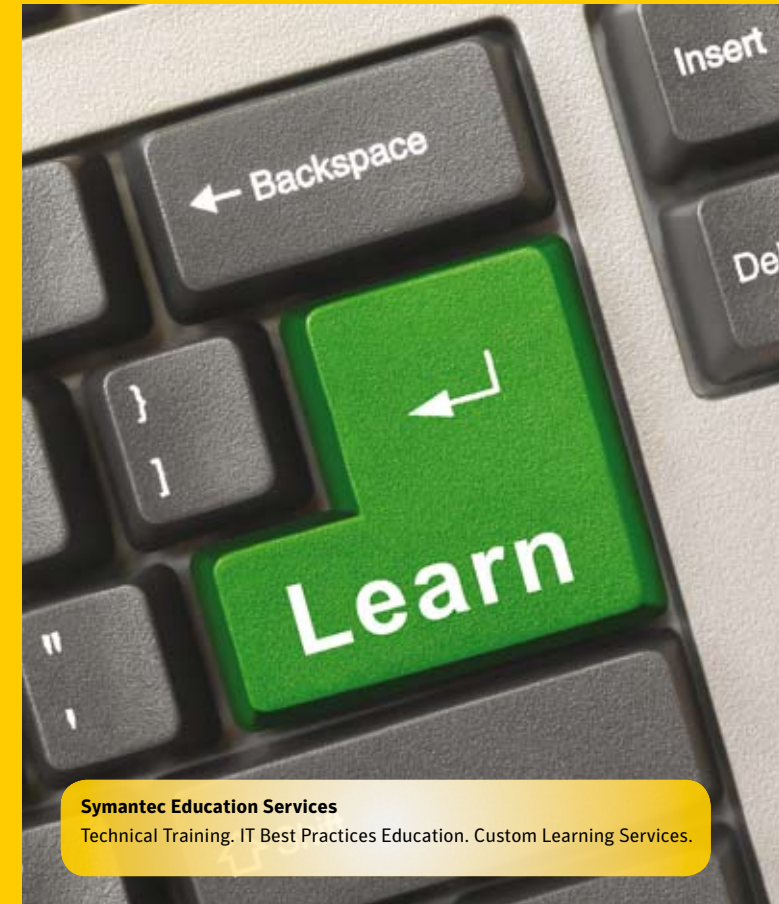
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SINGAPORE

Symantec Education

Course Schedule Jul to Dec 2009



Symantec Education Services

Technical Training. IT Best Practices Education. Custom Learning Services.

NEW offerings ▶ **Certification Program**
Security Awareness Program

Confidence in a connected world.



Symantec Education Course Schedule July to December 2009

COURSE	SKU#	DAYS	COST (USD)	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
DATA PROTECTION									
Symantec Backup Exec System Recovery v8	13560630	3	USD 1,140	29-Jul 01	17-19	28-30	-	-	14-16
Symantec Backup Exec v12 for Windows Servers, Administration I & II	13560628	5	USD 1,900	06-10	-	31-Sep 04	-	02-06	-
Symantec Backup Exec v12 for Windows Servers, Administration I & II (Virtual Academy)	13560629	5	USD 1,900	20-24	-	-	12-16	-	-
Symantec Enterprise Vault 8.x for Exchange, Administration I & II	14551449	5	USD 1,900	29-Jul 03, 06-10	03-07	14-18	28-Oct 02, 05-09	09-13	07-11
Symantec Enterprise Vault 8.x for Exchange, Administration I & II (Virtual Academy)	14551453	5	USD 1,900	-	24-28	-	-	-	14-18
VERITAS Bare Metal Restore v6 for NetBackup	TCSG-ILT-3D	3	USD 1,140	-	05-07	-	-	-	09-11
VERITAS NetBackup PureDisk v6.5 Administration	TCSG-ILT-3D	3	USD 1,140	-	12-14	-	-	18-20	-
VERITAS NetBackup PureDisk v6.5 Administration (Virtual Academy)	TCSG-ILT-3D	3	USD 1,140	20-22	-	-	12-14	-	-
VERITAS NetBackup v6 to v6.5 Differences for Unix and Windows	12552273	2	USD 760	27-28	-	31-Sep 01	-	19-20	21-22
VERITAS NetBackup v6 Troubleshooting Techniques for Unix or Windows	14190898	3	USD 1,140	06-08, 29-31	-	02-04	07-09	23-25	28-30
VERITAS NetBackup v6.5 for Operators	14190896	1	USD 380	03	-	-	02	-	-
VERITAS NetBackup v6.5 for Unix or Windows, Administration I & II	14190901	5	USD 1,900	20-24	24-28	14-18	19-23, 28-Oct 02	09-13	14-18
VERITAS NetBackup v6.5 for Unix, Administration I & II (Virtual Academy)	14190900	5	USD 1,900	13-17	-	-	26-30	30-Dec 04	-
VERITAS NetBackup v6.5 for Windows, Administration I & II (Virtual Academy)	14190902	5	USD 1,900	-	24-28	14-18	-	-	14-18
HIGH AVAILABILITY									
VERITAS Cluster Server v5 for Unix (Virtual Academy)	TCSG-ILT-5D	5	USD 1,900	-	03-07	-	28-Oct 02	-	-
VERITAS Cluster Server v5 for Unix or Windows	14190894 (Ux) 14190895 (Win)	5	USD 1,900	06-10 13-17	03-07 17-21	07-11	05-09	09-13 30-Dec 04	07-11
DISASTER RECOVERY									
VERITAS Volume Replicator v5 for Unix (Virtual Academy)	14190907	3	USD 1,140	-	17-19	-	-	02-04	-
VERITAS Volume Replicator v5 for Windows (Virtual Academy)	14190907	3	USD 1,140	-	-	21-23	-	09-11	-
SECURITY									
Symantec Control Compliance Suite v9	14202387	5	USD 1,900	06-10	-	14-18	05-09	30-Dec 04	-
Symantec Critical System Protection v5	TCSG-ILT-2D	2	USD 760	-	-	03-04	-	-	21-22
Symantec Endpoint Protection v11	12711354	5	USD 1,900	29-Jul 03, 27-31	24-28	-	28-Oct 02, 26-30	-	07-11
Symantec Endpoint Protection v11 (Virtual Academy)	12711355	5	USD 1,900	-	-	21-25	-	09-13	-
Symantec Enterprise Security Manager v6	TCSG-ILT-3D	3	USD 1,140	-	31-Sep 02	-	-	-	21-23
Symantec Ghost Solution Suite v2.5 Deployment And Administration	14151873	4	USD 1,520	-	17-20	-	-	17-20	-
Symantec Mail Security for 8300	TCSG-ILT-2D	2	USD 760	-	-	03-04	-	-	21-22
Symantec Migration to Symantec Endpoint Protection v11	12711374	2	USD 760	23-24	-	-	15-16	-	-
Symantec Migration to Symantec Endpoint Protection v11 (Virtual Academy)	12711375	2	USD 760	23-24	-	-	15-16	-	-
Symantec Network Access Control v11	12709209	2	USD 463	-	20-21	-	22-23	-	-
Symantec Network Access Control v11 (Virtual Academy)	12709210	2	USD 463	23-24	-	-	15-16	-	-
Symantec Security Information Manager v4	TCSG-ILT-3D	3	USD 1,140	20-22	31-Sep 02	-	19-21	23-25	21-23
STORAGE SERVER AND AUTOMATION									
VERITAS Storage Foundation v5 for Oracle 10g RAC for Solaris (Virtual Academy)	12950644	5	USD 1,900	-	-	07-11	-	-	07-11
VERITAS Storage Foundation v5 for Unix	14190905	5	USD 1,900	13-17, 20-24	17-21	31-Sep 04, 14-18	12-16	02-06	07-11
VERITAS Storage Foundation v5 for Unix (Virtual Academy)	TCSG-ILT-5D	5	USD 1,900	-	03-07	-	28-Oct 02	-	-
VERITAS Storage Foundation v5 for Windows	14190906	2	USD 760	-	13-14	24-25	22-23	19-20	-
VERITAS Storage Foundation v5 for Windows (Virtual Academy)	TCSG-ILT-5D	2	USD 760	-	-	24-25	-	12-13	-
ALTIRIS NEW!									
Altiris Advanced Wise Package Studio v7	20012844	4	USD 1,520	-	-	-	-	-	-
Altiris Application Streaming And Virtualization With Software Virtualization Solution	20012862	4	USD 1,520	-	-	-	-	-	-
Altiris Client Management Suite v7 Core Administration	20013030	5	USD 1,900	13-17, 27-31	03-07, 17-21	07-11, 14-18	12-16	02-06	07-11, 14-18
Altiris Client Management Suite v7 Deployment & Imaging	20012957	5	USD 1,900	-	-	-	-	-	-
Altiris Repackaging With Wise Package Studio v7	20013088	5	USD 1,900	-	-	-	-	-	-
Altiris Wise Installation Studio v7	20012910	3	USD 1,140	-	-	-	-	-	-
Symantec Data Loss Prevention v9 Administration	20012711	4	USD 1520	-	11-14	-	-	17-20	-
Symantec Notification Server v7 Administration	20013140	5	USD 1,900	-	-	-	-	-	-
BEST PRACTICE SEMINARS									
Certified Data Centre Professional (CDCP)	14190883	2	USD 1,200	-	03-04	-	-	16-17	-
Certified Data Centre Specialist (CDCS)	14190883	3	USD 1,800	-	05-07	-	-	18-20	-
Certified Data Centre Specialist (CISAT)	14190883	2	USD 1,200	27-29	-	-	14-16	-	-
Certified Data Centre Specialist (CITM)	14190883	3	USD 1,800	01-03	-	-	30-Oct 02	-	-
e-LEARNING CDs & WEB									
Symantec Courses on Demand - selected products available	-	N/A	Vary	-	-	-	-	-	-
SYMANTEC eCAMPUS OFFERINGS - GET THE MOST OUT OF YOUR PRODUCTS. VISIT www.symantec.com/ecampus						Please contact Symantec Education for the latest schedule			
Symantec Backup Exec, Endpoint Security, Security Awareness, Control Compliance & Enterprise Vault	-	N/A	from USD49 to USD150 per annum	-	-	-	-	-	-
						Please contact Symantec Education for the latest schedule			

NEW! To view **COURSE SAMPLES**, please visit http://go.symantec.com/edu_coursesamples

- Note:
1. Costs are in SGD (exclude GST) and USD (GST not applicable).
 2. Schedule & pricing may be changed.
 3. For latest schedule, please visit http://go.symantec.com/edu_training_sg or contact Symantec Education Services at +65 6413 4320 or asiasthtraining@symantec.com