Symantec Certified Technical Specialist,
Small Business Security

Exam Objectives

Symantec AntiVirus 10.0

Section 1.1: Symantec AntiVirus Overview
- Describe the business problem that Symantec AntiVirus addresses
- Describe types virus attacks
- Describe the architecture of the Symantec AntiVirus technology
- Describe the components of the Symantec AntiVirus solution

Section 1.2: Symantec AntiVirus Planning
- Conduct deployment planning activities taking into consideration varying technologies, platforms and business environments
- Describe the top 3 deployment scenarios for a small business environment

Section 1.3: Symantec AntiVirus Installation & Configuration
- Describe all required pre-installation tasks
- Perform an installation
- Configure the product for use

Section 1.4: Symantec AntiVirus Management
- Describe the management components
- Perform management tasks
- Perform a Symantec AntiVirus upgrade/renewal

Symantec Client Security 3.0

Section 2.1: Symantec Client Security Overview
- Describe the business problem that the Symantec Client Security technology addresses
- Describe types of attacks
- Describe the architecture of the client based Symantec Client Security technology
- Describe the components of the client based Symantec Client Security solution

Section 2.2: Symantec Client Security Planning
- Conduct deployment planning activities taking into consideration varying technologies, platforms and business environments
- Describe the top 3 deployment scenarios for a small business environment
Section 2.3: Symantec Client Security Installation & Configuration
- Describe all required pre-installation tasks
- Perform an installation
- Configure the product for use

Section 2.4: Symantec Client Security Management
- Describe the management components
- Perform management tasks
- Perform a Symantec Client Security technology upgrade/renewal

Norton AntiSpam 2005

Section 3.1: Norton AntiSpam Overview
- Describe the business problem that the Norton AntiSpam technology addresses
- Describe types of spam
- Describe the architecture of the client based Norton AntiSpam technology
- Describe the components of the client based Norton AntiSpam solution

Section 3.2: Norton AntiSpam Planning
- Conduct deployment planning activities taking into consideration varying technologies, platforms and business environments
- Describe the top 3 deployment scenarios for a small business environment

Section 3.3: Norton AntiSpam Installation & Configuration
- Describe all required pre-installation tasks
- Perform an installation
- Configure the product for use

Section 2.4: Norton AntiSpam Management
- Describe the management components
- Perform management tasks
- Perform a Norton Antispam upgrade/renewal