Symantec™ Education Services
Course Catalog | 2010
Symantec Education Services
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Welcome to the 2010 Symantec Education Services Course catalog. This catalog serves as your complete resource of offerings from Symantec Education. Ranging from technical training and certification for IT team members to organization-wide training programs, this catalog provides an overview of our delivery methods and complete location details on where you can attend training, and how to save on the training you need to get the most from your Symantec solutions.

The transition from Transaction to Knowledge Acquisition is a new learning model that allows you to take in-depth classroom training when needed and then supplement your knowledge over time with Just-in-Time Training options, self-service options, and certification. You learn pertinent, relevant skills as you need them.

**From Transaction to Knowledge Acquisition**

In the past you might have learned based on single training events. While this model has worked well over time, today’s IT environment with multiple applications, changing technologies, and ever shorter SLAs requires training options that allow you to learn as needs arise. Symantec Education has recognized this trend and is now developing training to meet your changing needs.

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**Knowledge Acquisition Model**

- **Just in Time Training (JIT)**
  - On Demand-Video
  - Web-based Training
  - e-Learning Libraries
  - Bundles
  - Mobile (MP3/MP4)
  - Communities

- **Do it Yourself Training (DIY)**
  - Lab environments

- **Instructor-Led Training/Virtual Academy**

- **Certification/Accreditation**

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“We attended a three-day class and found it to be one of the best, most well-organized and informative classes we have ever attended. The Symantec instructor was excellent.”

DON YOUNG
Director of Infrastructure Services
American Systems
Acquire the knowledge and skills you need to succeed

With training from Symantec Education, you can begin by assessing personal and team skills with our Skills Assessment Tool. From there you’ll quickly understand your knowledge deficiencies and be able to take advantage of our training paths. Throughout your learning experience with Symantec Education you’ll access the most current, in-depth, and relevant training content available and learn from experienced instructors who bring years of in-depth knowledge and real-world scenarios to your learning experience. You’ll get to take advantage of innovative learning resources, such as our On-Demand Instructor-Led Training and Symantec communities.

Learning on your terms

When training with Symantec, you’re in control of how you learn. You can choose from a range of delivery models to meet your team’s needs, from traditional classroom (your site or ours), to live online training, to extensive Web-based training offerings and subscriptions. Many of our offerings are available to you in multiple formats so you can access training when, where, and how you want it—even download the course to learn on the go. Plus, we’re taking steps to bring training directly to the products. Some Symantec products, such as Symantec™ Endpoint Protection, now have training tutorials built right into the product, allowing you to learn from the start.

Build your expertise

By broadening your skill set on Symantec technologies, you become the “go-to” member of the team. And with proper training and experience with Symantec products, you’ll be prepared for the benchmark of distinction, Symantec Certification. Plus, our on-site and private training options can help your entire team become more productive. By developing your career you increase your confidence and ultimately the confidence of others.

New purchase options, such as our Training Credits and bundles, new courses including the Symantec eLibrary, and new training modalities, combined with the most up-to-date content and certified instructors add up to a world-class training experience. Let the training professionals at Symantec Education help you learn what you want, when you want it, and get the most from your technology investment.

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Symantec eLibrary

Subscribers to the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on the full range of Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office. Substantial volume discounts based on the number of eLibrary subscriptions are available.

Visit go.symantec.com/education_elibrary for more information.

TECHNICAL TRAINING

Technical training: How we deliver

Symantec Education Services gives you many options when it comes to how you learn. Our technical training can be delivered live in the classroom, online, or self-paced on the Web. We can even combine multiple learning methods into a plan tailored for your organization’s unique needs and environment. You benefit from the learning you need, delivered how and when you need it.

Live training

CLASSROOM TRAINING

Classroom training is the most effective way to gain the critical concepts and skills your technical team needs to install, configure, and troubleshoot your Symantec solutions. Class sizes are small (maximum 12), so all students get the guidance of our certified instructors—professionals who also have extensive experience in the IT field. Hands-on labs supplement your learning by allowing you to practice in a live environment.

PRIVATE TRAINING

If your project has a tight timeline and you need to bring your team up to speed fast, consider a private session.

- DEDICATED TRAINING: We can offer you dedicated classroom training, in which you’ll have the instructor and the classroom all to yourselves, and we can customize the courses to focus on your environment and your specific learning requirements.

- ON-SITE TRAINING: Symantec Education Services can deliver classroom-quality training directly to you—at your site and on your schedule—either by using your on-site facilities or by bringing our Mobile Training unit to you.

VIRTUAL ACADEMY

Virtual Academy is our live, online training option delivering the same content as our classroom training without the need for student travel or time out of the office. Virtual Academy combines multiple live and self-paced learning methods with expert mentoring to achieve the same level of deep knowledge transfer that you get in the classroom:

- LIVE WEBCASTS
- HANDS-ON TECHNICAL LABS
- SELF-PACED MODULES
- EXPERT MENTORING

We can also teach your team via a live Virtual Academy session, in which our instructor is live at your site but labs are handled remotely through our infrastructure.

Self-paced training

WEB-BASED

For those who want the convenience of learning online and on their own schedules, many of our courses are available on the Web. On-Demand Instructor-Led Training courses feature video of the instructor with fully searchable transcripts and course materials.

SUBSCRIPTIONS

Our subscription offerings, including the Symantec eLibrary, provide you with just-in-time learning on a range of subjects over the course of an entire year.

Purchase options

While purchasing seats in a particular class is easy, our Education training credits are designed to give you additional flexibility. You can get preferential pricing and save time and money by eliminating the need to administer multiple training purchase orders.

EDUCATION TRAINING CREDITS

Symantec Education Training Credits Program is a flexible purchase program for buying technical training. You can now purchase training in credits in increments of as low as a single credit through as many credits as desired. Pre-purchase Training Credits for classroom and self-paced offerings and save between 5 and 15 percent depending on the amount purchased. Training Credits are ideal for organizations or individuals who want to purchase Training Credits up front and enroll when the correct course is identified. Training Credits last for a full year, allowing you to take training as education needs arise.
Virtual Academy

For a comprehensive training option when your IT teams are spread out across a continent or around the globe, consider the Symantec Virtual Academy. This online learning environment combines multiple live training tools with self-paced training to re-create the classroom experience—wherever your teams are located.

**Virtual Academy highlights**

Virtual Academy classes are a unique combination of interactive, live components and self-paced learning technologies. You achieve the level of deep knowledge transfer that you would receive in a classroom with:

- **INTERACTIVE LIVE WEBCASTS**: Experience live training through online interaction. During scheduled webcasts, communicate directly with your Symantec instructor, attend Q&A sessions, and experience live navigation of Symantec software.

- **PRACTICAL HANDS-ON LABS**: Practice what you learn with a hands-on authentic lab. You’ll remotely access live Symantec systems and benefit from thorough, real-world experience.

- **EXPERT MENTORING SUPPORT**: Access your instructor’s expertise with private one-on-one sessions.

- **CONVENIENT ON-DEMAND MODULES**: Plan self-study time around your schedule. Web-based modules are available in a variety of multimedia formats—24x7.

**Practical benefits**

- **THE CONVENIENCE OF eLEARNING**: Save valuable time by training IT members at their own workstations.

- **SAVE ON TRAVEL COSTS**: Train every member of your IT team around their schedules, without added travel costs.

- **STAY CURRENT AND CONFIDENT**: Access a pool of Symantec experts who work behind the scenes in program development.

- **MAXIMIZE EFFICIENCY**: Get your team up to speed quickly with custom-designed critical training.

- **PEACE OF MIND**: Prepare your team to handle any situation and to respond effectively to real-world situations on-site.

- **MINIMIZE SETUP TIME AND COSTS**: Learn at your location with a Symantec instructor on-site and hands-on labs running on our Virtual Academy systems.

**WITH OUR COMPLIMENTS**

Receive a FREE Education Skills Assessment to get you started on the road to training success. If you’re not certain where to start, a skills assessment is an excellent way to determine where you should begin. And if you’ve already enrolled, an assessment will help you identify areas on which to focus during your class. Visit symantec.com/assess to assess your skills.

**REGISTER TODAY**

To register for a Virtual Academy class or request more information about the Virtual Academy, or any other Symantec Education offering, simply contact your local Symantec Education Team or your local reseller.

**MORE INFORMATION**

Visit our website at symantec.com/training

Virtual Academy

symantec.com/virtualacademy

"Using the Symantec Education Virtual Academy I was able to sit wherever I chose, in complete comfort, and interact with the session. This made the learning experience unique. In addition, the ability to access lab machines remotely was a huge bonus. This was a very new experience for me, and I totally enjoyed it and found it a fantastic way to train."

ADAM MASON
Senior Consultant,
InTechnology

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Symantec Education Training Credits

Maximize the impact of Symantec classroom and on-site training for your organization with our value-packed Education Training Credits buying program, a simple purchase option that allows you to make a single purchase of Training Credits or bundles for use throughout the year as educational needs arise.

The new Training Credits Program enables companies to buy any number of credits, which are then redeemable for any type of training Symantec offers, including public classroom training, private training, and Web-based training. Anyone in the organization can redeem the credits, and online tracking is available to manage credit balances and plan accordingly. In addition to the inherent flexibility of Training Credits, customers also save with progressive discounts based on the purchase quantity.

TRAINING CREDITS BENEFITS

• FLEXIBILITY—Credits can be redeemed for all Education Services offerings, including classroom, on-site, virtual, self-paced training, certification, and Training Bundles.

• ORGANIZATION-WIDE REDEMPTION—Credits can be used by anyone within the organization.

• SAVINGS—You receive progressive discounts based on volume of training credits purchased.

• SINGLE TRANSACTION—By purchasing a block of Training Credits at once, you minimize the amount of purchase transactions throughout the year.

• ENHANCED TRACKING—Online tracking allows for management of your credit balances and future planning around your training needs.

HOW TO PURCHASE AND REDEEM

Education credits are available at five price points with progressive discounts. You simply purchase the amount of credits required to cover your organization’s training needs. Purchase credits in increments as low as a single credit through as many credits as desired.

Pre-purchase Training Credits for classroom and self-paced offerings and save between 5 and 15 percent depending on the amount purchased. Training Credits are ideal for organizations or individuals who want to purchase Training Credits up front and enroll when their desired course is offered. Customers can redeem credits for training from Symantec Education Services as their training needs arise.

CREDIT AMOUNTS AND DISCOUNTS

The more Training Credits you purchase, the higher the discount. Credits/discounts are as follows:

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<thead>
<tr>
<th>Credits</th>
<th>Discount</th>
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<tbody>
<tr>
<td>0–100</td>
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<tr>
<td>301–500</td>
<td>7%</td>
</tr>
<tr>
<td>501–999</td>
<td>10%</td>
</tr>
<tr>
<td>1,000 and above</td>
<td>15%</td>
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</tbody>
</table>

The Education Training Credits program replaces the Education Corporate Pass and Education Pack programs.
Symantec Education Training Bundles

Training Bundles offer a combination of training components plus certification on specific products to help you get up to speed quickly and to get the most value from your purchase. Together with Symantec eLearning, which supplements classroom-based training, Training Bundles offer you the opportunity to enhance your proficiency with Symantec products as well as explore other Symantec training offerings. You can easily purchase the right amount of training to meet your knowledge requirements.

**TRAINING BUNDLES BENEFITS**

- **COMPREHENSIVE TRAINING**—Provides a full-spectrum training opportunity, offering not just Instructor-Led Training (ILT) but also access to a wealth of eLearning.
- **SIMPLE PURCHASE**—Purchase multiple Training Bundle components with a single purchase.
- **VALIDATED EXPERTISE**—Prepare for and achieve certification with a specially designed prepackaged set of training offerings.
- **COST SAVINGS**—Save up to 35 percent off the cost of purchasing stand-alone training (depending on bundle purchased).

**AVAILABLE BUNDLES**

Symantec offers the following Training Bundles for you to choose based on your needs.

- **PREMIUM TRAINING BUNDLE**—offers ILT or Virtual Academy (VA), access to the On-Demand ILT (video), access to the eLibrary, and a certification exam voucher. This bundle not only helps build proficiency with the product, with the addition of eLibrary access, it also extends your knowledge and skills with additional training on other Symantec products.
- **STANDARD TRAINING BUNDLE**—offers ILT or VA, access to the On-Demand ILT and a certification exam voucher. This bundle provides the basic training to be proficient with the product quickly.
- **SELF-PACED TRAINING BUNDLE**—includes On-Demand ILT, access to the eLibrary, and a certification exam voucher. This bundle provides the same valuable information, delivered in an eLearning format that is an ideal, cost-effective solution for those who can’t travel or can’t afford to be away from the office.

**PRODUCTS THAT HAVE BUNDLES**

Symantec Education currently offers Training Bundles for Symantec NetBackup, Veritas Cluster Server, and Veritas Storage Foundation.

**Bundle components defined**

- **Instructor-Led Training (ILT)**: live training delivered by an instructor in the classroom
- **Virtual Academy (VA)**: live training delivered by an instructor on the Web that includes live instructor-led webcasts, hands-on labs, on-demand modules, and expert mentoring by our world-class instructors and subject matter experts
- **On-Demand ILT**: a recorded version of a live classroom session that includes fully transcribed and searchable content allowing for quick access to specific subjects, downloadable MP3/MP4 files for learning on the go, and captured Q&A questions and responses from the class to provide additional context and situational knowledge beyond the course guides
- **Symantec eLibrary**: offers online learning with Web-based training modules on many Symantec products that you can access at any time within your one-year subscription period; the Symantec eLibrary is a smart choice for customers looking to extend what they have learned in the classroom and offers a cost-effective solution to cross-train and learn about other Symantec products
- **Certification voucher**: allows the student to take any single Symantec Certification Exam at no charge

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Symantec Certification Program

Symantec supports professional certification programs for many availability and security products as a means to validate an individual’s technical skills, knowledge, and competence.

Certification overview
Symantec offers Specialist certification credentials for many availability and security products as a means to validate an individual’s technical skills, knowledge, and competence. Professional certification programs are a widely recognized industry practice used to measure skills and competencies. Those certified have demonstrated the knowledge and skills to effectively use and manage Symantec applications, and possess high-performance technical problem-solving expertise.

Although each product varies in complexity and depth, all certification exams are created specifically for customers and cover core elements measuring technical knowledge against factors such as installation, configuration, product administration, and day-to-day maintenance and troubleshooting.

Benefits of certification
The Symantec Certification Program is a valuable investment for the IT manager and professional. Those certified demonstrate the highest levels of technical competency and productivity, help lower operating cost, and gain industry recognition. Both employers and individuals benefit from certification.

BEENEFITS FOR EMPLOYERS
• Identify qualified technology experts quickly and easily
• Make hiring decisions with certainty
• Reduce system downtime
• Lower operating costs
• Increase internal customer satisfaction

BEENEFITS FOR INDIVIDUALS
• Distinction from peers
• Increased technical credibility and market recognition
• Increased potential for career advancement
• Affiliation with a global community of industry IT professionals
• Employer and customer recognition
• Individual commitment to being skilled and current

Available certifications
The following certification exams/credentials are currently available:
• Administration of Storage Foundation 5.0 for UNIX®
• Administration of High Availability Solutions for UNIX Using Veritas Cluster Server 5.0
Four steps to certification

1. Start by choosing the certification designation that’s right for you (e.g., Symantec Certified Specialist: Data Protection Administrator for UNIX Using Symantec NetBackup).

2. Prepare for the exam with recommended Symantec Education courses, 6–12 months’ experience, sample exams, and access to other online resources. As part of the program, Symantec Education offers courses that helps candidates capitalize on all of the features in Symantec products, and also supplements their preparation for certification exams.

3. Register for an exam and select a local Prometric™ testing center (available in more than 135 countries) and a date and time that are convenient.

4. Take the exam, which contains scenario-based, multiple-choice questions.

Upon successful completion of the exam, candidates receive the Symantec Certification Program welcome kit (including official certificate) and access to a Symantec Certified logo to use on business cards. Candidates also gain:

• Instant credibility and market recognition—Skills verified by Symantec put you in an elite group of experts who are uniquely equipped with the abilities required to implement and manage Symantec solutions.

• Greater potential for career advancement—Distinguishing yourself with a Symantec Certification increases your opportunities for advancement.

Learn more

For the complete list of available credentials, preparation materials, and recommended courses, visit go.symantec.com/certification

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers of the Symantec eLibrary receive one-year access to a library of regularly updated Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.

Symantec eLibrary subscriptions are licensed per user and may not be shared. Substantial volume discounts based on a number of eLibrary subscriptions are available. Please contact your local Symantec Education office for more information on subscriptions for more than one user.

**Complete collection of On-Demand Modules**

Our current collection of Symantec eLibrary training is growing monthly. We are regularly adding to our collection, so check the Symantec eLibrary for the latest updates.

Symantec eLibrary includes, but is not limited to, Symantec product training on:

- Data Loss Prevention
- Compliance
- Endpoint Management
- IT Service Management
- Security Management
- Endpoint Security
- Messaging Security
- Web Security
- Data Protection
- Archiving
- Storage Management
- Disaster Recovery
- High Availability
- And much more…

**SUBSCRIBE TODAY**

For more information and sales, please contact your local Symantec Education office. Local contact information is listed on each country’s website. For technical assistance, please email techcenter@symantec.com
The Education Training Paths are recommended learning paths. The sequence in which courses are listed is designed to maximize your learning by starting with conceptual baseline skills and then expanding with advanced and optional topic areas.

The Training Paths are designed to assist you in determining which courses will best meet your needs based on your current skill level—enabling you to assess your skills and enter at the appropriate level in the path.

For more details on Training Paths and their related courses and certification exam preparation, visit symantec.com/education

To become Symantec certified, candidates must pass exam(s) available through Prometric testing centers. To assist in preparation for the certification exams, candidates are strongly encouraged to attend training course(s) available through Symantec, in addition to meeting any necessary prerequisites, on-the-job experience, and study. Be cautioned that attendance in a training course does not guarantee passage of a certification exam.

**Altiris Client Management Suite 7.0**

Instructor-Led, Virtual Academy
five-day course (recommended)

+ Symantec Certified Specialist

**Exam: 250-401:**
Administration of Altiris Client Management Suite 7.0

**Related courses:**

Instructor-Led
five-day course

**Altiris Client Management Suite 7.0:**
Core Administration

**Symantec Notification Server 7.0:**
Administration

Instructor-Led
five-day course

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
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<thead>
<tr>
<th>Symantec Backup Exec™ for Windows® Servers</th>
<th>Related courses:</th>
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<tbody>
<tr>
<td>Symantec Backup Exec 2010: Administration</td>
<td>Symantec Backup Exec System Recovery 2010</td>
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<tr>
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<td>Instructor-Led</td>
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<tr>
<td>five-day course (recommended)</td>
<td>three-day course (recommended)</td>
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<td>+ Symantec Certified Specialist</td>
<td>Symantec eLibrary</td>
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<tr>
<td>Exam: 250-312:</td>
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<td>one-year subscription</td>
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<td>Symantec Backup Exec Tech Center</td>
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<td>one-year subscription</td>
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<td>Symantec Backup Exec 2010: Administration</td>
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**Symantec™ Endpoint Protection**

**Symantec Endpoint Protection: Administration 11.0**
Instructor-Led, five-day course (recommended)

**Related courses:**

**Symantec™ Network Access Control 11.x**
Instructor-Led, Virtual Academy, two-day course

**Migration to Symantec Endpoint Protection 11.x**
Instructor-Led, Virtual Academy, Web-based training, CD-ROM, two-day course (recommended)

**Symantec eLibrary**
eLearning, one-year subscription

**Endpoint Security Tech Center**
eLearning, one-year subscription

**+ Symantec Certified Specialist**

**Exam: 250-311: Administration of Symantec Endpoint Protection 11.0 for Windows**

**For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)**
## Symantec Enterprise Vault™ 8.0 for Exchange®

### Instructor-led, Virtual Academy

- **Symantec Enterprise Vault™ 8.0 for Exchange®: Administration**
  - Instructor-Led, Virtual Academy
  - Five-day course (recommended)

### Symantec Certified Specialist


### Related courses:

- **Symantec eLibrary**
  - eLearning
  - One-year subscription

- **Symantec Enterprise Vault Tech Center**
  - eLearning
  - One-year subscription

- **Symantec Enterprise Vault 8.x for Domino®: Administration**
  - Instructor-Led, Virtual Academy
  - Five-day course

- **Symantec Enterprise Vault 8.0 for Exchange: Maintain and Troubleshoot**
  - Instructor-Led
  - Four-day course (recommended)

- **Symantec Enterprise Vault 8.0 Compliance Accelerator**
  - eLearning
  - Four hours

- **Symantec Enterprise Vault 8 Discovery Accelerator for Legal Users: Reviewing Search Results**
  - eLearning
  - One-day course

- **Legal Discovery Using Symantec Enterprise Vault 8.0 Discovery Accelerator**
  - Instructor-Led, Virtual Academy
  - Three-day course
**Symantec Management Platform 7.0**

**Symantec Management Platform 7.0: Administration with Notification Server**
Instructor-Led, five-day course (recommended)

+ **Symantec Certified Specialist**

**Exam: 250-401: Administration of Symantec Management Platform 7.0 with Notification Server**

**Related courses:**

**Symantec Management Platform 7.0 with Notification**
- eLearning
  - one-year subscription

**Symantec Management Platform 7.0 with Notification**
- Instructor-Led
  - five-day course

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
### Veritas Cluster Server for UNIX™

**Veritas Cluster Server 5.1 for Solaris™:** Administration  
Instructor-Led, Virtual Academy  
five-day course (recommended), bundle available

+ **Symantec Certified Specialist**

**Exam: 250-251:**  
Administration of High-Availability Solutions for UNIX Using Veritas Cluster Server 5.0

### Related courses:

**Veritas Cluster Server 5.0 for Solaris: Managing Multiple Clusters and Global Clustering**  
Instructor-Led  
three-day course

**Veritas Storage Foundation 5.1 for Solaris**  
Instructor-Led, Virtual Academy  
five-day course, bundle available

**Veritas Storage Foundation 5.x for Oracle® 10g RAC**  
Instructor-Led, Virtual Academy  
five-day course

**Veritas Volume Replicator 5.x for Solaris**  
Instructor-Led  
two-day course

**Discover Recovery Using Veritas Volume Replicator 5.0 and Global Cluster for Solaris**  
Instructor-Led  
five-day course

**Advanced Cluster Server 5.0 for Solaris**  
Instructor-Led  
five-day course

**Symantec eLibrary**  
eLearning  
one-year subscription
### Veritas Cluster Server for Windows

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<th>Course</th>
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<tr>
<td>Veritas Cluster Server 5.1 for Windows: Administration</td>
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<td>five-day course (recommended)</td>
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**Related course:**

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<th>Format</th>
<th>Duration</th>
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</thead>
<tbody>
<tr>
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<td>two-day course</td>
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**Symantec Certified Specialist Exam:**

<table>
<thead>
<tr>
<th>Exam: 250-351: Administration of Veritas Storage Foundation High Availability 5.0 for Windows</th>
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</table>

For the most up-to-date information, please visit the Symantec Education Website at [symantec.com/training](http://symantec.com/training) (choose your country)
## Symantec NetBackup for UNIX

<table>
<thead>
<tr>
<th>Course</th>
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<tbody>
<tr>
<td><strong>Symantec NetBackup 7.0 for UNIX: Administration</strong></td>
<td>Instructor-Led, Virtual Academy, Bundle Available five-day course</td>
</tr>
<tr>
<td></td>
<td>(recommended)</td>
</tr>
<tr>
<td><strong>Upgrading to Symantec NetBackup™ 7.0 for UNIX and Windows</strong></td>
<td>Instructor-Led, Virtual Academy two-day course (recommended)</td>
</tr>
<tr>
<td><strong>Symantec NetBackup 7.0: Troubleshooting Techniques for Solaris</strong></td>
<td>Instructor-Led</td>
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<td>three-day course</td>
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<tr>
<td><strong>Symantec NetBackup 7.0 for Linux: Administration</strong></td>
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### Related courses:

- **Symantec Certified Specialist**
  - Exam: 250-265: Data Protection Administration for UNIX Using NetBackup 6.5
  - Upgrading to Symantec NetBackup 7.0 for UNIX and Windows

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### Certifications

**Symantec Certified Specialist**

- Exam: 250-265: Data Protection Administration for UNIX Using NetBackup 6.5
- Upgrading to Symantec NetBackup 7.0 for UNIX and Windows
### Symantec NetBackup for Windows

- **Symantec NetBackup™ 7 for Windows: Administration**
  - Instructor-Led, Virtual Academy, five-day course (recommended), bundle available

- **Veritas NetBackup 6.5 Bare Metal Restore**
  - Instructor-Led three-day course

- **Symantec NetBackup PureDisk 6.6: Administration**
  - Instructor-Led, Virtual Academy, eLearning three-day course

- **Symantec eLibrary**
  - eLearning one-year subscription

- **Veritas NetBackup 6.5 for Oracle for Solaris**
  - Instructor-Led, Virtual Academy three-day course

### Related courses:

- **Exam: 250-365: Data Protection Administration for Windows using NetBackup 6.5**
- **Upgrading to Symantec NetBackup 7.0 for UNIX and Windows**
  - Instructor-Led, Virtual Academy two-day course (recommended)

+ **Symantec Certified Specialist**

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
### Veritas Storage Foundation for UNIX

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<thead>
<tr>
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<tr>
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+ Symantec Certified Specialist

| Exam: 250-351: Administration of Veritas Storage Foundation High Availability 5.0 for Windows |

Symantec Certified Specialist

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Technical training courses

SYMANTEC EDUCATION COURSES

The following pages contain our course offerings. Note that exact training offerings vary by region and that training is often available on previous versions of Symantec products. Contact your local Education Team for the most in-depth information about training currently available to you. Or visit the Symantec Education website at symantec.com/training (choose your country).

BUSINESS CONTINUITY

Veritas Cluster Server 5.1 for Solaris: Administration

FIVE-DAY COURSE, BUNDLE AVAILABLE

This Veritas Cluster Server course is designed for the IT professional tasked with installing, configuring, and maintaining Veritas Cluster Server clusters. This five-day, hands-on class covers how to use Veritas Cluster Server to manage applications in a high-availability environment. After gaining the fundamental skills that are needed to manage a highly available application in a cluster, you deploy Veritas Cluster Server in a lab environment to implement a sample cluster design.

Available bundles:
• Premium Instructor-Led Training (ILT) Bundle: five-day ILT class, On-Demand ILT, eLibrary, and certification voucher
• Premium Virtual Academy (VA) Training Bundle: five-day VA class, On-Demand ILT, eLibrary, and certification voucher
• Standard Instructor-Led Training Bundle: five-day ILT class, On-Demand ILT, and certification voucher
• Standard Virtual Academy Training Bundle: five-day VA class, On-Demand ILT, and certification voucher
• Self-Paced Training Bundle: On-Demand ILT, eLibrary, and certification voucher

Note: Training bundle availability/components vary by country/region. Contact your local training team for details on the training options available to you.

Veritas Cluster Server 5.0 for Solaris: Managing Multiple Clusters and Global Clustering

THREE-DAY COURSE

This course is designed for the IT professional tasked with managing, configuring, and using Veritas Cluster Server clusters in an enterprise environment where there is a need to extend to multiple clusters and multiple sites. This three-day, instructor-led, hands-on class covers how to configure secure clusters, establish centralized management of multiple clusters, and manage multisite environments. Students will also learn how to configure campus clusters and global clusters for disaster recovery purposes, and understand how Veritas Cluster Server can be used in virtual environments. Note that this course does not teach basic clustering concepts and is a follow-on course from the Veritas Cluster Server 5.x for Solaris course.

Veritas Cluster Server 5.1 for Windows: Administration

FIVE-DAY COURSE

This course is designed for the IT professional responsible for installing, configuring, and maintaining Veritas Cluster Server clusters. This five-day, hands-on class covers how to use Veritas Cluster Server to manage applications in a high-availability environment. After gaining the fundamental skills that are needed to manage a highly available application in a cluster, you will deploy Veritas Cluster Server in a lab environment to implement a sample cluster design.

Symantec eLibrary

ONE-YEAR SUBSCRIPTION

The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers to the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.
Veritas Volume Replicator 5.x for Solaris

THREE-DAY COURSE

The Veritas Volume Replicator 5.x for Solaris course is designed for system administrators tasked with deploying and managing a replicated data environment using Veritas Volume Replicator. This three-day class covers product components and features, such as replicated volume groups and data sets, storage replicator logs, RLINKs, data change maps, and off-host processing. Hands-on labs illustrate how data replication is accomplished in a variety of failure situations. Students also learn the fundamentals of data replication and become proficient in planning, implementing, and managing the Veritas Volume Replicator component of their disaster recovery strategy.

Disaster Recovery Using Veritas Volume Replicator 5.0 and Global Clustering (Veritas Cluster Server 5.0) for Solaris

FIVE-DAY COURSE

This course is designed for the system administrators tasked with implementing, managing, and supporting disaster recovery environments that include Veritas Cluster Server clusters across multiple sites with replication in between. In this five-day, instructor-led, hands-on course, you learn the fundamentals of data replication and become proficient in planning, implementing, and managing the Veritas Volume Replicator component of your disaster recovery strategy. You then use Veritas Volume Replicator in cluster environments together with Cluster Server for disaster recovery purposes.

Veritas Volume Replicator 5.x for Windows

THREE-DAY COURSE

The Veritas Volume Replicator 5.x for Windows course is designed for administrators responsible for implementing and managing Windows systems across multiple sites using Veritas Volume Replicator as the data replication method. This three-day, instructor-led, hands-on class covers the fundamentals of data replication. You learn how to become proficient in planning, implementing, and managing the Veritas Volume Replicator component of your disaster recovery strategy.

Symantec Disaster Recovery Using Veritas Volume Replicator 5.x and Global Cluster Option for Windows

FIVE-DAY COURSE

The Symantec Disaster Recovery Using Veritas Volume Replicator 5.x and Global Cluster Option for Windows course is designed for administrators who are responsible for implementing and managing Windows clusters across multiple sites using Veritas Volume Replicator as the data replication method. This five-day, instructor-led, hands-on course covers the fundamentals of data replication and planning, implementing, and managing the Volume Replicator component of your disaster recovery strategy. You learn how to use Veritas Volume Replicator in cluster environments, together with Cluster Server, for disaster recovery purposes.

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
INFORMATION RISK AND COMPLIANCE

Information Risk and Compliance
Symantec Control Compliance Suite 9.0: Administration

FIVE-DAY COURSE

This course provides in-depth instruction on the installation and configuration of the Symantec Control Compliance Suite including the RMS and ESM data collectors. The course outlines the steps necessary to secure IT environments that use multiple operating systems and applications, such as Microsoft® Windows®, IIS, Active Directory®, Exchange, and SQL Server®, in addition to multiple UNIX platforms and Oracle environments. The course begins with a discussion of a specific environment and its inherent vulnerabilities. The course then demonstrates how to use the Control Compliance Suite to assess and remediate vulnerabilities. This course also explains how to achieve compliance with an effective enterprise security program that leverages the advantages of the Policy, Standards, Entitlements, and Response Assessment modules.

Symantec Data Loss Prevention 9.0: Administration

FOUR-DAY COURSE

The Symantec Data Loss Prevention 9.0: Administration course is designed to provide students with the fundamental knowledge and hands-on lab experience to configure and administer the Symantec Data Loss Prevention Enforce platform. The hands-on labs include exercises for reporting, workflow, and incident response management, policy management and detection, response management, user and role administration, directory integration, and filtering. Additionally, students will be introduced to the following Symantec Data Loss Prevention products: Network Monitor, Network Prevent, Network Discover, Network Protect, Endpoint Prevent, and Endpoint Discover, as well as deployment best practices. Please note, this course is delivered on a Microsoft Windows platform and does not include installation and initial configuration for each server.

Symantec™ Enterprise Security Manager 6.5: Administration

THREE-DAY COURSE

The Symantec Enterprise Security Manager 6.0 through 6.5 using advanced management techniques across a Windows environment. The course also examines the strong reporting features.

Symantec eLibrary

ONE-YEAR SUBSCRIPTION

The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers to the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.
INFRASTRUCTURE OPERATIONS

Altiris Advanced Wise Package Studio 7.0

FOUR-DAY COURSE

This four-day, instructor-led, hands-on class focuses on the daily tasks system administrators will perform when repackaging applications with Wise Package Studio. This includes:
• Create an installation
• Troubleshoot packages
• Apply security to packages
• Apply best practices to align enterprise repackaging projects with industry standards

Altiris Asset and Contract Management Foundation 6.5

THREE-DAY COURSE

This three-day, instructor-led, hands-on class focuses on the daily tasks and maintenance IT professionals will perform with their Altiris solutions. This includes:
• Use Configuration Management Database
• Assess resource and asset inventory
• Manage contracts
• Monitor and manage software compliance

Altiris Asset Lifecycle Management 6.5

THREE-DAY COURSE

This three-day, instructor-led, hands-on class focuses on the daily tasks asset users will perform with their Altiris solutions. This includes:
• Create and maintain asset control within IT Infrastructure Library (ITIL) standards
• Establish an asset management process
• Manage assets and reduce asset total cost of ownership
• Enter contract and lease information in the Notification Database

Altiris Client Management Suite 6.0: Boot Camp

FIVE-DAY COURSE

Altiris Client Management Suite 6.0: Boot Camp is designed for the professional tasked with installing, configuring, and maintaining Notification Server and Deployment Solution systems. This intense five-day, instructor-led, hands-on boot camp covers how to manage computers using Client Management Suite. Students learn how to use reporting features in Client Management Suite to track and monitor their environments, from viewing inventory information to monitoring the status of jobs and tasks they have assigned to computers. Students also learn how to use the Altiris Console to identify and inventory computers, deploy and configure computers, and perform ongoing computer management using the following products in Client Management Suite:
• Notification Server
• Inventory Solution
• Software Delivery Solution
• Real-Time System Manager
• Integrated Component for Microsoft Active Directory

Altiris Client Management Suite 7.0: Core Administration

FIVE-DAY COURSE

The Client Management Suite 7.0: Core Administration course is designed for the professional tasked with installing, configuring, maintaining, and using the core solutions in Notification Server. This five-day, hands-on class focuses on the daily tasks students perform to manage computers using Client Management Suite. Students will learn how to use core processes, including collecting inventory and delivering software. Students will also learn how to use reporting features in Client Management Suite to track and monitor their environments, from viewing inventory data to deploying patches and software packages to managed computers.
Altiris Client Management Suite 7.0: Deployment and Imaging

FIVE-DAY COURSE

The Client Management Suite 7.0: Deployment and Imaging course is designed for the professional tasked with installing, configuring, and managing a Deployment Solution system. This five-day, hands-on course covers how Deployment Solution 6.9 SP1 simplifies the routine tasks of setting up new computers, migrating computers to a new operating system, and moving users to new operating systems or hardware. Students also learn how to install, configure, and use Deployment Solution to perform these types of tasks remotely from an easy-to-use console, saving time for employees and money for their enterprises.

Altiris Deployment Solution Foundation 6.9

2.5-HOUR COURSE

This course demonstrates how powerful Deployment Solution is in managing the computers in a network. Students will learn about the different Deployment Solution components and how they work together to create a Deployment System.

Altiris Helpdesk 6.0: Administration and Configuration

THREE-DAY COURSE

The Altiris Helpdesk 6.0: Administration and Configuration course is designed for the professional tasked with installing, configuring, and managing Helpdesk Solution. This three-day, instructor-led, hands-on class covers how to create and integrate business rules to devise a consistent response to help desk incidents, establish and maintain Helpdesk service within IT Infrastructure Library standards, use best practices to manage Helpdesk incidents, and reduce total cost of ownership related to incident management. Students will also learn how to effectively manage, report, and resolve Helpdesk issues.

Altiris Helpdesk Solution 6.0

1.5-HOUR COURSE

Students learn to use the many features, functions, and processes of Altiris Helpdesk Solution 6.0, including how to create and integrate business rules to devise a consistent response to help desk incidents and establish and maintain help desk service levels. Students will also learn how to effectively manage, report, and resolve help desk issues.

Altiris Notification Server 6.0 Foundation

FIVE-DAY COURSE

The Altiris Notification Server Foundation course is designed for the professional tasked with installing, configuring, and managing Altiris solutions. This five-day, instructor-led, hands-on class focuses on the daily tasks students perform with their Altiris solutions. The class covers essential setup and configuration options available with Altiris Notification Server 6.0 as well as best practices for network design, package server configuration, and Web-report generation. Students will also learn how to perform core processes, including collecting inventory and distributing software; create Web reports; and troubleshoot, configure, and build an effective environment.

Altiris Patch Management 6.2

45-MINUTE COURSE

This course provides an overview of the patch management process, including deploying the software update agent, installing patches, and running vulnerability reports.
Altiris Repackaging with Wise Packaging Studio 7.0

FIVE-DAY COURSE

The Altiris Repackaging with Wise Package Studio 7.0 course is designed for the professional tasked with repackaging projects. This five-day, instructor-led, hands-on class covers how to use the robust features, functions, processes, and underlying technology of Wise Package Studio. Students will also learn installation creation, troubleshooting, and practical tips to align their enterprises' repackaging projects with industry standards to produce error-free repackaged applications.

Altiris Server Management Suite 7.0: Administration

FOUR-HOUR COURSE

The Altiris Server Management Suite 7.0: Administration course is designed for the professional tasked with installing, configuring, maintaining, and using the core solutions in Notification Server. This four-hour, self-paced, Web-based course covers the daily tasks students perform to manage servers using the Server Management Suite. Students learn how to use core processes, including collecting inventory and monitoring servers. Students also learn how to use reporting features in Server Management Suite to track and monitor their environments, from viewing inventory data to deploying patches and software packages to managed servers.

Altiris Service and Asset Management Suite and Configuration Management Database 6.5

ONE-HOUR COURSE

This online course covers how to properly set up and manage an asset environment. This course demonstrates the proper ways to enter asset information, import data from Active Directory or other locations, track purchased or leased hardware, and associate assets with users and locations. Other topics include managing software purchases and lease agreements to ensure compliance.

Altiris Wise Installation Studio 7.0

THREE-DAY COURSE

The Wise Installation Studio course is designed for the application developer or professional tasked with creating solid, error-free installations. This three-day, instructor-led, hands-on class covers how to use the features, functions, and tools in Wise Installation Studio to efficiently create Windows Installer packages and script installations, and migrate script installations. Students will also learn Microsoft Windows Installer technology.

Altiris Wise Package Studio 7.0

1.5-HOUR COURSE

Students learn to use the robust features, functions, and processes of Wise Package Studio in this online training class. Topics include MSI technology, packaging, validation, and patches and upgrades. In this class, students will also learn how to use tools within Wise Package Studio, including Setup Capture, Conflict Manager, and Software Manager. Interactive simulations help solidify concepts.

Symantec Ghost™ Solution Suite 2.5: Administration

FOUR-DAY COURSE

The Symantec Ghost Solution Suite 2.5: Administration course builds knowledge of the Symantec Ghost Solution Suite, enabling students to deploy systems across the network, and maintain client computers effectively and efficiently.

Symantec Ghost Solution Suite 2.5: Advanced Skills

2.5-HOUR COURSE

The Symantec Ghost Solution Suite 2.5: Advanced Skills eLearning course builds knowledge of the Symantec Ghost Solution Suite, enabling students to deploy systems across the network.
**Symantec Management Platform 7.0: Administration with Notification Server**

**FIVE-DAY COURSE**

Please note: This course was formerly called Symantec Notification Server 7.0: Administration. If you’ve already taken that course, be aware that the content in this course has not significantly changed.

The Symantec Management Platform 7.0: Administration with Notification Server course is designed for IT specialists tasked with installing, managing, and troubleshooting Symantec Management Platform. This five-day, instructor-led, hands-on class covers Symantec Management Platform infrastructure and architecture, how to install Symantec Management Platform, and configure Notification Server and the Altiris Agents, and how to create and configure key items in the Symantec Management Console, such as targets and filters. Students will also learn how to run reports and replication, create a hierarchy, find and access data in the database, and apply troubleshooting techniques. This five-day course includes two parts:

- Symantec Management Platform 7.0 with Notification Server: Install, Configure and Deploy (two days)
- Symantec Notification Server 7.0 with Notification Server: Manage and Administer (three days)

**Symantec ServiceDesk™ 7.0: Administration**

**FIVE-DAY COURSE**

The Symantec ServiceDesk 7.0: Administration course is designed for the IT service management professional tasked with administering and using Symantec ServiceDesk 7 in an ITIL-focused environment. This class covers the installation, configuration, customization, and operation of Symantec ServiceDesk 7.0. It also discusses how ServiceDesk implements the ITIL processes of Incident Management, Problem Management, Change Management, and Release Management. Additionally, the class provides an introduction to Symantec Workflow, the process-management technology upon which ServiceDesk is built, and discusses some basic process customizations one can perform to tailor ServiceDesk for specific business needs.

**Symantec eLibrary**

**ONE-YEAR SUBSCRIPTION**

The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers of the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.
IT BEST PRACTICES

Symantec Security Awareness Program

The Symantec Security Awareness Program Web-based training enables organizations to improve their security posture by giving employees the knowledge and understanding they need to better protect valuable security information assets through proactive, security-conscious behavior. Creating a more security-aware workforce can reduce vulnerabilities. The Symantec Security Awareness Program provides a comprehensive set of training and communication tools to help companies meet the regulatory requirements specific to employee security-awareness training.

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
TECHNICAL TRAINING COURSES

SECURITY

Symantec Brightmail™ Gateway 8.0: Administration

FIVE-HOUR COURSE

The Symantec Brightmail Gateway 8.0: Administration course is designed for the customers, support engineers, SES, consultants, and partners tasked with the installation, configuration, and administration of Brightmail Gateway. This on-demand class covers how to install, configure, and administer Brightmail Gateway.

Symantec Critical System Protection 5.0

TWO-DAY COURSE

The Symantec Critical System Protection 5.0 course covers how to implement and manage a Symantec Critical System Protection 5.0 deployment. The architecture and individual components of the Critical System Protection 5.0 solution are detailed and explained. Agent installation and configuration are taught along with how to deploy and manage Critical System Protection Agents and policies across the enterprise using the management console and management server. Policy authoring is not covered in this course.

Migration to Symantec Endpoint Protection 11.x

TWO-DAY COURSE

This course provides hands-on training for customers who are performing an upgrade of Symantec™ AntiVirus Corporate Edition 9.x and 10.x and Symantec™ Client Security 2.x and 3.x to Symantec Endpoint Protection. Topics include planning for and installing the management server, database, and the SEP clients.

Symantec Endpoint Protection 11.0 MR4: Administration

FIVE-DAY COURSE

The Symantec Endpoint Protection 11.0 MR4: Administration course is designed for the network, IT security, and systems administration professional tasked with architecting, implementing, and monitoring antivirus and antispyware, and client firewall solutions. This on-demand class covers how to design, deploy, install, configure, and monitor Symantec Endpoint Protection.

Symantec™ Network Access Control 11.x: Administration

TWO-DAY COURSE

The Symantec Network Access Control 11.x: Administration seminar (combining lecture and demonstrations) is designed for the network, IT security, and systems administration professional tasked with designing, implementing, and monitoring network access control solutions. This class covers how to design, deploy, install, configure, and monitor Symantec Network Access Control.

Symantec eLibrary

ONE-YEAR SUBSCRIPTION

The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers of the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.
STORAGE

Symantec Backup Exec 2010: Administration
FIVE-DAY COURSE
The Symantec Backup Exec 2010: Administration course is designed for the data protection professional tasked with backing up and restoring critical data and vaulting the media on which backup data is stored. This five-day, hands-on class covers how to back up, restore, and vault data. Students also learn how to configure storage devices, manage media, and troubleshoot Backup Exec. In addition, students learn to work with add-on agents and options, which expand the Backup Exec core functionality. The new features and enhancements introduced in Backup Exec 2010 are also discussed in this course.

Symantec Backup Exec System Recovery 2010 for Windows: Administration
THREE-DAY COURSE
The Symantec Backup Exec System Recovery 2010 for Windows: Administration course shows how to use Backup Exec System Recovery 2010 in combination with Backup Exec System Recovery Management Solution to create and implement a system backup and disaster recovery plan across an enterprise. The course focuses on the role that Backup Exec System Recovery plays in managing system backup and recovery in the enterprise environment. This approach helps one to better understand the real-world application of the product in protecting desktop and server data, applications, and operating systems in a network environment.

Veritas Backup Reporter 6.5.1
THREE-DAY COURSE
The Veritas CommandCentral Storage 5.1: Administration course provides an overview of the product, system level architecture, advanced installation, key initial configuration tasks, deployment planning and scenarios, and deploying software. Additionally, the course includes upgrading, migration strategies, and tasks. Finally, it covers ongoing administration and management, including configuration concepts, planning and procedures, monitoring, and custom reporting.

Symantec CommandCentral Storage 5.1: Administration
THREE-DAY COURSE
The Symantec CommandCentral Storage 5.1: Administration course provides an overview of the product, system level architecture, advanced installation, key initial configuration tasks, deployment planning and scenarios, and deploying software. Additionally, the course includes upgrading, migration strategies, and tasks. Finally, it covers ongoing administration and management, including configuration concepts, planning and procedures, monitoring, and custom reporting.

Symantec Enterprise Vault 8.x for Exchange: Administration
FIVE-DAY COURSE
The Symantec Enterprise Vault 8.x for Exchange course is designed for system administrators tasked with installing, operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within their Exchange 2007 environments. This five-day, hands-on class covers how to install, configure, and use Enterprise Vault. Students will learn about the product’s functionality, operations, and features. Advanced topics include the use of audits, management and reporting, backing up and restoring the components of Enterprise Vault, and file system archiving. After students complete this course, they will know how to install, configure, manage, monitor, and maintain Enterprise Vault.

Instructor-Led
Virtual Class
eLearning

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Symantec Enterprise Vault 8.0 for Exchange: Maintain and Troubleshoot

FOUR-DAY COURSE

The Enterprise Vault 8.0 for Exchange: Maintain and Troubleshoot course is designed for the IT or support professional tasked with maintaining and troubleshooting Enterprise Vault 8.0. It is particularly appropriate for those candidates who have previously attended Administrator level training. Successful completion of this four-day, instructor-led, hands-on class will provide suitable candidates the wherewithal to fulfill roles either as IT personnel responsible for managing, maintaining, and troubleshooting the product or as support professionals who may be required to demonstrate an in-depth understanding of the product and provide assistance to other Enterprise Vault users.

Symantec Enterprise Vault 8.x for Domino

FIVE-DAY COURSE

The Symantec Enterprise Vault 8.x for Domino course is designed for experienced Domino system administrators tasked with installing, operating, integrating, and monitoring the day-to-day performance of Enterprise Vault within their environments. This five-day, hands-on class covers how to install, configure, and use Enterprise Vault. Students will learn about the product’s functionality, features, and operations. Advanced topics include the use of audits, management and reporting, backing up and restoring the components of Enterprise Vault, and file-system archiving. After students complete this course, they will know how to install, configure, manage, monitor, and maintain Enterprise Vault.

Symantec Enterprise Vault 8.0 Compliance Accelerator

FOUR-HOUR COURSE

The Symantec Enterprise Vault 8.0 Compliance Accelerator course is designed for individuals who use Compliance Accelerator to perform supervisory review of email, compliance officers, and Enterprise Vault administrators. This four-hour, self-paced, Web-based course covers the fundamentals of developing a compliance strategy, installing and configuring the software, searching for and reviewing messages, and reporting and exporting search results. Advanced functions of Compliance Accelerator, including Chinese Walls and using the Journaling Connector to conduct sampling, are also discussed.

Legal Discovery Using Symantec Enterprise Vault 8.0 Discovery Accelerator

THREE-DAY COURSE

This course is designed for those who use Discovery Accelerator to search, review, and prepare archived items in support of information requests. This class explicates the steps involved in setting up discovery searches and how to review, analyze, and export the search results. Using research folders and setting up marks and tags is discussed. Also included are analytics and client review. Installation, configuration, and troubleshooting of Discovery Accelerator are not covered.

Symantec Enterprise Vault 8.x Discovery Accelerator for Legal Users: Reviewing Search Results

ONE-DAY COURSE

This course is designed for those who use Discovery Accelerator to search, review, and prepare archived items in support of information requests. This class explicates the steps involved in setting up discovery searches and reviewing search results. Installation, configuration, and troubleshooting of Discovery Accelerator are not covered. On-Demand Instructor-Led Training courses feature video of the instructor with fully searchable transcripts and course materials, and downloadable MP3/MP4 lessons.
Symantec NetBackup 7.0 for UNIX: Administration

**FIVE-DAY COURSE, BUNDLE AVAILABLE**

This course provides the IT professional with instruction on the functionality of Symantec NetBackup 7.0 software. This course covers the general principles of using NetBackup to develop and implement a storage management strategy, including how to:

- Install, configure, and operate NetBackup 7.0
- Manage NetBackup using the graphical interfaces, commands, and scripts
- Provide service protection and recovery
- Use the activity monitor and logs to monitor NetBackup processes

Available bundles:

- **Premium Instructor-Led Training (ILT) Bundle:** five-day ILT class, On-Demand ILT, eLibrary, and certification voucher
- **Premium Virtual Academy (VA) Training Bundle:** five-day VA class, On-Demand ILT, eLibrary, and certification voucher
- **Standard Instructor-Led Training Bundle:** five-day ILT class, On-Demand ILT, and certification voucher
- **Standard Virtual Academy Training Bundle:** five-day VA class, On-Demand ILT, and certification voucher
- **Self-Paced Training Bundle:** On-Demand ILT, eLibrary, and certification voucher

Note: Training bundle availability/components vary by country/region. Contact your local training team for details on the training options available to you.

Symantec NetBackup 7.0 for Windows: Administration

**FIVE-DAY COURSE, COMING MID-2010**

Upgrading to Symantec NetBackup 7.0 for UNIX and Windows

**TWO-DAY COURSE**

The Upgrading to Symantec NetBackup 7.0 for UNIX and Windows course is designed for Symantec customers with prior NetBackup experience who are tasked with supporting environments that are upgrading from NetBackup 6.x to NetBackup 7.0 on UNIX or Windows. This two-day, instructor-led offering provides details about the new features of NetBackup 7.0 and covers how to install or upgrade, configure, and administer NetBackup 7.0.

For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Veritas NetBackup 6.5 for Solaris: Administration
FIVE-DAY COURSE
This course provides the IT professional with instruction on the functionality of Veritas NetBackup 6.5 software. This course covers the general principles of using NetBackup to develop and implement a storage management strategy.

Veritas NetBackup 6.5 for Windows: Administration
FIVE-DAY COURSE
This course provides the IT professional with instruction on the functionality of Veritas NetBackup 6.5 software. This course covers the general principles of using NetBackup to develop and implement a storage management strategy.

Veritas NetBackup 6.5 for HP-UX: Administration
FIVE-DAY COURSE
This Veritas NetBackup 6.5 for HP-UX: administration course provides the IT professional with instruction on the functionality of Veritas NetBackup 6.5 software. This course covers the general principles of using NetBackup to develop and implement a storage management strategy.

Veritas NetBackup 6.5 for Oracle for Solaris
THREE-DAY COURSE
This course provides comprehensive instruction of Oracle database backup, recovery, and restoration using Veritas NetBackup 6.5 for Oracle and the Oracle9i Recovery Manager. Students will learn to configure and use these tools to perform various backup and recovery operations.

Veritas NetBackup 6.x: Troubleshooting Techniques for Solaris
THREE-DAY COURSE
This course provides instruction on troubleshooting NetBackup 6.x. After completing this course, students will be able to perform a variety of tasks, including upgrade from NetBackup 5.x to NetBackup 6.x, detect problems using tools, identify the daemons and processes that run on the master server, media server, EMM server, and clients, and much more.

Veritas NetBackup 6.x: Troubleshooting Techniques for Windows
THREE-DAY COURSE
This course provides instruction on troubleshooting Veritas NetBackup 6.x. After completing this course, students will be able to perform a variety of tasks, including upgrade from Veritas NetBackup 5.x to Veritas NetBackup 6.x, detect problems using tools, identify the daemons and processes that run on the master server, media server, EMM server, and clients, and much more.

Veritas NetBackup 6.5 Bare Metal Restore
THREE-DAY COURSE
Veritas NetBackup 6.5 Bare Metal Restore is an enterprise solution for rapid recovery of UNIX or Windows client systems. As a complementary product that is integrated with Veritas NetBackup, Bare Metal Restore simplifies and streamlines the server recovery process, making it unnecessary to manually reinstall operating systems or configure hardware. With a single command, complete server restores can be accomplished in a fraction of the time formerly required. In this three-day, instructor-led, hands-on class, students gain the expertise that is necessary to set up, administer, and troubleshoot a Bare Metal Restore environment.
**Symantec NetBackup PureDisk 6.6: Administration**

**THREE-DAY COURSE**

This course provides the IT professional with instruction on the functionality of Symantec NetBackup PureDisk 6.6 software, and covers the general principles of using NetBackup PureDisk to implement a storage management strategy, including how to:

- Install, configure, and operate NetBackup PureDisk 6.6
- Manage NetBackup PureDisk using the Web user interface
- Use NetBackup PureDisk to provide service protection and recovery
- Configure NetBackup to use the PureDisk Deduplication Option

**Symantec NetBackup 6.5 Vault**

**TWO-DAY COURSE**

Storage managers and network administrators will learn how to use Veritas NetBackup Vault to automate off-site media rotation and tracking. Veritas NetBackup Vault performs tape duplication, backs up the NetBackup catalogs, manages media eject operations, and tracks on-site and off-site images through its reporting capabilities.

**Veritas Storage Foundation 5.1 for Solaris: Administration**

**FIVE-DAY COURSE, BUNDLE AVAILABLE**

In the Veritas Storage Foundation 5.1 for Solaris course, students learn to integrate, operate, and make the most of Veritas Storage Foundation, including Veritas Volume Manager and Veritas File System in a UNIX environment.

Students learn to install and configure Veritas Storage Foundation and to manage disks, disk groups, and volumes by using the graphical user interface and from the command line. Students will also learn about recovery from disk failures, online file system administration, remote mirroring across sites, offline and off-host processing using volume snapshots and storage checkpoints, and dynamic storage tiering.

Available bundles:

- **Premium Instructor-Led Training (ILT) Bundle:**
  - five-day ILT class, On-Demand ILT, eLibrary, and certification voucher
- **Premium Virtual Academy (VA) Training Bundle:**
  - five-day VA class, On-Demand ILT, eLibrary, and certification voucher
- **Standard Instructor-Led Training Bundle:**
  - five-day ILT class, On-Demand ILT, and certification voucher
- **Standard Virtual Academy Training Bundle:**
  - five-day VA class, On-Demand ILT, and certification voucher
- **Self-Paced Training Bundle:**
  - On-Demand ILT, eLibrary, and certification voucher

Note: Training bundle availability/components vary by country/region. Contact your local training team for details on the training options available to you.

**Advanced Veritas Storage Foundation 5.0 for UNIX**

**FIVE-DAY COURSE**

The Advanced Veritas Storage Foundation 5.0 for UNIX course is designed to bring an engineer that is proficient with fundamental issues of Veritas Storage Foundation up to speed quickly on the advanced concepts and failure-scenario recovery. The course covers the descriptions, procedures, and possible troubleshooting techniques that can be used when working with Veritas Storage Foundation 5.0 for UNIX. This includes upgrade, VxVM disks, VxVM objects, CDS environments, VxVM features, debugging file systems, snapshots and checkpoints, dynamic multipathing, benchmarking, and performance issues.
Veritas Storage Foundation 5.0 for Oracle 10g RAC for Solaris

FIVE-DAY COURSE

Students will learn how to use Veritas Storage Foundation for Oracle Real Application Clusters (RAC) with Oracle 10gR2 (10.2.0.1). In this instructor-led training, students are introduced to the general features of Storage Foundation and Oracle RAC. Students will be provided with a detailed description of the components and core architecture of the Storage Foundation RAC. Students will also perform hands-on practice on how to install, configure, administer, and troubleshoot Storage Foundation RAC.

Veritas Storage Foundation 5.1 for Windows: Administration

TWO-DAY COURSE

This course is designed for the Windows professional tasked with managing storage. This class covers fundamental operational management procedures for Veritas Storage Foundation for Windows. This training teaches how to install and configure Storage Foundation and how to manage disks, disk groups, and volumes. This course also covers offline and off-host processing and introduces basic troubleshooting, performance tuning, and recovery techniques.

Upgrading Veritas Storage Foundation and Veritas Cluster Server for Solaris from 4.x to 5.x

TWO-DAY COURSE

This course is designed for the IT professional tasked with installing, upgrading, and using the Storage Foundation High Availability 5.0 features. This two-day, virtual academy seminar covers how to upgrade a Storage Foundation High Availability environment from 4.x to 5.0 and how to make the best of the available new features. Students also learn how to install and use the new management consoles for Storage Foundation and Veritas Cluster Server.

Symantec eLibrary

ONE-YEAR SUBSCRIPTION

The Symantec eLibrary is a collection of on-demand, Web-based training courses. Subscribers of the Symantec eLibrary receive one-year access to a library of regularly updated, Web-based training on Symantec products. This subscription is a smart choice for customers looking to supplement what they have learned in a classroom training course and/or to cost-effectively cross-train employees that cannot travel or afford time away from the office.
# Training center locations

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Authorized Symantec Education Center  
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Email: educationanz@symantec.com

Authorized Symantec Education Center  
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Canberra City, ACT 2601  
Email: educationanz@symantec.com

Authorized Symantec Education Center  
Cliftons (PH)  
Ground Floor, Parmelia House  
191 St. George’s Terr.  
Perth, WA 6000  
Email: educationanz@symantec.com

Authorized Symantec Education Center  
Cliftons (AP)  
Mezzanine Floor, Australia Place  
cnr St. George’s Terr. & William St.  
Perth, WA 6000  
Email: educationanz@symantec.com

**BELGIUM**

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Fax: (403) 291 2865

Authorized Symantec Education Center  
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Authorized Symantec Education Center  
ExitCertified  
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Tel: (514) 453 6166

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220 Laurier Ave. West, Suite 1000  
Ottawa, ON K1P 5Z9  
Tel: (613) 232 3948

Authorized Symantec Education Center  
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Trivadis Delphi GmbH  
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Millenium Tower  
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Training center locations

**Authorized Symantec Education Center**
**ExitCertified**
700 West Pender St.
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Local: (604) 633 EXIT (3948)
Fax: (604) 633 3955

**CZECH REPUBLIC**
**Authorized Symantec Education Center**
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Dolnoměcholupská 12
CZ, 102 00 Prague 10
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Fax: +420 296 813 310
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92671

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Authorized Symantec Education Center  
Auldhouse Computer Training  
Three Lamps Centre, 338 Ponsonby Rd., Auckland, New Zealand  
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Training center locations

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edu.softline.ru
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For the most up-to-date information, please visit the Symantec Education Website at symantec.com/training (choose your country)
Training center locations

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Fax: (617) 796 0202

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Exceed Education Center
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Authorized Symantec Education Center
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Culver City, CA
Symantec Corporation
900 Corporate Pointe
Culver City, CA 90230
(Los Angeles area)
# Training center locations

<table>
<thead>
<tr>
<th>Location</th>
<th>Address Details</th>
</tr>
</thead>
</table>
| Dallas, TX     | Symantec Corporation  
                 15950 N. Dallas Parkway  
                 Suite 800  
                 Dallas, TX 75248  
                 Tel: (972) 361 8600 |
| Greenwood Village, CO | Symantec Corporation  
                         Plaza Tower One  
                         6400 S Fiddlers Green Circle  
                         Suite 550  
                         Greenwood Village, CO 80111  
                         Tel: (303) 383 4000 |
| Edison, NJ     | Authorized Symantec Education Center  
                    Exceed Education Center  
                    Raritan Plaza III  
                    105 Fieldcrest Ave., Suite 301  
                    Edison, NJ 08837  
                    Tel: (732) 225 3800 |
| Ft. Lauderdale, FL | Authorized Symantec Education Center  
                        Exceed Education Center  
                        550 Cypress Creek Road West  
                        Suite 450  
                        Ft. Lauderdale, FL 33309  
                        Tel: (954) 689 9042 |
| Grand Rapids, MI | Authorized Symantec Education Center  
                        ITS  
                        4079 Park East Court  
                        Grand Rapids, MI 49546  
                        Tel: (616) 242 5300  
                        Fax: (616) 242 5309 |
| Houston, TX    | Symantec Corporation  
                    5151 San Felipe, 24th Floor  
                    Houston, TX 77056  
                    Tel: (713) 561 4000 |
| Overland Park, KS | Authorized Symantec Education Center  
                        Maryville Technologies  
                        9225 Indian Creek Pkwy., Suite 820, Building 32  
                        Overland Park, KS 66210  
                        Tel: (913) 905 3801 |
| King of Prussia, PA | Authorized Symantec Education Center  
                         Exceed Education Center  
                         Parkview Tower  
                         1150 1st Ave., Suite 200  
                         King of Prussia, PA 19406  
                         (Philadelphia area)  
                         Tel: (610) 337 2400  
                         Fax: (610) 337 2404 |
| Las Vegas, NV  | Authorized Symantec Education Center  
                    ExitCertified  
                    7674 West Lake Mead Blvd., Suite 250  
                    Las Vegas, NV 89128  
                    Toll-free tel: 1 (800) 803 EXIT (3948)  
                    Fax: (916) 669 3977 |
| Lindon, Utah   | Symantec Software Corporation  
                    588 West 400 South  
                    Lindon, Utah 84042  
                    Tel: (801) 995 7881 |
| Minnetonka, MN | Authorized Symantec Education Center  
                    Veloce Group  
                    110 Cheshire Lane, Suite 340  
                    Minnetonka, MN 55305  
                    (Minneapolis area)  
                    Tel: (952) 697 6688 Ext. 142 |
| New York, NY   | Symantec Corporation  
                    380 Madison Ave., 17th Floor  
                    Between 46th and 47th St.  
                    New York, NY 10017  
                    Tel: (646) 487 6000 |
| Omaha, NE      | Authorized Symantec Education Center  
                    Maryville Education Center  
                    9290 West Dodge Road, Suite 200  
                    Omaha, NE 68114  
                    Tel: (913) 905 3801 |
| Heathrow, FL   | Symantec Corporation  
                    1001 Heathrow Park Lane  
                    Heathrow, FL 32746  
                    Tel: (407) 357 7500 |
| Phoenix, AZ    | Authorized Symantec Education Center  
                    ExitCertified  
                    101 North 1st Ave.  
                    Suite 1875  
                    Phoenix, AZ  
                    Toll-free tel: 1 (800) 803 EXIT (3948) |
| Sacramento, CA | Authorized Symantec Education Center  
                    ExitCertified  
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                    Sacramento, CA 95826  
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Authorized Symantec Education Center
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450 Sansome St., Suite 600
San Francisco, CA 94111
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Fax: (415) 975 3947

Mountain View, CA
Symantec Corporation
350 Ellis St.
Mountain View, CA 94043
Tel: (650) 527 8000

Redmond, WA
Symantec Corporation
11241 Willows Rd. NE, Suite 200
Redmond, WA 98052
Tel: (425) 497 2010

St. Louis, MO
Authorized Symantec Education Center
Maryville Technologies
540 Maryville Centre Drive, Suite 300
St. Louis, MO 63141
Tel: (636) 519 4108

Herndon, VA
Symantec Corporation
2350 Corporate Park Drive
Third Floor
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