



**Managed Security Services™**

Delivering real-time protection to help organizations strengthen their security posture in the face of today's emerging threats.



In today's sophisticated online environments, traditional security controls are not enough to protect critical network assets. Constantly evolving technologies and attack techniques make security a moving target, exposing the enterprise to new risks almost daily. As a result, it's increasingly difficult to defend against emerging threats while still providing authorized users with unfettered access to network resources. Symantec Managed Security Services offers affordable, real-time protection to help organizations achieve compliance and reduce risks in the face to today's ever-changing security threats.

**The right combination of people, processes,  
and technology extend your security team with the right solution.**

Providing effective security for the enterprise requires powerful technology, accurate threat intelligence, proven processes, and experienced professionals to bring it all together. But in today's era of complex network environments and limited resources, it can be difficult and costly to evaluate and deploy security controls capable of keeping up with a continually changing threat landscape. And even then, competitive pressures make it hard to find, train, and retain knowledgeable security personnel.

The key is to leverage the right combination of people, processes, and technology. If you can find a solution that strikes the optimal balance, it can enable your organization to:

- Maximize the value of its investments in information security technologies and the skill development of personnel.
- Focus on core business issues.
- Enhance its security posture, while reducing the volatility associated with security management staffing.
- Get the precise level of protection it requires, with a level of flexibility and cost effectiveness that makes eminent business sense.

Helping your organization achieve these objectives is the mission of Symantec Managed Security Services.

**Symantec Managed Security Services**  
**can provide your organization with substantial advantages.**

Symantec Managed Security Services brings together the right solution. Our flexible and affordable services can help your organization realize significant business benefits:

- **Cost control.** By providing manageable pricing over time, the services help you manage security budgets predictably in a fast-changing threat landscape.
- **Reduced complexity.** By getting in front of security risks with early detection and blocking, the services reduce the risk of compromise.



- **Regulatory compliance.** 24/7 monitoring and management provide critical support for regulatory and auditing mandates, helping your organization meet its compliance requirements and avoid potential penalties.
- **Real-time protection.** Symantec can take immediate action to modify your organization's security posture in reaction to a changing threat environment or in response to evolving attacks.

## **Symantec's Experienced Security Experts**

### **Leverage Proven Security Processes and Procedures**

Symantec's global network of dedicated security specialists provides a level of vigilance that enhances the enterprise's security posture and maximizes protection. Our highly trained analysts can help you protect mission-critical information assets within moments of detecting potential or imminent threats. And the methodologies they leverage are second to none in the industry:

- Real-time analysis of security data detects attacks in progress.
- Analyzing both firewall and intrusion detection data raises the awareness of security threats exponentially.
- Correlating external threat activity with the unique requirements of your organization's environment results in actionable, prioritized remediation recommendations.
- Security log data and detailed reports support your IT policy and regulatory compliance requirements.

Symantec's security experts follow best practices and standard procedures to ensure consistency in the delivery of service excellence. And the threat intelligence and early warning notifications they provide are available via a secure Web portal. So your organization can conveniently access detailed research, in-depth analysis and expert guidance on mitigation strategies, giving you up-to-the-minute information on the latest threats facing your network.

## **Symantec's Industry-leading Security Platform Protects Enterprises Worldwide**

Symantec's security intelligence infrastructure provides unmatched redundancy in Security Operations Centers (SOC) delivery. Our managed services organization maintains SOC's and data centers around the world, including the U.S., Australia, Europe, and the U.K. And we leverage this distributed network to provide global continuity of operational processes and rapid disaster recovery when required to ensure ongoing, real-time access to your security data.



### **Symantec's security technology platform delivers substantial benefits:**

- Enables rapid extensibility, solving the scalability problems that plague organizations seeking to monitor large numbers of network security devices.
- Supports more than 100 heterogeneous device types providing investment protection for security purchases.
- Maintains stringent audit requirements for BS7799 certification and the SAS70 Type II Audit Report, enabling your organization to comply with a variety of industry standards and regulations.

## Four Value-added Services Meet a Broad Range of Security Requirements

- Security Monitoring Services. Real-time security monitoring and analysis of network environments provides enhanced risk management and protection for information assets.
- Security Device Management Services. Remotely delivered change lifecycle/release and fault/performance management services for network security devices.



- Global Intelligence Services. A combination of Symantec DeepSight™ Early Warning solutions and Symantec Managed Security Services reduces security risks, while helping improve the security posture and achieve compliance.
- Vulnerability Assessment Services. Remotely delivered vulnerability management and scanning provides an automated solution for mapping global assets, identifying network vulnerabilities, prioritizing remediation according to business risk, and helping ensure regulatory compliance.

## Why Symantec for Managed Security Services?

An unparalleled security platform supported by proven security expertise makes for an unrivaled solution. Plus, a comprehensive selection of service offerings can provide for virtually all your security management needs, including monitoring, analysis, and optimization of security environments—all at a consistent, predictable cost delivered by the world leader in information security.

Looking for more reasons to make Symantec Managed Security Services your choice?

Here are two distinct advantages that no other security provider in the industry can claim:

- Symantec Managed Security Services is powered by the Symantec™ Global Intelligence Network, a worldwide collection of millions of vendor-neutral security data sources in over 180 countries that provides the foundation for Symantec's expert research and analysis, delivering proactive notification of high-risk security threats.
- Symantec Managed Security Services leverages the expertise of Symantec Security Response, the world's leading Internet security research and support organization. With the threat landscape moving in the direction of more complex, targeted attacks emanating from multiple vantage points, it is critical to have a clear view, global view of threat activity on the horizon. Capturing the big picture is where Symantec Security Response excels.

It all adds up to a smart business decision that can help your organization improve enterprise protection and maximize its security investments.



Symantec Managed Security Services delivers real-time security protection, helping organizations achieve compliance and reduce overall security risk at an acceptable cost in the face of today's emerging threats. **To learn more, visit [symantec.com/http://www.symantec.com/enterprise/products/category.jsp?pcid=1016](http://www.symantec.com/enterprise/products/category.jsp?pcid=1016).** Or call your sales representative to arrange a visit to a Symantec Security Operations Center to see how a partnership with Symantec Managed Security Services can help your organization establish and sustain a stronger and more responsive security posture.

## **About Symantec**

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, California, Symantec has operations in more than 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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