



Creating a single, convenient online point of contact for Symantec™ customers.



As your business grows, your relationships with strategic vendors and partners inevitably become more complex. Too often, this complexity leads to an overwhelming number of different Web sites and programs for administering licensing contracts, purchasing software updates, viewing transaction information, and accessing support services.

So how can you simplify and unify all of these different interactions with Symantec? Where can you turn for a single point of online contact, effective self-service capabilities, and a more unified approach for managing your Symantec business and technical services?

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“At Symantec, we are focused on making it as easy as possible for our customers and partners to do business with us. MySymantec is one way that we hope to deliver on this goal by empowering customers to manage their relationship with us via a personalized portal. We know our customers are looking for ways to self-serve online, and over time we will be supplying them with the capabilities we have heard loud and clear that they want.”

*Aisling Hassell
VP of Customer Experience
Symantec Corporation*

“MySymantec will provide centralized access to online services for Symantec business customers, while creating a personalized experience that is focused on the individual’s relationship, information, and service needs from Symantec.”

Rusty Carter

*Product Manager for MySymantec
Symantec Corporation*



GET STARTED TODAY

Enrolling in MySymantec is fast and easy. Start by visiting <http://www.mysymantec.com>. If you already have a VERITAS Architect Network (VAN), PartnerNet, MySupport, or Licensing Portal account, you can login to MySymantec immediately using your existing username and password. If you need to create a new MySymantec account, the process only takes a few minutes. So get started today, and start taking advantage of the simplicity and convenience of MySymantec.

Introducing MySymantec

Your Single Point of Contact for Symantec™ Services Online

The answer is MySymantec—a new online portal that will provide a single, convenient point of contact for managing your business and technical relationship with Symantec.

Home Agreements My Profile

Welcome to Your MySymantec Home Page

About Symantec Rewards

Symantec Rewards is a convenient licensing program that offers mid-size and large organizations streamlined procurement of all Symantec software products as well as support and maintenance services options. With Symantec Rewards, you can take advantage of:

- A productive ongoing relationship with Symantec
- The ease and flexibility of centralized purchasing
- Attractive volume purchase incentives
- Predictable pricing methodology, regardless of volume
- A convenient online account management and tracking tool

As a Symantec Rewards participant, you'll receive points every time you purchase Symantec products or Enterprise Support Services. As your points accumulate (on an annual basis), your organization will receive volume purchase incentives and become eligible to move to more advantageous pricing bands.

The Future of MySymantec

MySymantec was created to provide you with a single, convenient place to access all of the services and information related to your business relationship with Symantec. As MySymantec evolves, we will add many new features and capabilities, including:

- Online reporting
- A new MyProduct center
- Centralized licensing and support services
- Many additional new features not currently offered online

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The first version of MySymantec, which is available today, simplifies the process of creating and managing licensing agreements. With this initial release, you can:

- ▶ Create and manage new Symantec Rewards agreements
- ▶ Convert existing legacy agreements to the Symantec Rewards program
- ▶ Manage your participation in the Symantec Rewards program
- ▶ Administer your MySymantec user profile

Over time, new releases of MySymantec will incorporate additional services. These new capabilities will make it easier to:

- ▶ Manage your relationship with Symantec online
- ▶ Gain insights into past transactions with Symantec
- ▶ Assess and address your organization’s security and availability needs
- ▶ Create a MySymantec experience that includes personalized functionality and information

By bringing all of these services and capabilities together into one unified online portal, MySymantec enables you to manage every aspect of your relationship with Symantec from one convenient location using a single login. In a world where complexity is always a serious challenge, this approach translates directly into increased productivity, lower costs, and greater peace of mind.