Data Sheet: Client Management

Symantec™ HP™ Client Manager Essentials

Centralized hardware management, application virtualization, deployment and migration, and remote assistance for HP client computers

Overview

Symantec™ HP™ Client Manager Essentials are management solutions optimized for HP client computers. They complement and extend the core hardware management capabilities of the free HP Client Manager download with solutions for application virtualization, deployment and migration, and remote assistance.

Co-developed and qualified by HP and Symantec, HP Client Manager Essentials combine capabilities from Symantec and HP solutions to deliver effective, low-overhead client management through every phase of the ownership lifecycle. For comprehensive systems management, customers may upgrade to the powerful and fully-compatible Altiris Client Management Suite from Symantec.

Key benefits

HP Client Manager core capabilities

- Asset Discovery spans HP and non-HP clients to minimize cut-and-paste reporting
- Alerts and reports cover key health and security events for timely, effective response
- Remote configuration includes protected BIOS settings, minimizing tweaks to individual machines
- Automatic download of key updates direct from HP reduces delay, error, and administrative effort
- Integration of Remote Diagnostics with HP Instant Support cuts support time, effort, and errors
- HP Backup and Recovery Software integration deploys client software using a single proven process

Symantec HP Client Manager Essentials offer management solutions compatible with both HP Client Manager and Altiris Client Management Suite

HP Workspace Virtualization Essentials from Symantec

- Symantec Workspace Virtualization creates a robust, secure application environment
- Managed application and data layers minimize conflicts without changing Microsoft® Windows® installations
- Application virtualization accelerates rollout and updates, and eliminates pre-deployment testing

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HP Deployment and Migration Essentials from Symantec

- Mass-deployment of centrally managed reference images accelerates patches and upgrades
- Hands-free migration with files, settings, and preferences simplifies OS and hardware upgrades
- Heterogeneous OS support—including pre-boot environments—simplifies administration
- Security features safeguard management functions from unauthorized tampering

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HP Remote Assistance Essentials from Symantec

- Agentless tracking supports inventory and power management even when systems are powered off
- Remote diagnosis, reboot, and repair recovers clients that fail to boot, reducing time to fix
- Identification and repair of management and security agents simplifies policy compliance
- Intel vPro hardware filters, isolation, and separate remediation channel protect networks from viruses

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Notification Server (Console)

- Processor—Pentium* III 800 MHz or faster
- Memory—1 GB RAM
- OS—Microsoft Windows® Server 2003 or Windows 2000 Server
- Database—Microsoft® SQL Server 2000 SP3
- Browser—Microsoft Internet Explorer 6 or later

Client Agent

- Operating system—Microsoft Windows 95 or later
- Available disk space—5 MB for Agent plus space for required software
- Memory—64 MB RAM
- Browser—Microsoft Internet Explorer 4 or later

More information

Visit our website

www.symantec.com/business/client-management-suite

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help businesses and consumers secure and manage their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at www.symantec.com.

Symantec World Headquarters

20330 Stevens Creek Blvd.
Cupertino, CA 95014 USA
+1 (408) 517 8000
1 (800) 721 3934
www.symantec.com

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