

# Symantec Licensing Program: Academic

The easiest way to procure Symantec security and availability software products, as well as support and maintenance service options

The Symantec Academic Licensing Program helps streamline the way government-approved academic institutions and charitable organizations throughout the world purchase Symantec software products. There are no signed contracts and the requirements to participate are minimal. Academic customers, within a given transaction, earn eligibility for discounts and can consolidate buying power (with a minimum number of licenses). Licenses must be used within the country of purchase.

### Key features and benefits:

- Low minimum purchase (1 S-Band server license or 5 desktop licenses)
- Access to all Symantec security and availability software products and Enterprise Support Services
- Certificate-based terms and conditions
- No signed contracts or legal review required
- Option to combine licenses and support services
- Higher rewards—eligibility for increased benefits and incentives per transaction
- Easy availability through Symantec Partners
- A Symantec Agreement Number (SAN) is created at time of order and can be used to effectively view, track, and manage software license and renewal agreements.

### Academic Bands — North America and Latin America

Band Levels	Minimum Quantities
S	1
A	5–249
H	250 +

Low minimum purchase (1 S-Band server license or 5 desktop licenses)  
Products are SKU'd by band in either an S-only band, A-H bands, or S-H bands.

### Academic Bands — Europe, Middle East, Africa, Asia-Pacific, and Japan

Band Levels	Minimum Quantities
S	1
A	5

Low minimum purchase (1 S-Band server license or 5 desktop licenses)

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### **Symantec Academic makes it easier than ever to renew**

Renewing support and maintenance service options allows academic entities easy access to expertise, innovative support technology, and customer advocacy available through Symantec's support services portfolio. With Symantec Academic, the process has been improved to allow customers to easily renew their Symantec support and maintenance contracts.

- Customers are notified 60 to 90 days in advance that their support services contract is coming up for renewal
- Symantec partners are notified at the same time as their customer to provide renewal support and information at the time of the notification
- A Quote ID number will be assigned to each renewal for management and tracking purposes
- Support for existing Symantec licenses can be renewed under the new Symantec Agreement Number (SAN)
- Enhanced renewal notifications will, whenever possible, have additional information, designed to help simplify and improve the renewal process:
  - Support services renewal part number
  - Renewal Quote ID number
  - Symantec Agreement Number (SAN)
  - MSRP pricing
  - Start and end dates for period of coverage
  - Product quantity and reference number

### **For More information**

To find out more about Symantec's versatile licensing programs, please visit [www.symantec.com/buyingprograms](http://www.symantec.com/buyingprograms) or locate a partner near you at <http://partnerlocator.symantec.com>

#### *Visit our Web site*

[www.symantec.com](http://www.symantec.com)

#### *To speak with a Product Specialist in the U.S.*

Call toll-free 1 (800) 745 6054.

#### *To speak with a Product Specialist outside the U.S.*

For specific country offices and contact numbers, please visit our Web site.

#### *About Symantec*

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, California, Symantec has operations in more than 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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