

# Symantec™ Online Backup

Reliable, secure, and cost-effective online data backup and restoration service for small and medium-sized businesses from Symantec, the leader in backup and recovery solutions

## Overview

Symantec Online Backup provides reliable, secure, and cost-effective online backup and restoration of critical data for small and medium-sized businesses. It addresses the data protection challenges experienced by companies that do not currently have a backup solution or that prefer to outsource backup responsibilities. In addition, the service can extend an existing onsite backup strategy.

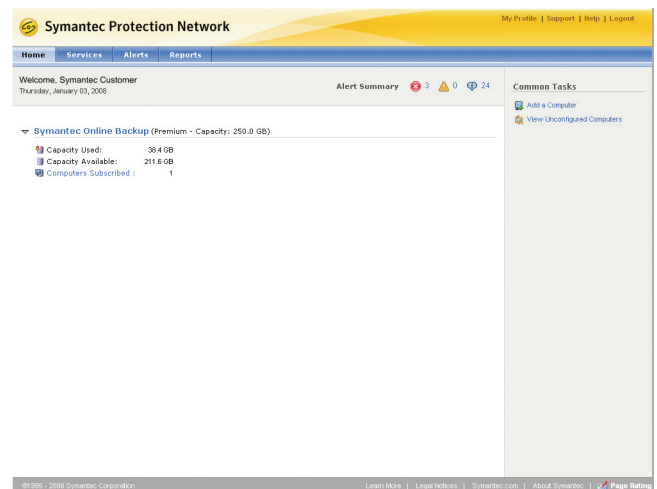
Online Backup offers browser-based, secure, on-demand backup and restoration anywhere using a compatible Web browser over the Internet. Users can browse their data files, select data to be protected, and specify other backup settings. When data needs to be restored, they can use the online browser-based interface to securely browse and select files for restoration. These files are then securely transmitted back to the user's servers.

As part of the service, Symantec offers highly reliable data protection via expertly managed, secure, and highly available redundant data storage operations. To ensure that data is protected, all data is encrypted via a secure customer-specified private passphrase and securely transmitted to and stored in Symantec-operated data centers.

This easy-to-use service combines a simple and intuitive signup process, flexible pricing options, and easy setup and configuration. A variety of service plans are available, based on the length of historical data retained (up to seven years of version history) and the amount of data to be protected.

## Features and benefits

- **Easy to use, easy to manage.** Combines variable pricing and intuitive signup, setup, and configuration. The service provides a reliable, easy-to-use online method of backing up and restoring data, such as documents and other critical information.
- **Expertise.** Provides users with a state-of-the-art backup infrastructure. Upgrades, maintenance, and support are included with the service subscription. Support is available through dedicated Symantec Protection Network support staff.
- **On-demand access.** Allows users to browse their backup files anywhere over the Internet, change configuration options, restore selected data, and easily conduct other backup and restore operations.



Symantec Protection Network status screen



## Data Sheet

### Symantec Online Backup

- **Secure.** Offers data protection by Symantec, the leader in security and availability solutions. The service encrypts data both before it is sent to Symantec-operated data centers and while it resides there. Encryption is under complete control of the customer. Although Symantec stores the data, Symantec does not have access to the data itself.
- **Cost-effective.** Provides a cost-effective method for data protection. The service involves a “pay as you go” model that is based upon service and capacity. So users pay only for what they use, and there is no need to track expired licenses or support contracts.
- **Proven.** Builds on Symantec’s leading technologies for data protection. Gives small and medium-sized businesses the secure, industry-leading technologies they demand in a highly economical online business model.
- **Confidence.** Supplies highly reliable data backup and retrieval via expertly managed, redundant data storage operations.

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#### Symantec Protection Network Platform

Symantec Protection Network is the new Software-as-a-Service platform from Symantec, designed to provide small and medium-sized businesses with complete protection for IT through a wide array of availability- and security-related offerings. Online Backup is the first of many planned technologies to be delivered through Symantec Protection Network.

Organizations that invest in Symantec Protection Network for complete protection benefit from the simplicity of using a single common portal and framework. They will be able to choose from a variety of integrated online services offerings that have been created for their specific needs. And they have the convenience of a single bill and a common support model for all services.

#### More information

*Visit our Web site*

[www.spn.com](http://www.spn.com)

*To speak with a Product Specialist in the U.S.*

Call toll-free 1-866-223-5977

Or you may contact us via email: [customer@spn.com](mailto:customer@spn.com)

#### About Symantec

Symantec is a global leader in infrastructure software, enabling businesses and consumers to have confidence in a connected world. The company helps customers protect their infrastructure, information, and interactions by delivering software and services that address risks to security, availability, compliance, and performance. Headquartered in Cupertino, Calif., Symantec has operations in 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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