

# Symantec™ Online Backup

Reliable, secure, and cost-effective online data backup and recovery service for small and medium-sized businesses from Symantec, the leader in backup and recovery solutions

Start backing up your servers, desktops and laptops in a matter of minutes.

Always on protection helps to ensure minimum data loss.

Symantec Online Backup provides reliable, secure, and cost-effective online backup and recovery of critical data for small and medium-sized businesses. Symantec Online Backup addresses the data protection challenges experienced by companies that do not currently have a backup solution in place or are looking to extend their backup strategy by including offsite backups for disaster recovery and long-term storage.

Data can be backed up and restored from any location using a supported web browser. This means you have visibility and can protect your data while on the road, working at a remote office, or while you're at home. Symantec offers reliable data protection via multiple, expertly managed, secure, and reliable SAS-70 type II certified data centers. To help ensure data is kept confidential, all data is encrypted with a 256 bit AES encryption algorithm using an encryption key that is protected by a customer specified private passphrase. Only the customer and an optional third party escrow service have access to the passphrase.

This easy-to-use service combines a simple and intuitive signup process with flexible pricing options, and easy setup and configuration. A variety of service plans are available, based on the length of historical data retained (up to seven years of version history) and the amount of data to be protected.

Symantec Online Backup Detail Screen

**Easy to Use**

- Simple, intuitive registration process
- Straightforward, rapid implementation

**Affordable**

- No additional IT infrastructure or support staff
- Upgrades and maintenance managed by Symantec and included as part of the subscription cost

**Enterprise-Class Service**

- Secure 256-bit data encryption
- Reliable, SAS 70 Type II Certified, Symantec managed data centers with redundant data storage

**Key benefits****Easy to use**

- No hardware to manage or complex management software to install
- Intuitive signup, setup and configuration allows you to start your backup in minutes
- No licenses or support contracts to track

**Secure and reliable**

- Symantec Protection Network operations and data centers are SAS-70 type II certified and follow the ISO/IEC 27002 Code of Practice for Information Security Management
- Symantec maximizes protection for your data by copying data to redundant storage and by replicating data across multiple data centers

**Cost-effective**

- Pay only for what you need
- Subscription model based upon data retention period and volume of data to be backed up
- Upgrades, maintenance, and support are included with the subscription. 24x7 support is provided through a dedicated customer care team

**Expertise and confidence**

- Offers data protection by Symantec, the market leader in backup and recovery solutions
- Symantec backs up more than 50 percent of the world's information
- Helps meet off-site archiving as required by SOX, HIPAA, and other security best practices

**Key features****Secure data**

- Your data is fully encrypted in transit and in storage with industry-leading 256 bit AES encryption
- Private encryption passphrase—Symantec cannot access your data
- Passphrase security and integrity provided via an independent third party provider

**Always on protection**

- Backups can be triggered by file changes or run according to a set schedule
- Modified files are protected continuously, storing up to one version every ten minutes
- Incremental backups at the block level optimize bandwidth usage
- Supports bandwidth throttling to minimize network congestion

### Manage your data from anywhere

- Allows you to configure backups, browse backups and restore data from any supported web browser
- Restore specific versions to any computer connected to the Internet that is running the Symantec Protection Agent
- Retains historical copies of your data, not just the latest version

### Multiple data retention plans

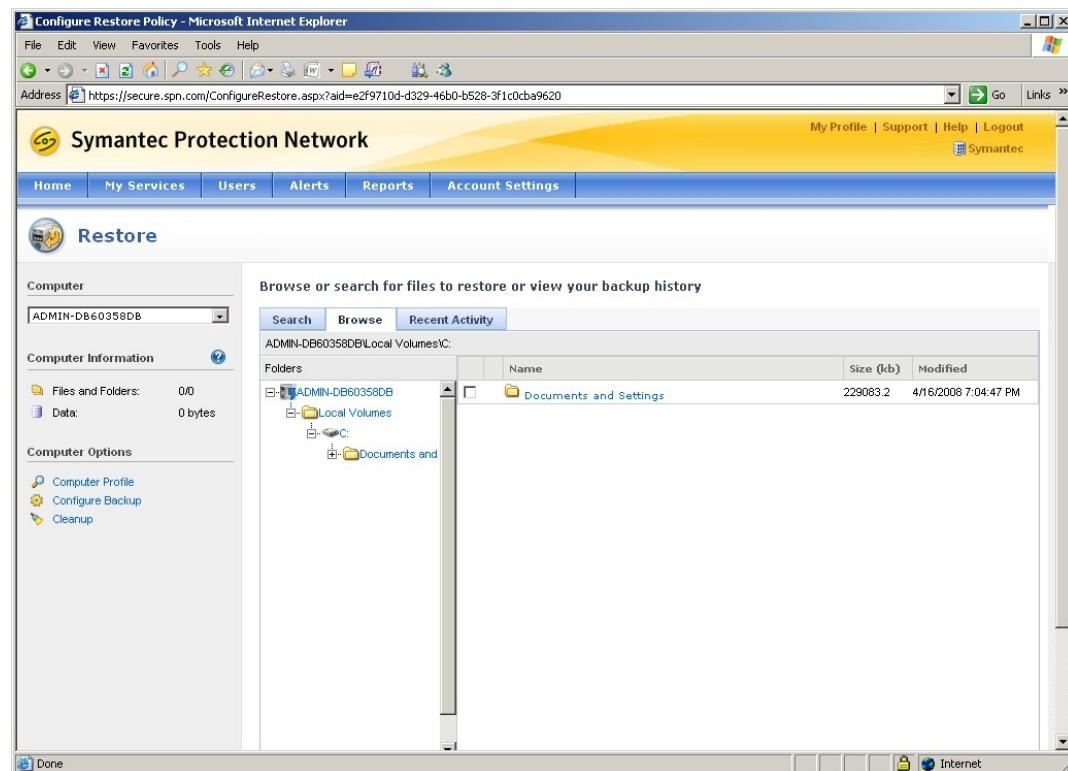
- **Basic Plan.** offers one year file history
- **Premium Plan.** offers seven year file history to help meet compliance regulations.

### Simple pricing structure

- You are charged only for the storage you actually use: storage utilization based on the size of the files you backup as they exist on your computer—pricing based on average storage utilization over 30 days

### Reporting

- Scheduled and ad hoc reporting are available
- Available reports include: alerts, security audits, backup history, restore history, and storage consumption history



Symantec Online Backup Restore

### System requirements

Each computer that will have data backed up or restored requires the following:

- Intel® - based hardware
- Windows Server® 2003
- Windows® 2000 Server
- Windows® XP
- Windows Vista® 32-bit
- Latest service packs
- 50 MB free for the Protection Agent
- Free disk space that is at least equal to 15 percent of the amount of data that you will be backing up

For computers used to manage your account:

- Internet Explorer® 6 and 7
- Cookies enabled
- JavaScript™ enabled
- SSL enabled

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### Contact Us Today

To speak with a Symantec Protection Network Specialist call toll-free 1 (866) 223 5977 or you may contact us via email: [customercare@spn.com](mailto:customercare@spn.com) (available in North America only)

### Visit Our Web Site

<http://www.spn.com> or "Try it out for 30 days"

<https://signup.spn.com/OnlineBackup.aspx>

### About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help businesses and consumers secure and manage their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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