

# Symantec DeepSight™ Alert Services

The first line of defense for proactive enterprise security.

*Helping to ensure business continuity through the rapid, proactive delivery of actionable security information*

Symantec DeepSight Alert Services provide personalized alerts for vulnerabilities, malicious code, domain names, spyware, and adware, along with mitigation information and links to patches to bridge the gap between security awareness and action. Symantec security experts monitor potential threats across more than 50,000 distinct product versions and deliver detailed information describing security vulnerabilities, exploits, and updates based on the known configuration of a given enterprise environment. An easy-to-use setup wizard enables users to configure the service within minutes and to quickly receive relevant alerts with actionable information. The services offer an authoritative source of tailored information about vulnerabilities to support proactive mitigation.

## Key benefits

- **Timely intelligence.** Delivers alert and warning information on security threats, including risk ratings, detailed technical descriptions about code behavior, and mitigation and removal instructions.
- **Authoritative source of information.** Single, customized source for vulnerability information that reduces the time it takes to track and respond to security exposures. Information can be tailored to specific environments, including links to patches and protection strategies about known and emerging vulnerabilities, to support proactive mitigation.
- **Comprehensive vulnerability intelligence.** Symantec maintains one of the world's most comprehensive vulnerability databases, consisting of more than 25,000 vulnerabilities. Includes vulnerability alerts on more than 50,000 technologies from more than 8,000 vendors to provide actionable intelligence covering the complete threat lifecycle, from initial vulnerability to active attack.
- **Ability to demonstrate compliance.** Tracking and incident response recommendations provide detail that can provide critical support for regulatory and auditing mandates, helping you meet your compliance requirements and avoid potential penalties.

## Key features

- **Setup wizard.** Automates and streamlines the configuration process, enabling users to receive actionable information and useful alerts tailored to their environment within minutes.
- **User account and subscription administration.** Simplified tool for user management and administration of DeepSight licenses and subscriptions.
- **Greater flexibility to select alert delivery options.** Select email, SMS, and voice, and customize options by threat level, content, and recipient.

## Symantec DeepSight™ Alert Services

### System requirements

#### Browsers

- Microsoft® Internet Explorer® version 5.5 and later
- Mozilla 1.7.x and Firefox® 1.x and later
- With the following browser features enabled:
  - Cookies
  - JavaScript™
  - SSL

#### Additional software

- Adobe® Acrobat® 5.0 or later for viewing alerts and reports
- Internet email address for receiving alerts and reports

#### Optional

- Telephone number for receiving voice alerts
- SMS-enabled phone for receiving SMS alerts

### About Symantec DeepSight™ Early Warning Services

Symantec DeepSight Early Warning Services enable organizations to enhance security and take proactive control of the integrity of their information. DeepSight helps customers align their risk mitigation strategies with the shifting threat landscape by providing tailored information and analysis, including mitigation strategies and recommended best practices, for known and emerging vulnerabilities and current threats. Symantec DeepSight™ is delivered remotely as a customized information service through a secure Web portal, or through a variety of other communication methods. By providing trend analysis and the latest incident information specifically customized for their operating environments, Symantec DeepSight enables enterprise customers to be proactive in planning and executing their protection approach, and frees existing security staff from research activities, allowing them to concentrate on other business-critical issues. Other services include:

- **Symantec DeepSight™ DataFeeds.** Symantec DeepSight DataFeeds provides automated security intelligence data by enabling customers to integrate the Symantec DeepSight Vulnerabilities and Security Risks datafeeds with customer applications. This results in the ability to respond effectively to threats, address regulatory compliance requirements, and lower costs.

## Symantec DeepSight™ Alert Services

### *About Symantec DeepSight™ Early Warning Services - continued*

- **Symantec DeepSight™ Threat Management System.** This service tracks security events on a global basis, analyzes the threat trend in real time, and provides early warning across the entire threat lifecycle, from initial threat activity to exploit or attack. The security event data is collected from more than 40,000 registered firewall and IDS sensors located in more than 200 countries. With personalized notification triggers and expert analysis and mitigation strategies, the system enables enterprises to prioritize IT resources in order to better protect critical information assets against a potential attack targeting a vulnerability. This helps improve business continuity and helps maintain company credibility and adherence to emerging security regulations. Detailed custom reports contribute to incident response policies and documentation for compliance audits.

### **Supported by the Symantec™ Global Intelligence Network**

The Symantec Global Intelligence Network delivers an unparalleled ability to identify and respond rapidly to emerging security threats. This network is a comprehensive collection of vendor-neutral security data sources, active global attack data, and expert research and analysis that provides an unmatched view of global threat activity. Armed with the latest threat intelligence, Symantec provides proactive notification of high-risk security events. The multisource data that Symantec analyzes provides a unique security perspective that no other managed security service provider can offer.

### **About Symantec Global Services**

Symantec Global Services offers deep technical knowledge and expert resources for securing and managing the world's information. With a staff of 4,000 professionals and an extensive partner network, Symantec Global Services helps customers address information security, availability, storage, and compliance challenges at the endpoint and in complex, multivendor data center environments. Our best practices are based on decades of technology leadership and thousands of engagements with companies of all sizes, including 95 percent of the Fortune 500.

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Call toll-free 1 (800) 745 6054

<http://enterprise.symantec.com>

### *About Symantec*

Symantec is a global leader in providing security, storage, and systems management solutions to help businesses and consumers secure and manage their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at [www.symantec.com](http://www.symantec.com).

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