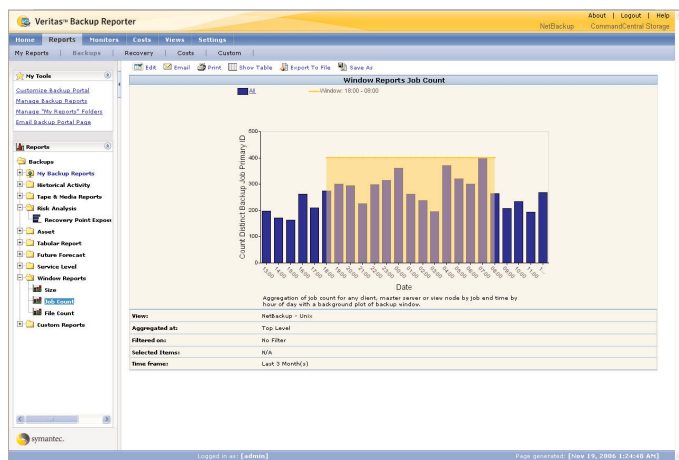


Veritas™ Backup Reporter

Advanced backup reporting supporting compliance verification and business planning

Veritas™ Backup Reporter from Symantec provides IT departments with advanced backup reporting to help align backup and recovery operations with company business goals. In today's demanding environments, IT managers need the ability to track and analyze backup service-level compliance and to manage their operations as a business. Backup Reporter is the critical tool they need to be able to report to both internal departments (e.g., legal, finance) and external entities (e.g., government regulators) that the company's mission-critical databases are protected and that RTO (recovery time objective) and RPO (recovery point objective) requirements can be met. IT managers also require insight into their data protection infrastructure so that they can make effective business plans for their backup operations. For example, the ability to analyze costs and charges by application, user, and department and the ability to identify growth trends and resource needs are critical elements in running an effective backup operation.



Service-level compliance. Capturing the recovery point exposure of different application types is critical to reporting data in a business context.

Backup Reporter enables IT managers to perform a number of tasks, highlights include:

- **Confirm backup compliance**—Track backup job success against targets over time to ensure backups occur within SLA parameters.
- **Analyze risk and quantify exposure**—Assess recoverability of business-critical clients and applications.
- **Forecast growth of backup infrastructure**—Aggregate historical data to identify growth trends and effectively plan backup resources.
- **Track resource utilization**—Monitor resource utilization and identify constraints associated with individual geographies or applications.
- **Perform business-context reporting**—Customize data views and tailor content to the intended audience, for example, by line of business, by backup domain or by application.
- **Provide an open framework for sophisticated and customized reporting**—Adapt reports to best meet environmental and organizational priorities.
- **Run backup and recovery operations as a business**—Relate backup infrastructure to business owners for chargeback purposes.
- **Support multiple backup applications**—Centralize and normalize reporting across disparate backup environments, including support for Veritas NetBackup™, Backup Exec™, CommVault Galaxy, EMC/Legato NetWorker, and IBM® Tivoli Storage Manager.



Achieve service-level compliance

Organizations today must align their backup and recovery strategy with the needs of the business. These can be internal, such as SLAs, chargebacks, or continuous improvement frameworks. Or, they can be even more compelling, such as external demands from regulatory agencies, the courts, and customers. To enable the effective management of a backup and recovery infrastructure, a sophisticated and flexible reporting tool like Veritas Backup Reporter can help. It is critical that an IT manager be able to prove the recoverability of key information assets, to document compliance with RTO and RPO requirements, to analyze risk and quantify any exposure, and to assess the recoverability of clients and applications. Once these are achieved, Backup Reporter can easily generate automated reports and email them to designated interested parties, such as the CIO, legal team leads, and financial business leaders.

Effective business planning

With data volumes growing exponentially year over year, IT managers require ample insight into their data protection infrastructures for effective business planning of their backup and recovery operations. It is imperative that they be able to quickly identify growth trends and resource needs in order to ensure backups occur within the established backup window. Backup Reporter provides reports that aggregate historical data to help support accurate forecasting of critical resources such as tape media. For further flexibility, Backup Reporter allows an IT manager to analyze costs and charges by application, department, or user.

Deliver backup as a business

Because of budget constraints, cost allocation has become essential. IT managers need the flexibility to relate backup infrastructure costs to business owners for chargeback. Backup Reporter makes this easy by consolidating and allocating costs across backup and recovery services using pricing models that are defined to meet the business need. IT managers can present invoices to business customers, export chargeback tables to third-party billing systems, or simply use the data to analyze and justify expenditures.

Customized views and reports

The Veritas Backup Reporter View Builder creates hierarchies according to user-defined organizing principles. Views by geography, organization, application, database, and storage tier are typical, but the possibilities are almost endless. Backup Reporter maintains hierarchies that identify and eliminate the overlaps and gaps that create report discrepancies. IT managers can view top-level summaries of their areas of responsibility or drill down to data from the layer or asset of immediate interest. The process is easy to set up and navigate, so it takes the burden off skilled data center staff—even nonspecialist and helpdesk staff can see how the backups are working. Since Backup Reporter supports information tailored to the requirements of the recipient, business users and IT managers have the information they need to do their jobs without the distraction of irrelevant detail.

Scalable and heterogeneous support

As data centers grow and become more complex, so does the job of managing the backup and recovery of the company's most critical asset—its data. Backup Reporter makes advanced reporting of the backup infrastructure easy with a scalable architecture that supports environments of any size. So when the data grows, the reporting capability does, too. In addition, today's data centers are typically heterogeneous environments—which can mean multiple backup applications to manage. Backup Reporter helps by supporting not only the Veritas NetBackup and Backup Exec applications, but also other backup software applications such as CommVault Galaxy, EMC/Legato NetWorker, and IBM Tivoli Storage Manager.

Additional highlights

Customized dashboards—Satisfy the needs of various groups or lines of business with reports tailored to a specific audience.

Accurately measure backup success—Define backup success based on business and audience requirements.

Automated creation and distribution of reports—Eliminate the manual task of keeping relevant parties up to date on key backup operations.

Track media and tape drive usage and availability—Make sure capital funds are utilized to their fullest potential and don't run out when they are needed most.

Drill into errors and skipped files—Be proactive and correct errors before they affect critical backup operations.

Filter by any metric—Create reports that reflect the business's needs. Filter by application, client, policy, and so on.

Supported operating systems

- IBM AIX®
- HP-UX®
- Sun™ Solaris™
- Linux®
- Microsoft® Windows®

Options available

Backup Reporter supports Veritas NetBackup and Backup Exec, as well as several other backup and recovery products. The following options are available to report on backup and recovery, align resources, and record chargebacks for the noted software products:

- Veritas Backup Reporter CommVault Galaxy Option
- Veritas Backup Reporter EMC/Legato NetWorker Option
- Veritas Backup Reporter IBM Tivoli Storage Manager Option

More information

Visit our Web site

<http://enterprise.symantec.com>

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054.

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our Web site.

About Symantec

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at www.symantec.com.

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