

# Symantec Global Intelligence Services

*Reduces security risks and helps improve security compliance and posture*

## > The need for early notification of threats

Today's security threats are increasing in diversity and destructive capacity, and organizations that are unable to respond to them quickly risk interrupted business processes, reduced productivity, and an inability to comply with regulatory requirements. Savvy companies realize that people, processes, intelligence, and technology must all work together to ensure a strong security posture. Organizations require a combination of managed security services that effectively monitor and manage day-to-day security operations and early warning services to provide notifications on the latest threats.

## > Insight into global and local threats

Symantec Global Intelligence Services provide insight into the latest global, industry and local threats and attacks so organizations can respond proactively to emerging threats. Through a combination of customizable early warning threat and vulnerability information delivered via the Symantec Secure Internet Interface, personalized notification of global threats, and Symantec Managed Security Services—which deliver real-time analysis of malicious activity against an entire enterprise.

- **Simplifies analysis and decision-making**—Integrated Symantec Managed Security and early warning services simplify analysis and support efficient decision-making.
- **Enables quick response to threats**—Symantec delivers notification of vulnerabilities and exploits as they are identified, along with actionable information. Expert Symantec guidance on mitigation strategies enable organizations to respond quickly to threats.
- **Provides insight into global real-time incidents**—Early warning global statistics provide insight into real-time incidents collected from over 20,000 sensors in 180 countries.
- **Delivers overview of global Internet security**—The Symantec ThreatCon rating, which provides an overall view of global Internet security, is updated every five minutes so customers gain insight into security issues worldwide. Customers can click on the ThreatCon graphic to view a daily summary report.

## > Centralized access to early warnings

All early warning content—including alerts—is accessible through the Symantec Secure Internet Interface, providing customers with centralized access to comprehensive information so they can better understand the impact of active threats. Armed with this information, organizations can protect critical information assets, reduce risk, show compliance with regulations and help prevent loss.

- **Enables organizations to compare their trends against global data**—Customers can analyze and compare their event data with global data—including trends for companies within the same industry, organizations of a similar size, and companies within the same geographic location.

## KEY POINTS

- > Combines Symantec Early Warning solutions with Symantec Managed Security Services so organizations can be protected from critical threats and ensure business continuity
- > Enables organizations to defend the enterprise from malicious activity occurring around the world before it impacts their network.
- > Ability to compare internal data to the global and industry landscape via the custom reporting capability enables organizations to demonstrate security benchmarking for regulatory compliance.
- > Access to personalized vulnerability information enables customers to proactively combat emerging threats
- > Ability to evaluate and respond effectively to changes in the global threat landscape allows customers to demonstrate compliance with effective security management practices and standards
- > Access to all early warning content through the Symantec Secure Internet Interface enables prioritization of risk mitigation
- > Early warning and threat statistics on secure web portal provides comprehensive, unmatched view of all global security activity
- > Actionable information and guidance on mitigation strategies enables quick response to threats
- > Access to consolidated security intelligence combined with expert management and monitoring of security devices reduces time spent on the collection of security data

- **Helps demonstrate security benchmarking**—By comparing internal data to the global landscape via the custom reporting capability, organizations can demonstrate security benchmarking for regulatory compliance
- **Provides advanced customization capabilities**—Customers can use advanced customization capabilities to tailor service settings through the Symantec Secure Internet Interface.
- **Allows notifications to be personalized**—Early warning notifications can be tailored to the customer's environment. Organizations can choose to customize their notifications from a list of thousands of operating systems, applications, network technologies, and product versions.
- **Offers choice of notification delivery options**—A choice of industry-leading alert notification delivery options—including email, voice, fax, and Symantec Security Management System—enables security personnel to receive alerts relevant to their enterprise environment and scope of responsibility.
- **Allows organizations to choose when to be notified**—Organizations can determine at what level of threat severity they wish to be notified on new vulnerabilities and/or malicious code threats.

## > In-depth research and custom reporting

Symantec Global Intelligence Services provide reports and research that help organizations manage risks and comply with security requirements.

- **Offers expert analysis and guidance**—Threat and research reports provide in-depth and comprehensive technical analysis on the latest threats and guidance on mitigation strategies.
- **Offers report delivery options**—Reports can be delivered immediately or can be saved as a template to run automatically.

For more information about Symantec Global Intelligence Services, visit <http://enterprisesecurity.symantec.com>

**SYMANTEC ENTERPRISE SECURITY SERVICES ARE KEY COMPONENTS OF SYMANTEC ENTERPRISE SECURITY. SYMANTEC ENTERPRISE SECURITY COMBINES WORLD-CLASS TECHNOLOGIES, COMPREHENSIVE SERVICES, AND GLOBAL EMERGENCY RESPONSE TEAMS TO HELP BUSINESSES RUN SECURELY AND WITH CONFIDENCE.**

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