

2008 VISIONARY AWARD

Greater China Visionary



CHINA TELECOM CORPORATION
LIMITED SHANGHAI BRANCH

Tan Ping

Career Highlights

- Deputy General Manager, Corporate Information Department, China Telecom Corporation Limited, Shanghai Branch, 2002 to Present
- Assistant Chief Engineer, China Telecom Corporation Limited, Shanghai Branch, 2000 to 2002
- Various positions of increasing scope and responsibility, Shanghai Telecom Technology Research Institute, 1994 to 2000

Education

- Master of Science and Technology, Shanghai Jiao Tong University
- Master of Business Administration, China Europe International Business School

Trends to Watch

- Operational risk management
- Integrated telecommunications business support system
- Business system availability and disaster recovery

As deputy general manager of the IT department at China Telecom Corporation Limited Shanghai Branch, Tan Ping embarked on an initiative to standardize their data center and security management infrastructure to increase protection, improve efficiencies, and cut costs. For his role in this ambitious project, Symantec recognizes Mr. Tan as a 2008 Greater China Visionary.

Seeking to reduce downtime and improve system performance, Tan and his team selected Veritas Storage Foundation for Oracle RAC to provide a single system image to simplify management of their CRM Oracle RAC database. At the same time, Tan's team standardized on the use of Veritas NetBackup at its two data centers. With these deployments, China Telecom Corporation Limited Shanghai Branch is now deploying a next-generation flexible architecture based on Symantec technology.

Tan's team has seen impressive results. Storage Foundation for Oracle RAC reduced scheduled downtime by 30 percent and improved overall CRM system performance by 40 percent. Additionally, they have reduced storage costs by 58 percent while ensuring the system architecture is totally flexible in a heterogenous environment. NetBackup has reduced the IT staff time devoted to backup issues and policies by 30 percent. Further, the team reduced their recovery time objective (RTO) from 12 hours to four.

