

VERITAS CommandCentral Review



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Summary

The complexity of storage systems has increased considerably over the past five years, yet storage management remains immature relative to database, network and server management. Regulatory changes, including Sarbanes-Oxley and HIPPA, have rendered the storage management best-practices of a few years ago insufficient for current environments.

Numerous SRM (Storage Resource Management) products have emerged in the marketplace over the past several years, each promising to address the burgeoning storage management issues at hand. Some of these products are very simple tools focused on specific problems, while others attempt to address the range of issues facing enterprise data centers.

VERITAS' CommandCentral is an enterprise class product that not only addresses disk storage issues, but tape storage issues as well. Diogenes Analytical Laboratories estimates that nearly two-thirds of storage management effort is directed toward tape-related activities (e.g., backup/recovery), yet many SRM tools do not address tape.

We put CommandCentral through extensive tests in two different lab environments. We found that CommandCentral has a broad range of very useful capabilities, but that the price for the capabilities is complexity. Therefore, CommandCentral will be an ideal choice for some IT organizations but not for others.

This report answers the following questions:

- " What makes CommandCentral unique from other SRM products?
- " What type of IT user and experience level is necessary to successfully install and use this product?
- " Are professional services needed to implement the product?
- " For which environments is CommandCentral best suited?
- " How well does CommandCentral address current storage management needs?
- " What can be done to assure maximum value from the products?

This report was not sponsored, funded, nor commissioned by any vendor.

This report provides a thorough investigation of CommandCentral from "out of the box" experience through installation, configuration and use. The full, in-depth 14 page report may be purchased by visiting www.diogeneslab.com.

Installation	🔥🔥🔥🔥🔥
Operation/Performance	🔥🔥🔥🔥🔥
Interoperability	🔥🔥🔥🔥🔥
Breadth of Functionality	🔥🔥🔥🔥🔥
Management Reporting	🔥🔥🔥🔥🔥
Usefulness	🔥🔥🔥🔥🔥
User Level	◆

Scale: 1 flame = poor; 2 flames = fair; 3 flames = satisfactory; 4 flames = very good; 5 flames = excellent

User level: ● = novice; ■ = intermediate; ◆ = advanced; ◆◆ = experts only

About Diogenes Analytical Laboratories

Diogenes Analytical Laboratories, Inc., based in Colorado, was founded to help IT buyers reduce the inherent risk and uncertainty associated with technology purchases. Working specifically with IT organizations, Diogenes provides objective research, product and technology reviews free of vendor conflict of interest. Research is based on actual experiences, not a collection of anecdotes. More information about the company can be obtained at www.diogeneslab.com or by calling 303.402.9900.