

Veritas™ Enterprise Vault™ Hosting Support

Now from Symantec™

WHY SHOULD I BE INTERESTED IN ENTERPRISE VAULT HOSTING SUPPORT?

Many motorists directly benefit from technologies developed and proven in advanced motor sport even though they will never stress their vehicles in a similar way. The same is true for the work that Veritas Enterprise Vault software (now from Symantec) has done in becoming the application of choice for the email archive hosting market, stress testing many of the features in these advanced environments and ensuring the increases in operational efficiency benefit everyone.

NEW FEATURES FOR ALL ENTERPRISE VAULT USERS

While the following features have been designed specifically for those customers opting for the hosted services, the benefits of these features are, nevertheless, equally applicable to all organizations using Enterprise Vault software.

Upward Scalability

This is one obvious area that is mandatory for hosting market. In particular, the concept of multi-tenanting provides great value. Multi-tenanting means that one installation of Enterprise Vault software supports more than one organization, in a single installation. This places enormous strain on the security systems. However, via Enterprise Vault granular security controls, each individual customer's vital and personal data is now 'isolated.'

Task-Based Service Architecture

This feature is introduced in Enterprise Vault Version 6.0 and reduces the number of spawned services, such as processes, as needed. Not only does this new service

architecture allow far greater upward scalability, it also allows for more flexible security as each of these processes can have its own security context. This is important to 'standard' and hosting companies alike.

Granular Task Based Admin

To ensure that you are able to deliver the policies you need, Enterprise Vault software introduces the ability to reuse policies against different targets. In addition, within Microsoft® Exchange, for example, organization units (OU) can be defined to allow more focused policies – irrespective of the location in Exchange of those end users. In this manner, a policy can be defined for all 'sales' regardless of their geographic location.

FEATURES SPECIFIC FOR THE HOSTING CUSTOMER:

Multi-tenanting of the Core Vault Services is a vital feature for the hosting market. This allows more than one organization to be able to 'live' in a single Enterprise Vault software system safely and, more importantly, securely. This is achieved by the flexible security model that underpins Enterprise Vault and the 'process-based service architecture.'

Multi-tenanting of the Business Accelerators allows multiple installations of the business accelerators to be installed against one Enterprise Vault software installation. Since the business accelerators are Web-based they are ideal for hosting partners to offer to their customers. To secure this hosted element, we simply segment the way the accelerators are installed.



EMC Centera Specific Security Contexts are now applied to data stored in this storage system. This enables more than one customer to be 'housed' in a single Centera installation.

Provisioning API is a new feature within Enterprise Vault software, allowing the administration features to be accessed by the hosting partner's resource requisition tool. All hosting companies create interfaces so that their customers can easily create new resources, for example, as new employees join the customer organization.

BENEFITS OF HOSTING SUPPORT

The hosting market is a key strategic direction for Enterprise Vault software, and the research and deliverables applicable to hosting show Enterprise Vault is very well suited to this market.

It is not only hosting partners that benefit from these advances. Every Enterprise Vault customer will benefit from the increased stability and flexibility developed for the hosting market.

More information

Visit our Web site

<http://www.symantec.com>

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054.

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our Web site.

About Symantec

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries. More information is available at www.symantec.com.

Symantec Corporation World Headquarters

20330 Stevens Creek Boulevard

Cupertino, CA 95014 USA

1 (408) 517 8000

1 (800) 721 3934

www.symantec.com

